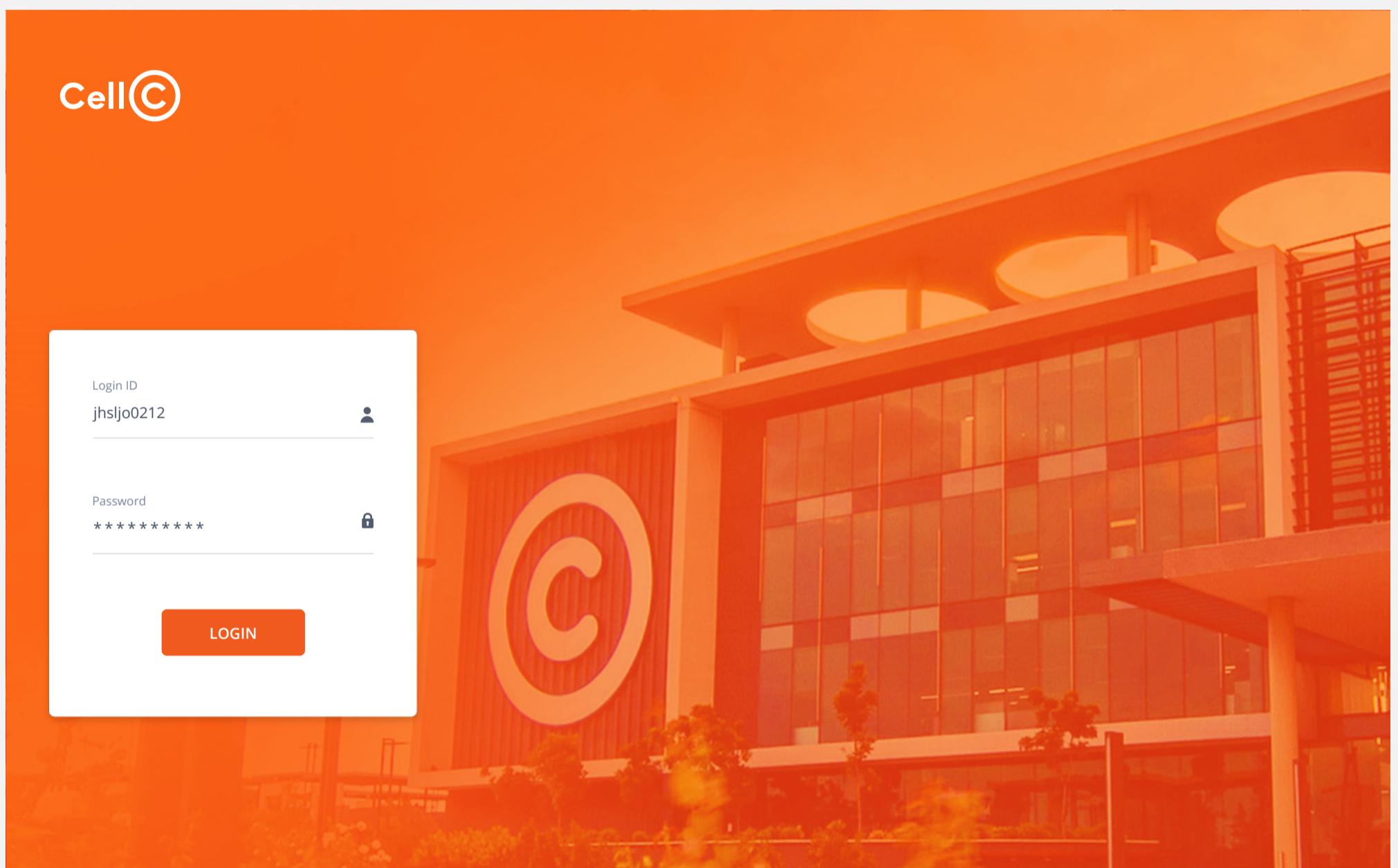


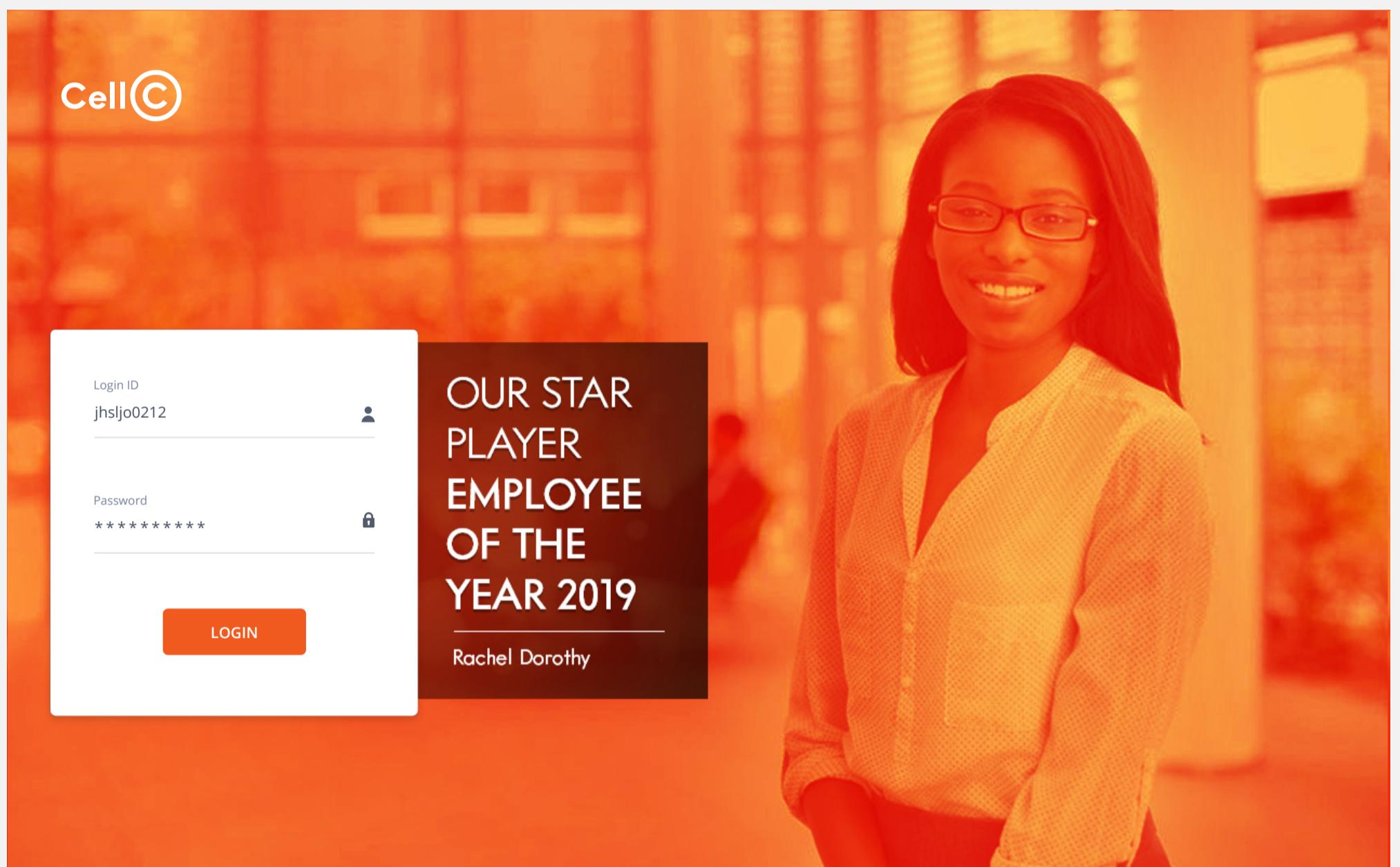


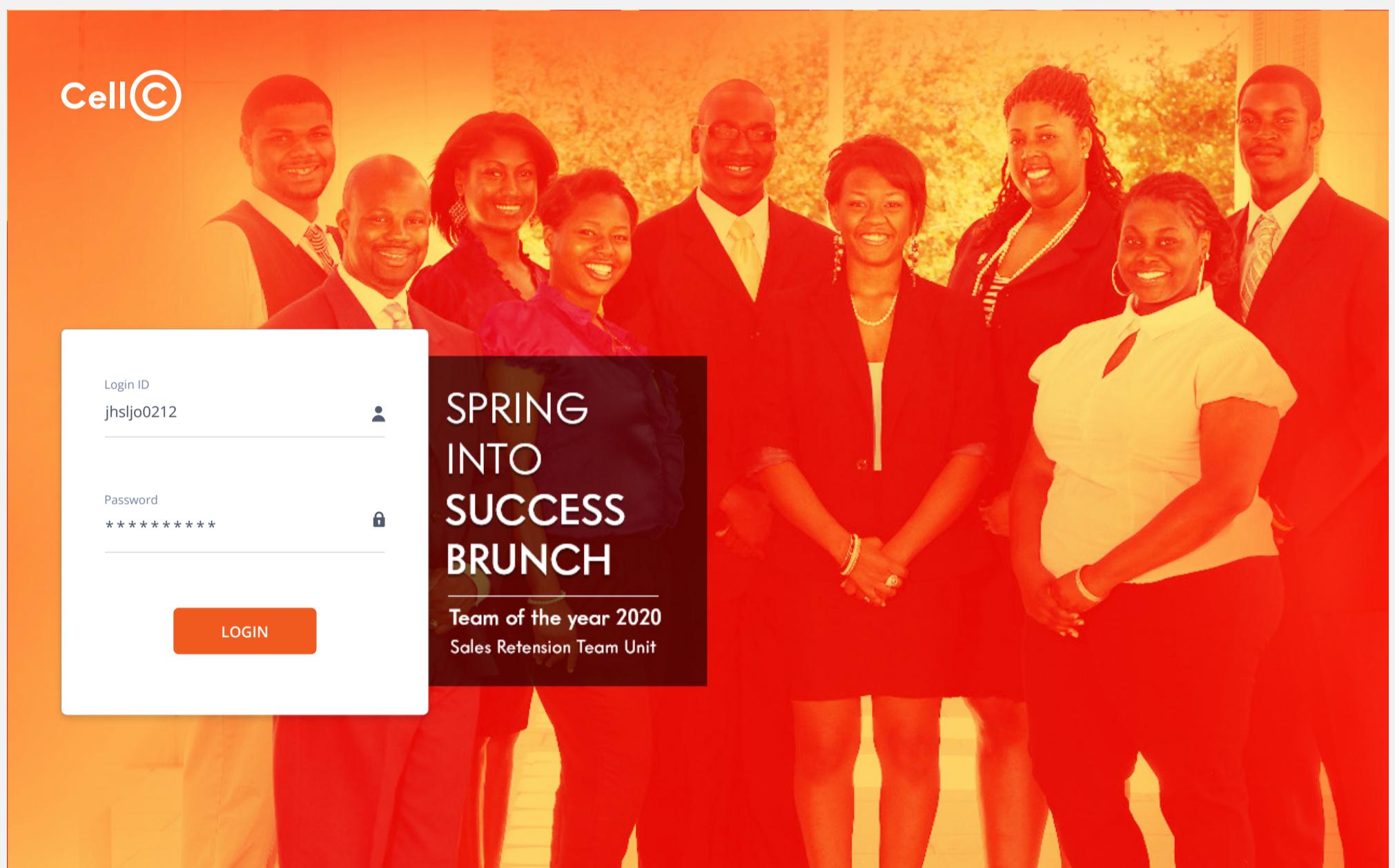
Cell C Skin Project

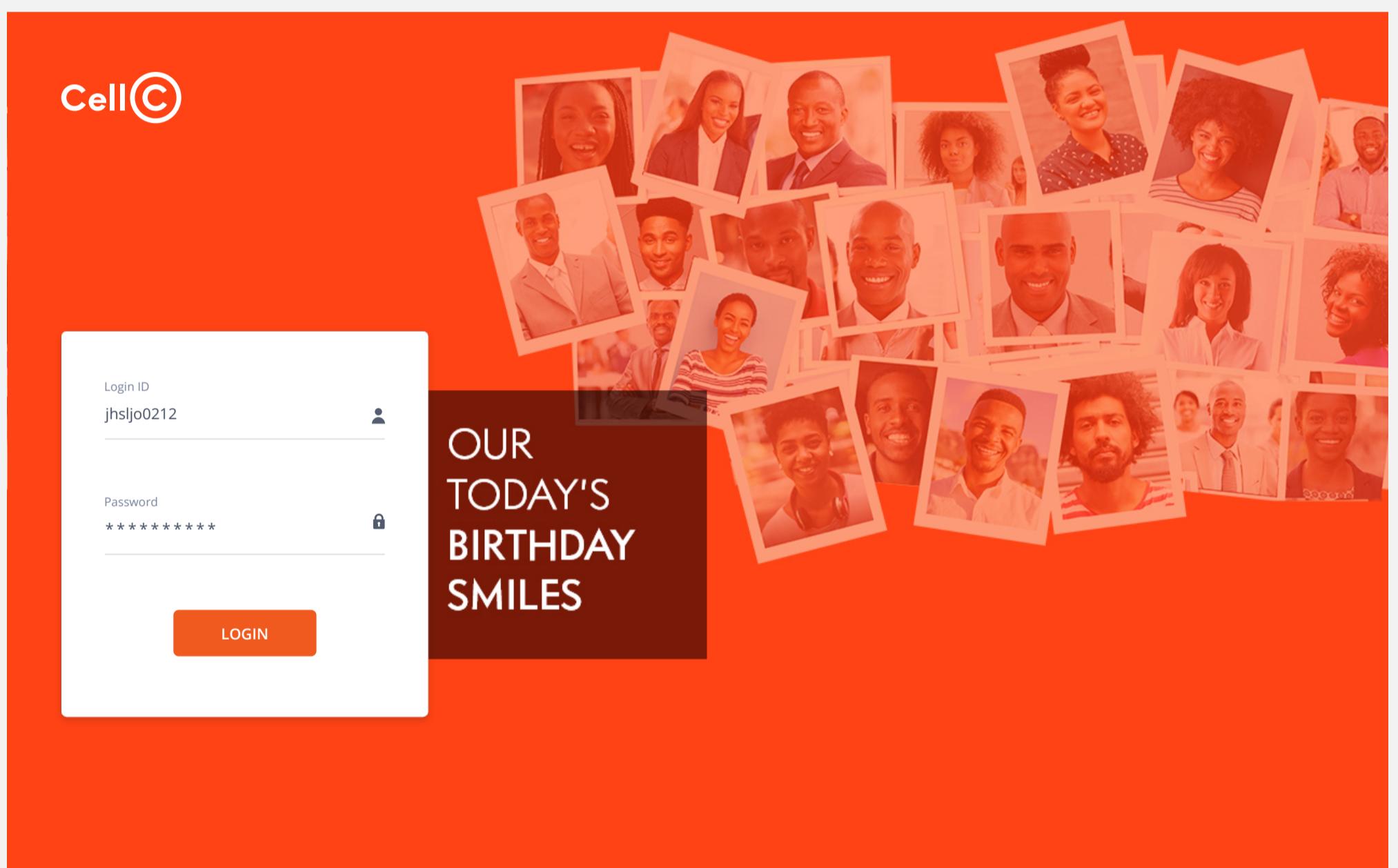
Visual Design Screens

Login Page









360 Degree Profile

02-360 Degree Profile (Postpaid)

CellC

Search by MSISDN / South Africa ID / Account Number...

Lorrenca ▾

Customer Value

Customer **Gold**
Potential **Silver**

Last Interaction
10 May 2019
Customer since
19 Feb 2018

Greetings ! How may I help you today?

Account Profile

| | | | |
|---|---------------------------|--------------------------|--------------------------|
| Owner Mrs. Kaya Botha | Type Sub | Subscription Contract | Bank Account STANDARD |
| Billing Address Manhattan 64 Sunninghill, Sandton, Johannesburg | Email kaya25@gmail.com | Debit Date 29 | |

Current Outstanding
R1039
Payment due on 30 Apr 2019

Previous Arrears
30
R539
60
R400
90
R0
120
R0

System Check

- ✓ Account is in Bundle
- ✓ Line is Active
- ✓ Account is in Bill Limit
- ✗ Not eligible for SIM SWOP

Recent Interactions

- Bill Limit Increase**
10 Apr 2019 less than a minute ago
- Bill Dispute | #3729261**
25 Mar 2019 2 hours ago
- Handset Repair | #7583922**
20 Mar 2019 10:20 am

Interaction Trend

Week Month 6 Month

Subscription

| MSISDN | Deals | Type | Status | Outstanding | Debit Date | Due time |
|--------------|----------------------------|--------|--------|--------------|------------|----------|
| 074 412 8923 | Contract - MediaPlay 10... | Master | Active | R650.40 | 26 | 2 Months |
| 087 221 1913 | Contract - Pinnacle250 | Sub | Active | R1039 | 29 | 8 Months |

There is Fiber connection mapped with your RSA ID! You can link the account with this register mobile number [LINK ACCOUNT](#)

Social Profile

Twitter
Kaya Botha @Sandton, JH
Experiencing a network outage in my area, need immediate assistance @CellC_support

1734 Tweets 677 Followers 908 Following

Facebook
Kaya Botha @Sandton, JH
Thank you guys for providing immediate support to my network query, it is solved now #ThankYouCellC #ConnectYourWay @CellC.SouthAfrica

Current Usage Pattern

Offered (Grey) Used (Orange)

Recommended Deals

| | |
|--|--|
| 1GB valid for 30 days R20 | 2GB valid for 30 days R29 |
| 1500MB valid for 30 days R80 | 4GB valid for 30 days R199 |

FIBRE
VUMA 10mbps available in this location
[Get VUMA Fibre](#)

CellC

Search by MSISDN / South Africa ID / Account Number...

Lorrenicia

Customer Value

Customer **Gold**
Potential **Silver**

Last Interaction
10 May 2019
Customer since
19 Feb 2018

Greetings ! How may I help you today?

Account Profile

Owner: Mrs. Kaya Botha Type: Sub Subscription: Contract

Billing Address: Manhattan 64 Sunninghill, Sandton, Johannesburg Email: kaya25@gmail.com

Recent Interactions

- Bill Limit Increase | 10 Apr 2019 | less than a minute ago
- Bill Dispute | #3729261 | 25 Mar 2019 | 2 hours ago
- Handset Repair | #7583922 | 20 Mar 2019 | 10:20 am

Authentication

Before we proceed I need to ask you a few questions

What is your home address
63 Sandton

What is your postal code
2198

What is your birthday
21/09/1980

KBS **Authenticate**

6 Month

System Check

- ✓ Account is in Bundle
- ✓ Line is Active
- ✓ Account is in Bill Limit
- ✗ Not eligible for SIM SWOP

Social Profile

Twitter

Kaya Botha @Sandton, JH
Experiencing a network outage in my area, need immediate assistance @CellC_support

1734 Tweets 677 Followers 908 Following

Facebook

Kaya Botha @Sandton, JH
Thank you guys for providing immediate support to my network query, it is solved now #ThankYouCellC #ConnectYourWay @CellC.SouthAfrica

Subscription

| MSISDN | Deals | Type | Status | Outstanding | Debit Date | Due time |
|--------------|----------------------------|--------|----------|-------------|------------|----------|
| 074 412 8923 | Contract - MediaPlay 10... | Master | ● Active | R650.40 | 26 | 2 Months |
| 087 221 1913 | Contract - Pinnacle250 | Sub | ● Active | R1039 | 29 | 8 Months |

There is Fiber connection mapped with your RSA ID! You can link the account with this register mobile number **LINK ACCOUNT**

| Account | Package | FNO | Status | Monthly | Next Recharge |
|-----------|-------------|------|------------|---------|---------------|
| 117853422 | VUMA 10mbps | VUMA | ● Deactive | R699 | Overdue |

Current Usage Pattern

Offered (Grey) Used (Gold)

Recommended Deals

Whatsapp Bundle
1GB valid for 30 days **R20**

2GB valid for 30 days **R29**

Data Bundle
1500MB valid for 30 days **R80**

4GB valid for 30 days **R199**

FIBRE
VUMA 10mbps available in this location
Get VUMA Fibre

03-360 Degree Profile (Prepaid)

Cell C

Search by MSISDN / South Africa ID / Account Number...

Lorrenzia

Customer Profile

Kaya Botha (Active) ★★★★ 4 SA-9008084800089 +27 87 221 1913

Customer Value: Gold (Customer Potential: Silver)

Samsung J1 Details | Cell C Mobile App | Send App URL

Last Interaction: 10 May 2019 | Customer since: 19 Feb 2018

Greetings ! How may I help you today?

Account Profile

Owner: Mrs. Kaya Botha | Type: Sub | Subscription: Prepaid

Billing Address: Manhattan 64 Sunninghill, Sandton, Johannesburg | Email: kaya25@gmail.com

Available Balance: **R100.20** | Last recharge done on 25 Apr with R229

System Check

- ✓ Account is in Bundle
- ✓ Line is Active
- ✓ Not eligible for SIM SWOP

Subscription

| MSISDN | Deals | Type | Status | Balance | Last Recharge | Expiry |
|--------------|----------------------|--------|--------|---------|---------------|-------------|
| 074 412 8923 | Prepaid - ULTRABONUS | Master | Active | R100.20 | R229 | 20 Jan 2019 |

Add on Bundles

Whatsapp Bundle 1GB | @R29 (30 days) | Once Off | Expiry 29 May 2019

Current Usage Pattern

Offered (Grey) | Used (Gold)

Recommended Deals

Whatsapp Bundle: 1GB valid for 30 days | R20

Data Bundle: 1500MB valid for 30 days | R80

Whatsapp Bundle: 2GB valid for 30 days | R29

Data Bundle: 4GB valid for 30 days | R199

04-360 Degree Profile (Birthday Occasion)

CellC

Search by MSISDN / South Africa ID / Account Number... 🔍

Thabo

Kaya Botha Active ★★★★★ 4

SA-9008084800089 Customer Value

+27 87 221 1913 Customer Potential Gold

Silver

Last Interaction 10 May 2019
Customer since 19 Feb 2018

Greetings ! How may I help you today? It's her Birthday wish her

Account Profile View All

| | | | |
|--|-------------------------------------|------------------------------------|------------------------------------|
| Owner Mrs. Kaya Botha | Type Sub | Subscription Contract | Bank Account STANDARD |
| Billing Address Manhattan 64 Sunninghill, Sandton, Johannesburg | Email kaya25@gmail.com | Debit Date 29 | |

Current Outstanding View All

R1039 Payment due on 30 Apr 2019

Previous Arrears 30 R539, 60 R400, 90 R0, 120 R0

System Check

- ✓ Account is in Bundle
- ✓ Line is Active
- ✓ Account is in Bill Limit
- ✗ Not eligible for SIM SWOP

Recent Interactions View All

- Bill Limit Increase 10 Apr 2019 less than a minute ago
- Bill Dispute | #3729261 25 Mar 2019 2 hours ago
- Handset Repair | #7583922 20 Mar 2019 10:20 am

Interaction Trend

Week Month 6 Month

Social Profile

Twitter Kaya Botha @Sandton, JH

Experiencing a network outage in my area, need immediate assistance @CellC_support

1734 Tweets 677 Followers 908 Following

Facebook Kaya Botha @Sandton, JH

Thank you guys for providing immediate support to my network query, it is solved now #ThankYouCellC #ConnectYourWay @CellC.SouthAfrica

Subscription View All

| MSISDN | Deals | Type | Status | Outstanding | Debit Date | Due time |
|--------------|----------------------------|--------|---------------------|--------------|------------|----------|
| 074 412 8923 | Contract - MediaPlay 10... | Master | Active | R650.40 | 26 | 2 Months |
| 087 221 1913 | Contract - Pinnacle250 | Sub | Active | R1039 | 29 | 8 Months |

There is Fiber connection mapped with your RSA ID! You can link the account with this register mobile number LINK ACCOUNT

Account Package FNO Status Monthly Next Recharge

117853422 VUMA 10mbps VUMA ● Deactive R699 Overdue

Current Usage Pattern View All

Offered Used

| | | |
|------|---------|-----|
| DATA | AIRTIME | SMS |
|------|---------|-----|

Recommended Deals

Whatsapp Bundle

| | |
|---|---|
| 1GB valid for 30 days R20 | 2GB valid for 30 days R29 |
|---|---|

Data Bundle

| | |
|--|--|
| 1500MB valid for 30 days R80 | 4GB valid for 30 days R199 |
|--|--|

FIBRE

VUMA 10mbps available in this location Get VUMA Fibre

05-360 Degree Profile (Warning for Fraud Caller)

CellC

Search by MSISDN / South Africa ID / Account Number...

Lorrenca ▾

Caller has been suspected as fraud by the system, strictly ensure to perform Pre-authentication process before proceeding further

Kaya Botha
Active
★★★★★ 4

SA-9008084800089
+27 87 221 1913

Customer Potential Silver
Gold

iPhone XR Details
Cell C Mobile App Send App URL

10 May 2019
Customer since 19 Feb 2018

Greetings ! How may I help you today? It's her BIRTHDAY wish here 🎉

Account Profile View All

Owner: Mrs. Kaya Botha Type: Sub Subscription: Contract Bank Account: STANDARD

Billing Address: Manhattan 64 Sunninghill, Sandton, Johannesburg Email: kaya25@gmail.com Debit Date: 29

Current Outstanding View All

R1039
Payment due on 30 Apr 2019

Previous Arrears: 30 (R539), 60 (R400), 90 (R0), 120 (R0)

System Check

- ✓ Account is in Bundle
- ✓ Line is Active
- ✓ Account is in Bill Limit
- ✗ Not eligible for SIM SWOP

Recent Interactions View All

- Bill Limit Increase (10 Apr 2019, less than a minute ago)
- Bill Dispute | #3729261 (25 Mar 2019, 2 hours ago)
- Handset Repair | #7583922 (20 Mar 2019, 10:20 am)

Interaction Trend

Week Month 6 Month

Subscription View All

| MSISDN | Deals | Type | Status | Outstanding | Debit Date | Due time |
|--------------|----------------------------|--------|--------|-------------|------------|----------|
| 074 412 8923 | Contract - MediaPlay 10... | Master | Active | R650.40 | 26 | 2 Months |
| 087 221 1913 | Contract - Pinnacle250 | Sub | Active | R1039 | 29 | 8 Months |

There is Fiber connection mapped with your RSA ID! You can link the account with this register mobile number [LINK ACCOUNT](#)

Account **Package** **FNO** **Status** **Monthly** **Next Recharge**

| | | | | | |
|-----------|-------------|------|----------|------|---------|
| 117853422 | VUMA 10mbps | VUMA | Deactive | R699 | Overdue |
|-----------|-------------|------|----------|------|---------|

Current Usage Pattern View All

Offered (Grey) Used (Yellow)

Recommended Deals

Whatsapp Bundle: 1GB valid for 30 days R20

2GB valid for 30 days R29

Data Bundle: 1500MB valid for 30 days R80

4GB valid for 30 days R199

FIBRE

VUMA 10mbps available in this location
[Get VUMA Fibre](#)

Sales Inbound

The screenshot shows a customer service application interface. At the top, there is a search bar with the placeholder text "Search by MSISDN / South Africa ID / Account Number..." and a magnifying glass icon. To the right of the search bar is a user profile picture of a woman and the name "Lorrenicia". On the far left, there is a vertical navigation bar with four items: "Dashboard" (selected), "Account Management", "Customer Profile", and "Product". The main content area features a large blue "Good Morning" greeting at the top. Below it, a message reads: "Thank you for calling Cell C. I am Tabo. How can I help you". In the center, there is a blue-bordered box with the text "Next Step : Please ask the customer for their RSA ID or Passport number". Below this box is a blue circular icon with a white robot head symbol. At the bottom left, there is a text input field with the placeholder "How was the call?". On the far right, there is a vertical sidebar with icons for a phone (03:09), email, messages, and a calendar.

Cell C

Search by MSISDN / South Africa ID / Account Number...

Lorrenicia

Dashboard

Account Management

Customer Profile

Product

Good Morning

Thank you for calling Cell C.
I am Tabo. How can I help you

Next Step :
Please ask the customer for their RSA ID or Passport number

How was the call?

03:09

✉

📅

💬

The image shows the Cell C mobile application interface. At the top, there is a search bar with the placeholder text "Search by MSISDN / South Africa ID / Account Number...". To the right of the search bar is a user profile icon for "Thabo" with a dropdown arrow. On the far left, a vertical navigation bar has four items: "Dashboard" (selected), "Account Management", "Customer Profile", and "Product". The main content area starts with a customer profile summary: "Name: Kaya Botha", "SA-9008084800089", "+27 87 221 1913", "Credit Profile: 300 Approved", and a circular progress bar showing "0 Utilised". Below this is a purple banner with the text "Good Morning Kaya!" and "My name is Thabo, I am calling from Cell C.". Two buttons are visible: "Hot Deals" and "Build Your Own". Further down is a "Search for Products" section with a search bar containing "Enter here..." and a magnifying glass icon. At the bottom, there are four categories: "Deals" (with a film icon), "Device" (with a smartphone icon), "Fibre" (with a speaker icon), and "All" (with a grid icon). A vertical sidebar on the right shows a list of notifications with icons for time (03:09), messages, and other notifications.

Cell C

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name
Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile
300 Approved

0 Utilised

Good Morning Kaya !

My name is Thabo, I am calling from Cell C.

Hot Deals

Build Your Own

Search for Products

Enter here...

Deals

Device

Fibre

All

03:09

03:09

03:09

03:09

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Hot Deals

Build Your Own

Search for Products

Samsung

Deals

Device

Fibre

All

Advanced Filter

Sort by: Price Low to High

| Deals | Price | Period | Device | Deal Type | Status |
|-------------------------------|-------|--------|----------------------------|-------------|---------------------------------|
| MediaPlay Mobile 1.5 GB | R199 | 24 | LG K11 BLACK 16GB Bundle | Friday Deal | In stock |
| MediaPlay Mobile 1.5 GB TopUp | R199 | 24 | LG Q7 Bundle | Hero Deal | In stock |
| MediaPlay Mobile 1.5 GB TopUp | R339 | 24 | LG Q STYLUS PLUS BLACK | Halala | In stock |
| MediaPlay Mobile 1.5 GB | R269 | 24 | SONY Xperia Xa2 Black 32gb | Friday Deal | Not in Stock Till 12-06-2019 |
| MediaPlay Mobile 1.5 GB TopUp | R209 | 24 | CELL C Empire E8 Blue | Hot Deal | In stock |

Showing 1 to 10 of 50 Items

Items per page: 5

Jump to: 1

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

Hot Deals

Build Your Own

Best recommended Deals for you

Hot Deals

Device Only

SIM

Fibre

Customise

MediaPlay 1.5G **R269**
PM X 24 month
3GB DATA
60 any net + 120 on Minutes
Colors: Black, Gold
Storage: 64GB
Buy in Cash @ R17999

MediaPlay 2GB TopUp **R309**
PM X 24 month
2GB DATA
60 any net + 120 on net Minutes
Colors: Black, Gold
Storage: 64GB

MediaPlay 1.5GB TopUp **R309**
PM X 24 month
3GB DATA
60 any net + 120 on net Minutes
500 Unlimited (FUP 500) SMSs
Black DATA Unlimited

Place Order

Add to Order

Share Deal

Mail

WhatsApp

Place Order

Add to Order

Share Deal

Mail

WhatsApp

Place Order

Add to Order

Share Deal

Mail

WhatsApp

Search for Products

Enter here...

Deals

Device

Fibre

All

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

Credit Profile: 300 Approved

249

1

MediaPlay 2GB TopUp

R309

PM X 24 month

2GB DATA

Unlimited (FUP 500) SMSs

60 any net + 120 on net Minutes

Black DATA Unlimited

Technical Specifications

Battery: 3500mah

Display: IPS LCD, 16M colors, 1080 x 2160 pixels

RAM: 4 GB

Camera: Main - 13mp + 16mp
Front - 8 MP

Screen Size: 6.4 inch

Platform: Android 8.1 (Oreo)
Octa-core (4x1.5 GHz Cortex-A53)

LTE Advanced: Yes

LG Q Stylus Plus Black

Colors: Black, Gold

Storage: 64GB

Share Deal

Mail

WhatsApp

Place Order

Add to Order

Samsung Galaxy A30

3GB DATA

60 any net + 120 on net Minutes

Samsung Galaxy A30

3GB DATA

60 any net + 120 on net Minutes

03:09

Hot Deal

Customise

The image shows the Cell C mobile application interface. The top navigation bar includes the 'Cell C' logo, a search bar with placeholder text 'Search by MSISDN / South Africa ID / Account Number...', and a user profile icon for 'Thabo'.

The main dashboard displays account information: Name 'Kaya Botha', ID 'SA-9008084800089', and phone number '+27 87 221 1913'. The 'Credit Profile' is shown as 300 Approved, with 0 Utilised. Below this, two buttons are visible: 'Hot Deals' and 'Build Your Own'.

A purple banner below the account info displays the text 'Best recommended Deals for you'. Underneath, five options are listed: 'Hot Deals' (tag icon), 'Device Only' (phone icon), 'SIM' (SIM card icon), 'Fibre' (Wi-Fi icon), and 'Customise' (gift icon). The 'Fibre' option is highlighted with a red underline.

At the bottom, a search bar with the placeholder 'Search Address' and a location pin icon is present.

On the left, a vertical sidebar shows navigation icons for 'Dashboard', 'Account Management', 'Customer Profile', and 'Product'. On the right, a vertical sidebar shows a clock (03:09), a mail icon, a bookmark icon, and a message icon.

The image shows the CellC mobile application interface. At the top, there is a search bar with the placeholder text "Search by MSISDN / South Africa ID / Account Number...". To the right of the search bar is a user profile icon for "Thabo" with a dropdown arrow. On the far left, a vertical navigation bar has five items: "Dashboard" (selected), "Account Management", "Customer Profile", and "Product". On the far right, there is a vertical sidebar with icons for "03:09", "Email", "Bookmarks", and "Messages".

The main content area displays the following information:

- User profile: Name Kaya Botha, MSISDN SA-9008084800089, Phone +27 87 221 1913.
- Credit Profile: 300 Approved, 0 Utilised.
- Two buttons: "Hot Deals" and "Build Your Own".
- A step indicator "1" followed by the question "What are you looking for?". A note says "*Please select one or more options".
- Five selection boxes: "Device with Contract Deals" (highlighted in green), "Fibre Connection", "SIM Only Deals", "Deals", and "Device Only".
- A "NEXT" button.
- A "Search for Products" section with a search bar and a note "Enter here...".
- Four categories with icons: "Deals" (phone), "Device" (phone), "Fibre" (satellite dish), and "All" (grid).

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Hot Deals

Build Your Own

1. **What are you looking for?**
 *Please select one or more options
 Device with Contract Deals X

2. **Do you have any specific Requirements?**
 *Please select appropriate options

DEVICE BRAND Yes No

DATA: 3 GB

MINUTES: 300 Min

SMS: Yes No

NEXT

Search for Products

Enter here...

Deals **Device** **Fibre** **All**

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Hot Deals

Build Your Own

1. **What are you looking for?**
 *Please select one or more options
 Device with Contract Deals X

2. **Do you have any specific Requirements?**
 *Please select appropriate options

DEVICE BRAND Yes No

Cell C Apple Samsung LG Huawei

DATA 3 GB 200 GB

MINUTES 300 Min 1000 MN

SMS Yes No

NEXT

Search for Products

Enter here...

Deals **Device** **Fibre** **All**

Screen 10

Cell C

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

0

1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Hot Deals

Build Your Own

What are you looking for?

Device with Contract Deals

Do you have any specific Requirements?

Samsung

Data - 3 GB

Minutes - 300 min

SMS - Unlimited

Best recommended Deals

as per your requirement

Samsung

iPhone

LG

Cell C

MediaPlay 1.5GB TopUp **R299**

PM X 24 month

3GB DATA

60 any net + 120 on net Minutes

Samsung Galaxy A30

Colors: Black, Gold

Storage: 64GB

Buy in Cash @ R17999

Place Order

Add to Order

Share Deal

Mail

WhatsApp

MediaPlay 5GB TopUp **R299**

PM X 24 month

5GB DATA

120 any net + 120 on net Minutes

Samsung Galaxy S10

Colors: Black, Gold

Storage: 64GB

Buy in Cash @ R17999

Place Order

Add to Order

Share Deal

Mail

WhatsApp

MediaPlay 1.5GB TopUp **R299**

PM X 24 month

3GB DATA

60 any net + 120 on net Minutes

500 Unlimited (FUP 500) SMSs

Black DATA Unlimited

Place Order

Add to Order

Share Deal

Mail

WhatsApp

Search for Products

Enter here...

Deals

Device

Fibre

All

Screen 11

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 item in cart

Product Selection

Order Capture

XDS Authentication

Bank AVS

Debit Check

Terms & Conditions

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

1 Products Details

Samsung Galaxy S10 | Black 64 GB R299

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

Note: You have an item in your cart that requires an upfront payment.

Next Step: Best recommended value added services for this product

Recommended value added services

Whatsapp Bundle

Csurance

Accessories

Samsung Galaxy A30 Case, Galaxy A20 Case, MAIKEZI R129

[2-Pack] PULEN for Samsung Galaxy A30 Screen Protector R104

View Details

Add to Order

View Details

Add to Order

NEXT

2 Order Capture

3 Payment Information

4 Submission

Screen 12 (If VAS added)

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha
MSISDN: SA-9008084800089
Phone: +27 87 221 1913

Credit Profile: 300 Approved
Score: 249

1 Product Selection 2 Order Capture 3 XDS Authentication 4 Bank AVS 5 Debit Check 6 Terms & Conditions

Order Summary

Samsung Galaxy A30 64 GB R299.00

Csurance R30
Premium Per Month
All Risk Cover - Theft, Accidental Damage & Accidental Loss

Accessories R129
Samsung Galaxy A30 Case, Galaxy A20 Case, MAIKEZI

VAT Service R79.50

Sub Total R437.50
(Incl. all service charges)
PM X 24 month

Pro-Rata charges for this month (Approx) R120.00

Back to Order

Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 1.5GB TopUp
5 GB | 240 MIN | Unlimited SMS | 24 Month R299
PM X 24 month

1 Remove

Note: You have an item in your cart that requires an upfront payment.

Next Step:
Best recommended value added services for this product

Recommended value added services

Whatsapp Bundle **Csurance** **Accessories**

Samsung Galaxy A30 Case, Galaxy A20 Case, MAIKEZI R129
View Details Added to Order

[2-Pack] PULEN for Samsung Galaxy A30 Screen Protector R104
View Details Add to Order

NEXT

Order Capture

Payment Information

Submission

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 item in cart

Product Selection (1) Order Capture (2) XDS Authentication (3) Bank AVS (4) Debit Check (5) Terms & Conditions (6)

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp
5 GB | 240 MIN | Unlimited SMS | 24 Month

R299
PM X 24 month

[Edit](#)

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85
(Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

[Back to Order](#)

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Last Name: Botha

Email: kaya25@gmail.com

Mobile Number: +27 87 221 1913

Port this number

Address

Resident Type: Rented

Address:

Postal Code:

City:

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

[NEXT](#)

Screen 14

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection: 1

Order Capture: 2

XDS Authentication: 3

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

1 Products Details

Samsung Galaxy S10 | Black 64 GB

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

R299
PM X 24 month

[Edit](#)

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Last Name: Botha

Email: kaya25@gmail.com

Mobile Number: +27 87 221 1913

Next Step:
Please ask the customer if he/she wants to keep the same number

[Guide me through the next steps](#)

Port this number

Address

Resident Type: Rented

Address

Postal Code

City

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

NEXT

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85
(Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

03:09

Order

Product

Customer

Profile

Screen 15

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 item in cart

Product Selection: 1

Order Capture: 2

XDS Authentication: 3

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

Insurance R0

Accessories R0

VAT Service R44.85

Sub Total (Incl. all service charges) R343.85

PM X 24 month

Pro-Rata for this month R120.00

1 Products Details

Samsung Galaxy S10 | Black 64 GB

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

R299

PM X 24 month

Edit

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Email: kaya25@gmail.com

Last Name: Botha

Mobile Number: +27 87 221 1913

Porting Steps

STEP 1: Port in request process by donor?

STEP 2: Find the contract details

STEP 3: Process request

Next

Port this number

Address

Resident Type: Rented

Address

Postal Code

City

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

NEXT

Screen 16

Cell C

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection: 1

Order Capture: 2

XDS Authentication: 3

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

1 Products Details

Samsung Galaxy S10 | Black 64 GB

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

R299
PM X 24 month

Edit

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Last Name: Botha

Email: kaya25@gmail.com

Mobile Number: +27 87 221 1913

Port this number

Address

Resident Type: Rented

Address: Manhattan Sunning Hill, Sandton, Johannesburg

Mansion Avenue, Rivonia, Johannesburg

Manchester Palace, Rivonia, Johannesburg

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

NEXT

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85
(Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

03:09

✉

✉

✉

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection: 1

Order Capture: 2

XDS Authentication: 3

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

1 Products Details

Samsung Galaxy S10 | Black 64 GB

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

R299
PM X 24 month

[Edit](#)

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Last Name: Botha

Email: kaya25@gmail.com

Mobile Number: +27 87 221 1913

Port this number

[Back to Order](#)

Address

Resident Type: Rented

Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg

Postal Code: 2191

City: Johannesburg

Delivery Address Billing Address

Shipment will be delivered between Mon to Fri during official hours, Applicant must be present to perform RICA

Preferred Time: 10.00 AM - 02.00 PM

Next Step:
Fibre coverage is available at this address
[Guide me through the next steps](#)

Communication

SMS Email Call Do Not Disturb

[NEXT](#)

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85
(Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

[Back to Order](#)

03:09

[Email](#)

[Book](#)

[Feedback](#)

The screenshot shows the CellC mobile application interface. The top navigation bar includes the CellC logo, a search bar with placeholder text "Search by MSISDN / South Africa ID / Account Number...", and a user profile icon for "Thabo". The left sidebar has a red-to-orange gradient and contains icons for Dashboard, Account Management, Customer Profile, and Product. The main content area displays a customer profile for "Kaya Botha" with details: Name (Kaya Botha), RSA ID (SA-9008084800089), Credit Profile (300 Approved), and a circular progress bar showing 0 Utilised. A large central modal window is titled "XDS Authentication" and displays the reference number "#89765543". It shows a large circular placeholder for a user photo with a checkmark icon and the text "Product Selection". Below this, a product card for a "Samsung On Media" device is shown with a green "1" icon, indicating one item in the cart. The product details are: 64 GB, R299.00, R0, R0, R44.85, and a total of R343.85 for "PM X 24 month". The modal also contains a phone number "+27 87 221 1913" and a note stating "OTP will be sent to registered mobile number". A "Let's Start" button is at the bottom, and a consent message below it states: "Consent - Performing XDS authentication will not impact credit score".

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection

1 Product

Sam: On Me

5 GB

Midrand

Sandton

Johannesburg

Randburg

Which city do you currently live in?

1 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection

1 Product

Sam: On Me

5 GB

Are the first two numbers of your ID number 96?

yes

No

2 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

03:09

R299.00

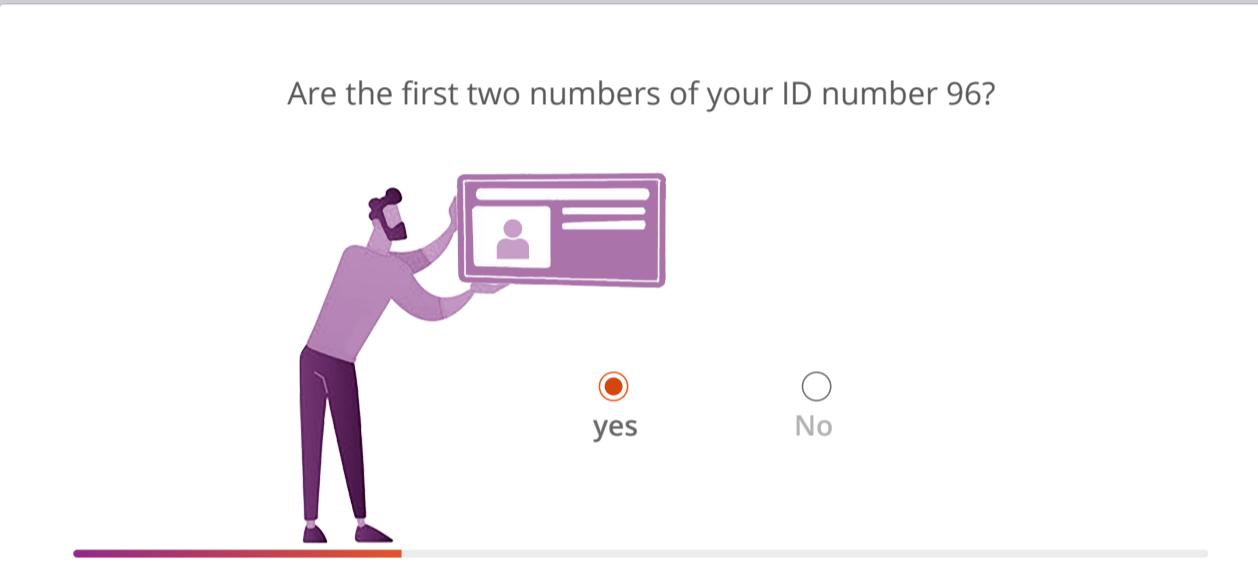
R0

R0

R44.85

R343.85

R120.00



CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection

1 Product

Sample On Me 5 GB

Are you currently or previously under Debt Review?

yes

No

3 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

03:09

R299.00

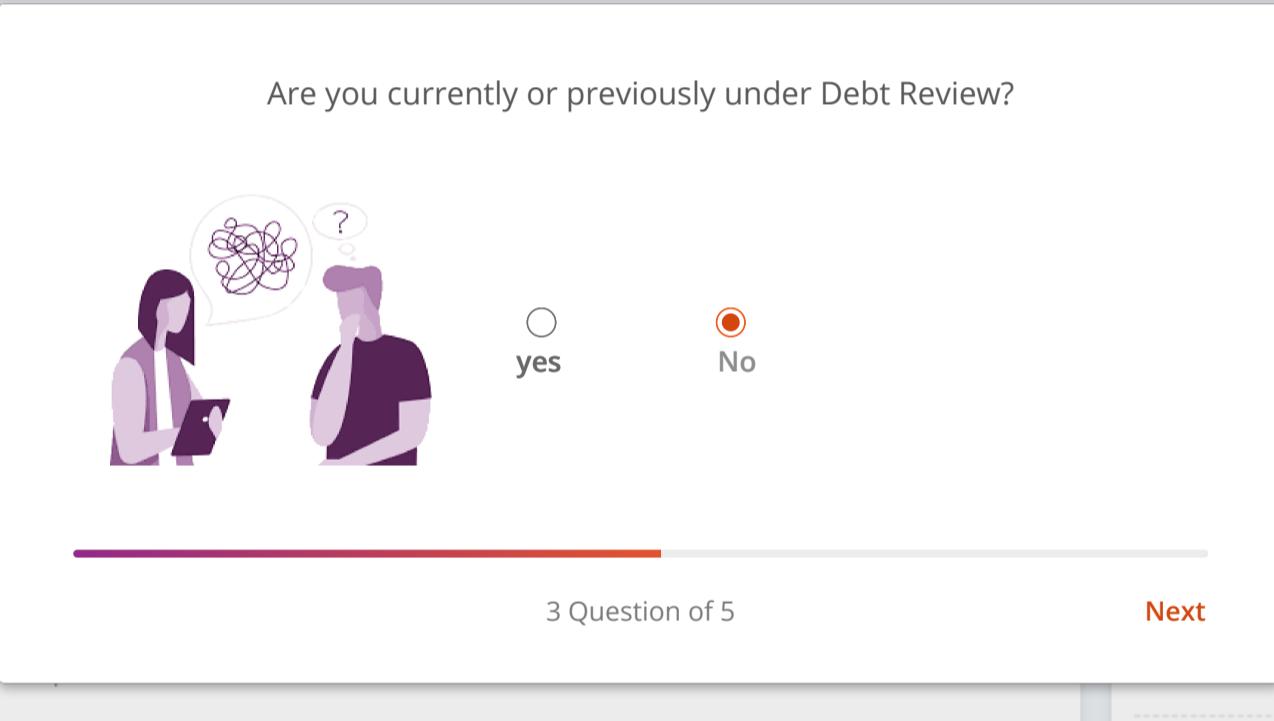
R0

R0

R44.85

R343.85

R120.00



CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

With which company do you have a cell phone contract?

Product Selection

1 Product

Sam: On Me

5 GB

CELLC

VODACOM

MTN

TELKOM

4 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

How old are you?

Product Selection

1 Product

Sam: On Me

5 GB

20 to 30

30 to 40

40 to 50

50 to 60

5 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

03:09

R299.00

R0

R0

R44.85

R343.85

R120.00

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection

1 Product

Sam: On Me

5 GB

Please enter below OTP sent to your mobile

29215

Customer has been successfully authenticated with a 80% score

Done

Reference No: A2302091

Number of attempts: 2

Date/Time: 2019-10-12 12:33:12 PM

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

03:09

R299.00

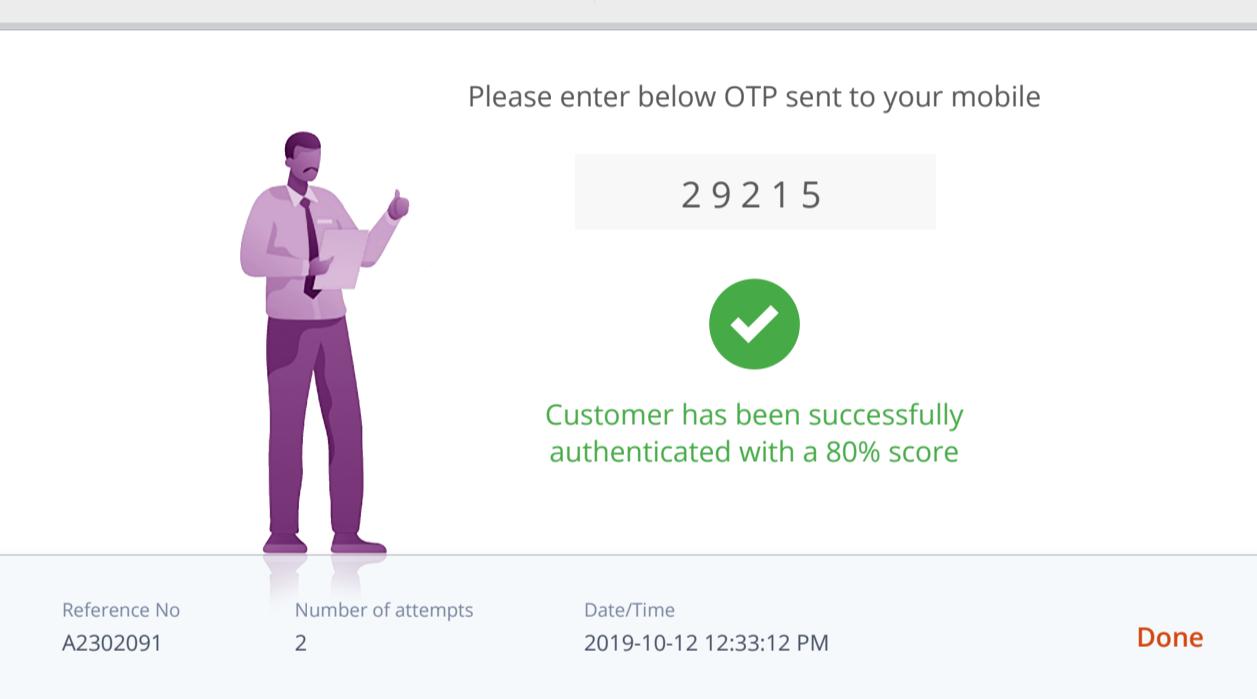
R0

R0

R44.85

R343.85

R120.00



CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

0 1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection Order Capture XDS Authentication Bank AVS Debit Check Terms & Conditions

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp
5 GB | 240 MIN | Unlimited SMS | 24 Month

R299 PM X 24 month

2 Order Capture

Customer type: Consumer
Name: Kaya Botha
Email: kaya25@gmail.com
Mobile Number: +27 87 221 1913
Resident Type: Rented
Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

3 Payment Information

Bank: Standard Bank

Address: Sandton

Debit Date: 25

Account Number: 8019 0123

Branch Code: 12234

Validate

Order Summary

Samsung Galaxy S10 64 GB R299.00

Insurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

Save Draft

Cancel Order

03:09

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

0 1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection Order Capture XDS Authentication Bank AVS Debit Check Terms & Conditions

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

R299 PM X 24 month

2 Order Capture

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Mobile Number: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

3 Payment Information

Bank: Standard Bank

Address: Sandton

Debit Date: 25

Account Number: 8w3q019 0123

Please enter valid account number

Branch Code: 12234

Validate

Order Summary

Samsung Galaxy S10 64 GB R299.00

Insurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

Save Draft

Cancel Order

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection Order Capture XDS Authentication Bank AVS Debit Check Terms & Conditions

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp

R299 PM X 24 month

5 GB | 240 MIN | Unlimited SMS | 24 Month

Edit

2 Order Capture

Customer type: Consumer
Resident Type: Rented

Name: Kaya Botha
Email: kaya25@gmail.com
Mobile Number: +27 87 221 1913

Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

3 Payment Information

Bank: Standard Bank

Address: Sandton

Debit Date: 25

Account Number: 8019 0123

Branch Code: 12234

Validated

Please perform full order vetting

A full credit check will be performed on your order details and give you final confirmation

Perform Full Vetting

NEXT

Order Summary

Samsung Galaxy S10 64 GB R299.00

CSurance R0

Accessories R0

VAT Service R44.85

Sub Total
(Incl. all service charges) R343.85 PM X 24 month

Estimated Pro-Rata charges for this month R120.00

Back to Order

Save Draft

Cancel Order

Screen 28 (Normal Qualifying Scenario)

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

1

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection: ✓

Order Capture: ✓

XDS Authentication: ✓

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total
(Incl. all service charges) R343.85

PM X 24 month

Estimated Pro-Rata charges for this month R120.00

Back to Order

Save Draft

Cancel Order

3 Payment Information

Bank: Standard Bank

Address: Sandton

Account Number: 8019 0123

Branch Code: 12234

Debit Date: 25

Validated

Please perform full order vetting
A full credit check will be performed on your order details and give you final confirmation

Full Vett

Congratulations!

You have been approved for this deal with a revolving credit score of R600

| | |
|---------------|---------------|
| Current Score | Updated Score |
| 300 | 400 |

NEXT

Screen 29 (Upfront Payment Scenario)

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 item in cart

Product Selection: ✓

Order Capture: ✓

XDS Authentication: ✓

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

[Back to Order](#)

1 Products Details

Samsung Galaxy S10 | Black 64 GB R299

On MediaPlay 5GB TopUp PM X 24 month

5 GB | 240 MIN | Unlimited SMS | 24 Month

[Edit](#)

WhatsApp Bundle 1 GB valid for 30 Days

Csurance All Risk Cover - Theft, Accidental Damage & Accidental Loss

Accessories Samsung Galaxy S10 Case, Galaxy S10 Case, MAIKEZI

2 Order Capture

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Mobile Number: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

[Edit](#)

3 Payment Information

Bank: Standard Bank ✓ Account Number: 8019 0123

Address: Sandton Branch Code: 12234

Debit Date: 25

[Save Draft](#)

[Cancel Order](#)

Validated

Please perform full order vetting

A full credit check will be performed on your order details and give you final confirmation

[Full Vett](#)

Credit Referral!

You have been referred to credit vetting for this deal with a revolving credit score of R300

| | |
|---------------|---------------|
| Current Score | Updated Score |
| 300 | 300 |

Credit Relief options

Payable Amount R1200.00 [Send Payment URL](#)

*Payment link will be sent to customer email address lbo**@gmail.com, link will be de-activated within 24 hour.

EMAIL SMS

Bank Statement Salary slip

Proof of Residence

[NEXT](#)

Credit Referral #8596738626

300 [Referral](#)

*We might require additional supporting documents. Document upload link will be sent to customer email address lbo**@gmail.com.

Screen 30

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection: ✓

Order Capture: ✓

XDS Authentication: ✓

Bank AVS: ✓

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

CSurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

03:09

1

1 Products Details

Samsung Galaxy S10 | Black 64 GB R299

On MediaPlay 5GB TopUp PM X 24 month

5 GB | 240 MIN | Unlimited SMS | 24 Month

Edit

2 Order Capture

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Mobile Number: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

3 Payment Information

Bank: Standard Bank Account Number: 8019 0123 Address: Sandton

Branch Code: 12234 Debit Date: 25 Credit Score: 300

AVS Confirmed

Edit

Save Draft

Cancel Order

4 Submission

Order Reference No. #12348996789

DebiCheck

DebiCheck authentication is required for debit order details to be successfully captured

Perform DebiCheck

Expected Delivery Date: 22nd Oct 2019

Shipment will be sent to: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Contact Person: Kaya Botha +27 87 221 1913 kaya25@gmail.com

Terms and Conditions

Terms and Conditions have to be accepted in order to proceed further

Send via Email Send via SMS Send to IVR

Send

Order Details

DONE

Screen 31

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection: ✓

Order Capture: ✓

XDS Authentication: ✓

Bank AVS: ✓

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

CSurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

1 Products Details

Samsung Galaxy S10 | Black 64 GB R299

On MediaPlay 5GB TopUp PM X 24 month

5 GB | 240 MIN | Unlimited SMS | 24 Month

Edit

2 Order Capture

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Mobile Number: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

3 Payment Information

Bank: Standard Bank Account Number: 8019 0123 Address: Sandton

Branch Code: 12234 Debit Date: 25 Credit Score: 300

AVS Confirmed

Edit

Save Draft

Cancel Order

4 Submission

Order Reference No. #12348996789

DebiCheck

DebiCheck authentication is required for debit order details to be successfully captured

Done

Expected Delivery Date: 22nd Oct 2019

Shipment will be sent to: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Contact Person: Kaya Botha +27 87 221 1913 kaya25@gmail.com

Terms and Conditions

Terms and Conditions have to be accepted in order to proceed further

Send via Email Send via SMS Send to IVR

Send

Order Details

DONE

03:09

✉️

✉️

✉️

Screen 32

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 item in cart

Product Selection: ✓

Order Capture: ✓

XDS Authentication: ✓

Bank AVS: ✓

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

CSurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

1 Products Details

Samsung Galaxy S10 | Black 64 GB R299

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

Edit

2 Order Capture

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Mobile Number: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

3 Payment Information

Bank: Standard Bank Account Number: 8019 0123 Address: Sandton AVS Confirmed

Branch Code: 12234 Debit Date: 25 Credit Score: 300

Edit

Save Draft

Cancel Order

4 Submission

Order Reference No. #123456789 DebiCheck

How was the call?

Sales Done **Interested** **Not interested**

Reason Code 1 Follow up Reason Code 3 Reason Code 4

Follow-up Calls

Follow up: 25-07-2019 Time: 8.00 PM to 4.00 PM

Customer survey Rate the customer 

Comments if any... 200 words

Submit

Sales Outbound

The image shows the Cell C mobile application interface. The top navigation bar includes the Cell C logo, a search bar with placeholder text "Search by MSISDN / South Africa ID / Account Number...", and a user profile for "Thabo". The left sidebar has a vertical color gradient (purple, red, orange) and contains icons for Dashboard, Account Management, Customer Profile, and Product. The main content area displays a customer profile for "Kaya Botha" with MSISDN "SA-9008084800089" and phone number "+27 87 221 1913". The credit profile shows a limit of 300, with 0 utilized, and a green "Approved" status. A large purple banner greets the user with "Good Morning Kaya!" and a message from "Thabo" stating "My name is Thabo, I am calling from Cell C.". Below the banner are two buttons: "Hot Deals" and "Build Your Own". A search bar with placeholder "Enter here..." is positioned below the banner. At the bottom, there are four categories: "Deals" (phone icon), "Device" (phone icon), "Fibre" (radio tower icon), and "All" (grid icon). A feedback section at the bottom asks "How was the call?" with a dropdown arrow icon.

Cell C

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name
Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile
300 Approved

0 Utilised

Good Morning Kaya !

My name is Thabo, I am calling from Cell C.

Hot Deals

Build Your Own

Enter here...

Deals

Device

Fibre

All

How was the call?

Screen 03

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Hot Deals

Build Your Own

Search for Products

03:09

Deals

Device

Fibre

All

Advanced Filter

Sort by : Price Low to High

| Deals | Price | Period | Device | Deal Type | Status |
|-------------------------------|-------|--------|----------------------------|-------------|---------------------------------|
| MediaPlay Mobile 1.5 GB | R199 | 24 | LG K11 BLACK 16GB Bundle | Friday Deal | In stock |
| MediaPlay Mobile 1.5 GB TopUp | R199 | 24 | LG Q7 Bundle | Hero Deal | In stock |
| MediaPlay Mobile 1.5 GB TopUp | R339 | 24 | LG Q STYLUS PLUS BLACK | Halala | In stock |
| MediaPlay Mobile 1.5 GB | R269 | 24 | SONY Xperia Xa2 Black 32gb | Friday Deal | Not in Stock Till 12-06-2019 |
| MediaPlay Mobile 1.5 GB TopUp | R209 | 24 | CELL C Empire E8 Blue | Hot Deal | In stock |

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 in Cart

Hot Deals

Build Your Own

Best recommended Deals for you

Hot Deals

Device Only

SIM

Fibre

Customise

MediaPlay 1.5G
R269

PM X 24 month
3GB
DATA

Sony Xperia XA2 Black

60 any net + 120 on Minutes

Colors: Black, Gold

Storage: 64GB

Buy in Cash @ R17999

Place Order

Add to Order

Share Deal

Mail

WhatsApp

MediaPlay 2GB TopUp
R309

PM X 24 month
2GB
DATA

LG Q Stylus Plus Black

60 any net + 120 on net Minutes

Colors: Black, Gold

Storage: 64GB

Black DATA Unlimited

Place Order

Add to Order

Share Deal

Mail

WhatsApp

MediaPlay 1.5GB TopUp
R309

PM X 24 month
3GB
DATA

60 any net + 120 on net Minutes

500 Unlimited (FUP 500) SMSs

Black DATA Unlimited

Place Order

Add to Order

Share Deal

Mail

WhatsApp

Search for Products

Enter here...

Deals

Device

Fibre

All

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

Credit Profile: 300 Approved

249

1

MediaPlay 2GB TopUp
R309

PM X 24 month

2GB DATA
Unlimited (FUP 500) SMSs

60 any net + 120 on net Minutes
Black DATA Unlimited

LG Q Stylus Plus Black

Colors: Black, Gold | Storage: 64GB

Technical Specifications

| | |
|--------------|--|
| Battery | 3500mah |
| Display | IPS LCD, 16M colors, 1080 x 2160 pixels |
| RAM | 4 GB |
| Camera | Main - 13mp + 16mp Front - 8 MP |
| Screen Size | 6.4 inch |
| Platform | Android 8.1 (Oreo) Octa-core (4x1.5 GHz Cortex-A53) |
| LTE Advanced | Yes |

Share Deal | Mail | WhatsApp | Place Order | Add to Order

Hot Deal

Samsung Galaxy A30

3GB DATA
60 any net + 120 on net Minutes

Samsung Galaxy A30

3GB DATA
60 any net + 120 on net Minutes

Customise

The image shows the Cell C mobile application interface. At the top, there is a search bar with the placeholder text "Search by MSISDN / South Africa ID / Account Number...". To the right of the search bar is a user profile icon for "Thabo" with a dropdown arrow. On the far left, a vertical navigation bar has four items: "Dashboard" (selected), "Account Management", "Customer Profile", and "Product". On the right side, there is a vertical sidebar with icons for "03:09", "Email", "Bookmarks", and "Messages".

Account Details:

- Name: Kaya Botha
- SA-9008084800089
- +27 87 221 1913
- Credit Profile: 300 Approved
- 0 Utilised

Deals:

- Hot Deals
- Build Your Own

Best recommended Deals for you:

- Hot Deals
- Device Only
- SIM
- Fibre** (highlighted with a red underline)
- Customise

Text:

Please check Fibre coverage to proceed

Search Bar:

Search Address 📍

The image shows the CellC mobile application interface. The top navigation bar includes the CellC logo, a search bar with placeholder text "Search by MSISDN / South Africa ID / Account Number...", and a user profile icon for "Thabo". The left sidebar has a red-to-orange gradient and contains icons for Dashboard, Account Management, Customer Profile, and Product. The main content area displays a user profile summary: Name (Kaya Botha), ID (SA-9008084800089), Phone (+27 87 221 1913), Credit Profile (300 Approved, 0 Utilised), and two buttons for "Hot Deals" and "Build Your Own". Below this, a step-by-step guide asks "What are you looking for?" with options: "Device with Contract Deals" (selected), "Fibre Connection", "SIM Only Deals", "Deals", and "Device Only". A "NEXT" button is at the bottom. A "Search for Products" section at the bottom features a search bar with placeholder "Enter here...", a "Deals" icon, a "Device" icon, a "Fibre" icon, and an "All" icon.

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

Name
Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile
300 Approved
0 Utilised

Hot Deals

Build Your Own

1 What are you looking for?

*Please select one or more options

Device with Contract Deals

Fibre Connection

SIM Only Deals

Deals

Device Only

NEXT

Search for Products

Enter here...

Deals

Device

Fibre

All

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

Hot Deals

Build Your Own

What are you looking for?
*Please select one or more options

Device with Contract Deals

Do you have any specific Requirements?
*Please select appropriate options

DEVICE BRAND Yes No

DATA: 3 GB

MINUTES: 300 Min

SMS Yes No

NEXT

Search for Products

Enter here...

Deals

Device

Fibre

All

Cell C

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

Hot Deals

Build Your Own

What are you looking for?
*Please select one or more options

Device with Contract Deals

2 Do you have any specific Requirements?
*Please select appropriate options

DEVICE BRAND

DATA

MINUTES

SMS

NEXT

Search for Products

Enter here...

Deals

Device

Fibre

All

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Hot Deals

Build Your Own

What are you looking for?
*Please select one or more options

Device with Contract Deals

2 Do you have any specific Requirements?
*Please select appropriate options

DEVICE BRAND

DATA

MINUTES

SMS

NEXT

Search for Products

Enter here...

Deals

Device

Fibre

All

Screen 10

Cell C

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

0

1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Hot Deals

Build Your Own

What are you looking for?

Device with Contract Deals

Do you have any specific Requirements?

Samsung

Data - 3 GB

Minutes - 300 min

SMS - Unlimited

Best recommended Deals

as per your requirement

Samsung

iPhone

LG

Cell C

MediaPlay 1.5GB TopUp **R299**

PM X 24 month

3GB DATA

60 any net + 120 on net Minutes

Samsung Galaxy A30

Colors: Black, Gold

Storage: 64GB

Buy in Cash @ R17999

Place Order

Add to Order

Share Deal

Mail

WhatsApp

MediaPlay 5GB TopUp **R299**

PM X 24 month

5GB DATA

120 any net + 120 on net Minutes

Samsung Galaxy S10

Colors: Black, Gold

Storage: 64GB

Buy in Cash @ R17999

Place Order

Add to Order

Share Deal

Mail

WhatsApp

MediaPlay 1.5GB TopUp **R299**

PM X 24 month

3GB DATA

60 any net + 120 on net Minutes

500 Unlimited (FUP 500) SMSs

Black DATA Unlimited

Place Order

Add to Order

Share Deal

Mail

WhatsApp

Search for Products

Enter here...

Deals

Device

Fibre

All

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha
MSISDN: SA-9008084800089
Phone: +27 87 221 1913

Credit Profile: **300** Approved
0 Utilised

1 Product Selection 2 Order Capture 3 XDS Authentication 4 Bank AVS 5 Debit Check 6 Terms & Conditions

Order Summary

| | |
|---|---------------------------------|
| Samsung Galaxy S10 64 GB | R299.00 |
| Csurance | R0 |
| Accessories | R0 |
| VAT Service | R44.85 |
| Sub Total (Incl. all service charges) | R343.85 PM X 24 month |
| Estimated Pro-Rata charges for this month | R120.00 |

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp
5 GB | 240 MIN | Unlimited SMS | 24 Month

R299
PM X 24 month

1 Remove

Note: You have an item in your cart that requires an upfront payment.

Next Step:
Best recommended value added services for this product

Recommended value added services

Whatsapp Bundle Csurance Accessories

Samsung Galaxy A30 Case, Galaxy A20 Case, MAIKEZI R129
View Details Add to Order

[2-Pack] PULEN for Samsung Galaxy A30 Screen Protector R104
View Details Add to Order

NEXT

2 Order Capture

3 Payment Information

4 Submission

Screen 12 (If VAS added)

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

1 Name Kaya Botha
2 SA-9008084800089
3 +27 87 221 1913

Credit Profile
300 Approved
249

1 Product Selection
2 Order Capture
3 XDS Authentication
4 Bank AVS
5 Debit Check
6 Terms & Conditions

Order Summary

Samsung Galaxy A30 64 GB R299.00
Csurance R30
Accessories R129
VAT Service R79.50
Sub Total R437.50
Pro-Rata charges for this month (Approx) R120.00

03:09

01 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 1.5GB TopUp
5 GB | 240 MIN | Unlimited SMS | 24 Month
R299 PM X 24 month

Note: You have an item in your cart that requires an upfront payment
Best recommended value added services for this product

Next Step:
Recommended value added services

1 Remove
1 +
Whatsapp Bundle Csurance Accessories

Samsung Galaxy A30 Case, Galaxy A20 Case, MAIKEZI R129
View Details Added to Order

[2-Pack] PULEN for Samsung Galaxy A30 Screen Protector R104
View Details Add to Order

NEXT

2 Order Capture

3 Payment Information

4 Submission

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 item in cart

Product Selection: 1

Order Capture: 2

XDS Authentication: 3

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total (Incl. all service charges) R343.85

PM X 24 month

Estimated Pro-Rata charges for this month R120.00

Back to Order

1 Products Details

Samsung Galaxy S10 | Black 64 GB R299

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

PM X 24 month

Edit

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Last Name: Botha

Email: kaya25@gmail.com

Mobile Number: +27 87 221 1913

Port this number

Address

Resident Type: Rented

Address:

Postal Code:

City:

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

NEXT

03:09

✉️

📅

💬

Screen 14

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection: 1

Order Capture: 2

XDS Authentication: 3

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

1 Products Details

Samsung Galaxy S10 | Black 64 GB

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

R299
PM X 24 month

Edit

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Last Name: Botha

Email: kaya25@gmail.com

Mobile Number: +27 87 221 1913

Next Step:
Please ask the customer if he/she wants to keep the same number

Guide me through the next steps

Port this number

Address

Resident Type: Rented

Address

Postal Code

City

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

NEXT

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total (Incl. all service charges) **R343.85**
PM X 24 month

Estimated Pro-Rata charges for this month R120.00

Back to Order

03:09

Order

Customer

Product

Screen 15

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 item in cart

Product Selection: 1

Order Capture: 2

XDS Authentication: 3

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

Insurance R0

Accessories R0

VAT Service R44.85

Sub Total (Incl. all service charges) R343.85

PM X 24 month

Pro-Rata for this month R120.00

1 Products Details

Samsung Galaxy S10 | Black 64 GB R299

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

PM X 24 month

Edit

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Email: kaya25@gmail.com

Last Name: Botha

Mobile Number: +27 87 221 1913

Porting Steps

STEP 1: Port in request process by donor?

STEP 2: Find the contract details

STEP 3: Process request

Next

Port this number

Address

Resident Type: Rented

Address

Postal Code

City

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

NEXT

Screen 16

Cell C

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection: 1

Order Capture: 2

XDS Authentication: 3

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

1 Products Details

Samsung Galaxy S10 | Black 64 GB

On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

R299
PM X 24 month

Edit

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Last Name: Botha

Email: kaya25@gmail.com

Mobile Number: +27 87 221 1913

Port this number

Address

Resident Type: Rented

Address: Manhattan Sunning Hill, Sandton, Johannesburg

Mansion Avenue, Rivonia, Johannesburg

Manchester Palace, Rivonia, Johannesburg

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

NEXT

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85
(Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

03:09

✉

✉

✉

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection: 1

Order Capture: 2

XDS Authentication: 3

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

R299
PM X 24 month

[Edit](#)

2 Order Capture

Customer Information

Customer type: Consumer

First Name (s): Kaya

Last Name: Botha

Email: kaya25@gmail.com

Mobile Number: +27 87 221 1913

Port this number

Address

Resident Type: Rented

Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg

Postal Code: 2191

City: Johannesburg

Delivery Address Billing Address

Shipment will be delivered between Mon to Fri during official hours, Applicant must be present to perform RICA

Preferred Time: 10.00 AM - 02.00 PM

Communication

SMS Email Call Do Not Disturb

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85
(Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

[Back to Order](#)

Next Step:
Fibre coverage is available at this address

[Guide me through the next steps](#)

NEXT

03:09







The image shows the CellC mobile application interface. The top navigation bar includes the CellC logo, a search bar with placeholder text "Search by MSISDN / South Africa ID / Account Number...", and a user profile icon for "Thabo". The left sidebar has a red-to-orange gradient and contains icons for Dashboard, Account Management, Customer Profile, and Product. The main content area displays a customer profile for "Kaya Botha" with details: Name (Kaya Botha), RSA ID (SA-9008084800089), Credit Profile (300 Approved), and a circular progress bar showing 0 Utilised. A large central modal window is titled "XDS Authentication" and displays the reference number "#89765543". It shows a large circular placeholder for a user photo with a checkmark icon and the text "Product Selection". Below this, a product card for a "Samsung On Media" device is shown with a green "1" icon, indicating one item in the cart. The product details are: 64 GB, R299.00, R0, R0, R44.85, and a total of R343.85 for "PM X 24 month". The modal also contains the mobile number "+27 87 221 1913" and a note stating "OTP will be sent to registered mobile number". A "Let's Start" button is at the bottom, and a consent message below it states: "Consent - Performing XDS authentication will not impact credit score".

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 Product Selection

1 Product Selection

Sam: On Me

5 GB

Midrand

Sandton

Johannesburg

Randburg

Which city do you currently live in?

1 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection

1 Product

Sam: On Me

5 GB

Are the first two numbers of your ID number 96?

yes

No

2 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection

1 Product

Sample On Me 5 GB

Are you currently or previously under Debt Review?

yes

No

3 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

03:09

R299.00

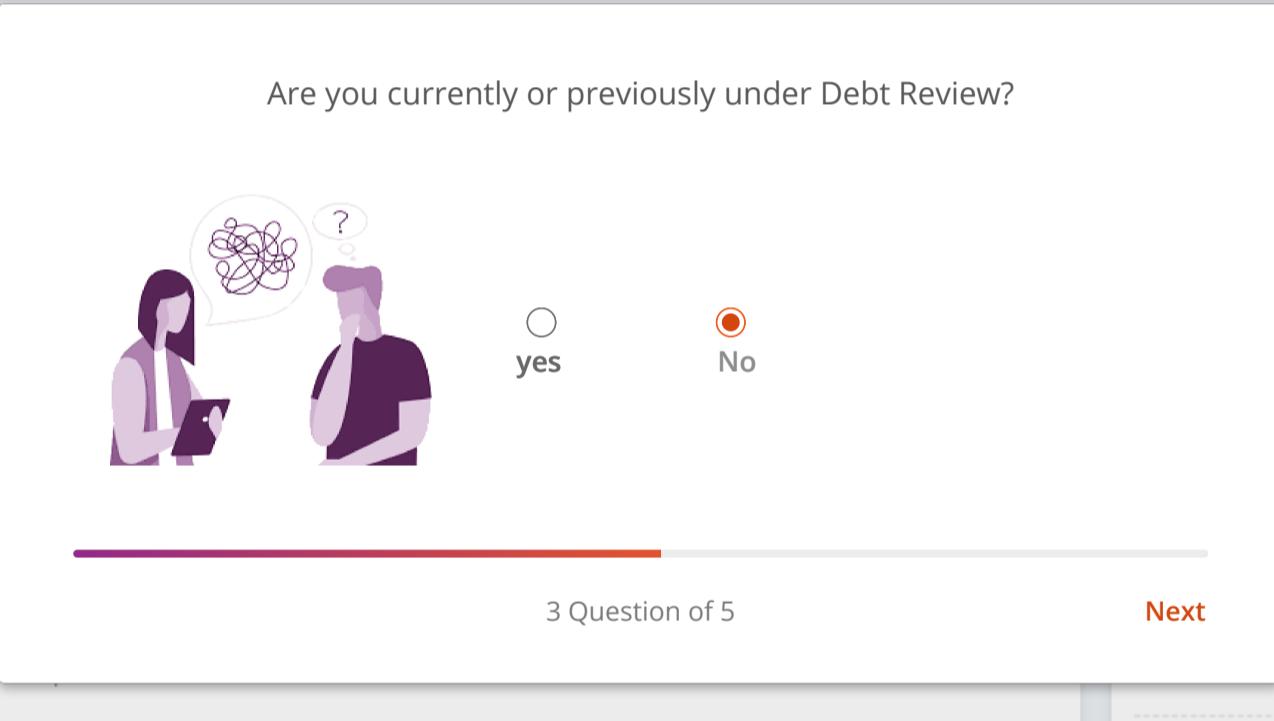
R0

R0

R44.85

R343.85

R120.00



CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

With which company do you have a cell phone contract?

Product Selection

1 Product

Sam: On Me

5 GB

CELLC

VODACOM

MTN

TELKOM

4 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

How old are you?

Product Selection

1 Product

Sam: On Me

5 GB

20 to 30

30 to 40

40 to 50

50 to 60

5 Question of 5

Next

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

03:09

R299.00

R0

R0

R44.85

R343.85

R120.00

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1

Product Selection

1 Product

Sam: On Me

5 GB

Please enter below OTP sent to your mobile

29215

Customer has been successfully authenticated with a 80% score

Done

Reference No: A2302091

Number of attempts: 2

Date/Time: 2019-10-12 12:33:12 PM

Customer Information

Customer type: Consumer

First Name (s):

Last Name:

Estimated Pro-Rata charges for this month: R120.00

Back to Order

03:09

R299.00

R0

R0

R44.85

R343.85

PM X 24 month

R120.00

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

0 1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection Order Capture XDS Authentication Bank AVS Debit Check Terms & Conditions

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp
5 GB | 240 MIN | Unlimited SMS | 24 Month

R299 PM X 24 month

2 Order Capture

Customer type: Consumer
Name: Kaya Botha
Email: kaya25@gmail.com
Mobile Number: +27 87 221 1913
Resident Type: Rented
Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

3 Payment Information

Bank: Standard Bank

Address: Sandton

Debit Date: 25

Account Number: 8019 0123

Branch Code: 12234

Validate

Order Summary

Samsung Galaxy S10 64 GB R299.00

Insurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

Save Draft

Cancel Order

03:09

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

0 1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection Order Capture XDS Authentication Bank AVS Debit Check Terms & Conditions

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp

5 GB | 240 MIN | Unlimited SMS | 24 Month

R299 PM X 24 month

2 Order Capture

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Mobile Number: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

3 Payment Information

Bank: Standard Bank

Address: Sandton

Account Number: 8w3q019 0123

Please enter valid account number

Branch Code: 12234

Debit Date: 25

Validate

Save Draft

Cancel Order

Order Summary

Samsung Galaxy S10 64 GB R299.00

Insurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection Order Capture XDS Authentication Bank AVS Debit Check Terms & Conditions

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp

R299 PM X 24 month

5 GB | 240 MIN | Unlimited SMS | 24 Month

Edit

2 Order Capture

Customer type: Consumer
Resident Type: Rented

Name: Kaya Botha
Email: kaya25@gmail.com
Mobile Number: +27 87 221 1913

Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

3 Payment Information

Bank: Standard Bank

Address: Sandton

Debit Date: 25

Account Number: 8019 0123

Branch Code: 12234

Validated

Please perform full order vetting

A full credit check will be performed on your order details and give you final confirmation

Perform Full Vetting

NEXT

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total
(Incl. all service charges) R343.85 PM X 24 month

Estimated Pro-Rata charges for this month R120.00

Back to Order

Save Draft

Cancel Order

Screen 28 (Normal Qualifying Scenario)

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

1

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection: ✓

Order Capture: ✓

XDS Authentication: ✓

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total
(Incl. all service charges) R343.85

PM X 24 month

Estimated Pro-Rata charges for this month R120.00

Back to Order

Save Draft

Cancel Order

3 Payment Information

Bank: Standard Bank

Address: Sandton

Account Number: 8019 0123

Branch Code: 12234

Debit Date: 25

Validated

Please perform full order vetting
A full credit check will be performed on your order details and give you final confirmation

Full Vett

Congratulations!

You have been approved for this deal with a revolving credit score of R600

| | |
|---------------|---------------|
| Current Score | Updated Score |
| 300 | 400 |

NEXT

Screen 29 (Upfront Payment Scenario)

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

MSISDN: SA-9008084800089

Phone: +27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

1 item in cart

Product Selection: ✓

Order Capture: ✓

XDS Authentication: ✓

Bank AVS: 4

Debit Check: 5

Terms & Conditions: 6

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85 (Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

[Back to Order](#)

1 Products Details

Samsung Galaxy S10 | Black 64 GB R299

On MediaPlay 5GB TopUp PM X 24 month

5 GB | 240 MIN | Unlimited SMS | 24 Month

[Edit](#)

WhatsApp Bundle 1 GB valid for 30 Days

Csurance All Risk Cover - Theft, Accidental Damage & Accidental Loss

Accessories Samsung Galaxy S10 Case, Galaxy S10 Case, MAIKEZI

2 Order Capture

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Mobile Number: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

[Edit](#)

3 Payment Information

Bank: Standard Bank ✓ Account Number: 8019 0123

Address: Sandton Branch Code: 12234

Debit Date: 25 [Edit](#)

[Save Draft](#)

[Cancel Order](#)

Validated

Please perform full order vetting

A full credit check will be performed on your order details and give you final confirmation

[Full Vett](#)

Credit Referral!

You have been referred to credit vetting for this deal with a revolving credit score of R300

| | |
|---------------|---------------|
| Current Score | Updated Score |
| 300 | 300 |

Credit Relief options

Payable Amount R1200.00 [Send Payment URL](#)

*Payment link will be sent to customer email address lbo**@gmail.com, link will be de-activated within 24 hour.

EMAIL SMS

Bank Statement Salary slip

Proof of Residence

[NEXT](#)

Credit Referral #8596738626

300 [Referral](#)

*We might require additional supporting documents. Document upload link will be sent to customer email address lbo**@gmail.com.

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection Order Capture XDS Authentication Bank AVS Debit Check Terms & Conditions

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp

R299
PM X 24 month

5 GB | 240 MIN | Unlimited SMS | 24 Month

Edit

2 Order Capture

Customer type: Consumer
Resident Type: Rented

Name: Kaya Botha
Email: kaya25@gmail.com
Mobile Number: +27 87 221 1913

Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

3 Payment Information

Bank: Standard Bank
Branch Code: 12234
Account Number: 8019 0123
Debit Date: 25

Address: Sandton
Credit Score: 300

AVS Confirmed

Edit

4 Submission

Order Reference No.: #12348996789

DebiCheck
DebiCheck authentication is required for debit order details to be successfully captured

Perform DebiCheck

Expected Delivery Date: 22nd Oct 2019

Shipment will be sent to: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Contact Person: Kaya Botha
+27 87 221 1913
kaya25@gmail.com

Terms and Conditions
Terms and Conditions have to be accepted in order to proceed further

Send via Email Send via SMS Send to IVR

Send

Order Details

DONE

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85
(Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

Save Draft

Cancel Order

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection Order Capture XDS Authentication Bank AVS Debit Check Terms & Conditions

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp

R299
PM X 24 month

5 GB | 240 MIN | Unlimited SMS | 24 Month

Edit

2 Order Capture

Customer type: Consumer
Resident Type: Rented

Name: Kaya Botha
Email: kaya25@gmail.com
Mobile Number: +27 87 221 1913

Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

3 Payment Information

Bank: Standard Bank
Branch Code: 12234
Account Number: 8019 0123
Debit Date: 25

Address: Sandton
Credit Score: 300

AVS Confirmed

Edit

4 Submission

Order Reference No.: #12348996789

DebiCheck
DebiCheck authentication is required for debit order details to be successfully captured

Done

Expected Delivery Date: 22nd Oct 2019

Shipment will be sent to: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Contact Person: Kaya Botha
+27 87 221 1913
kaya25@gmail.com

Terms and Conditions
Terms and Conditions have to be accepted in order to proceed further

Send via Email Send via SMS Send to IVR

Send

Order Details

DONE

Order Summary

Samsung Galaxy S10 64 GB R299.00

Csurance R0

Accessories R0

VAT Service R44.85

Sub Total R343.85
(Incl. all service charges)

Estimated Pro-Rata charges for this month R120.00

Back to Order

Save Draft

Cancel Order

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

03:09

1

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

0 Utilised

Product Selection Order Capture XDS Authentication Bank AVS Debit Check Terms & Conditions

1 Products Details

Samsung Galaxy S10 | Black 64 GB
On MediaPlay 5GB TopUp

R299 PM X 24 month

5 GB | 240 MIN | Unlimited SMS | 24 Month

Edit

2 Order Capture

Customer type: Consumer
Resident Type: Rented

Name: Kaya Botha
Email: kaya25@gmail.com
Mobile Number: +27 87 221 1913

Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

3 Payment Information

Bank: Standard Bank
Branch Code: 12234
Account Number: 8019 0123
Debit Date: 25

Address: Sandton
Credit Score: 300

AVS Confirmed

Edit

4 Submission

Order Reference No.: #123456789

DebiCheck

How was the call?

Sales Done Interested Not interested

Reason Code 1 Follow up Reason Code 3 Reason Code 4

Follow-up Calls

Follow up: 25-07-2019 Time: 8.00 PM to 4.00 PM

Customer survey: Rate the customer: 

Comments if any... 200 words

Submit

Sales Store

Cell C

Search by MSISDN / South Africa ID / Account Number...

Thabo

Cell C Store
Mall of Africa

Hot Deals **Build Your Own**

Search for Products

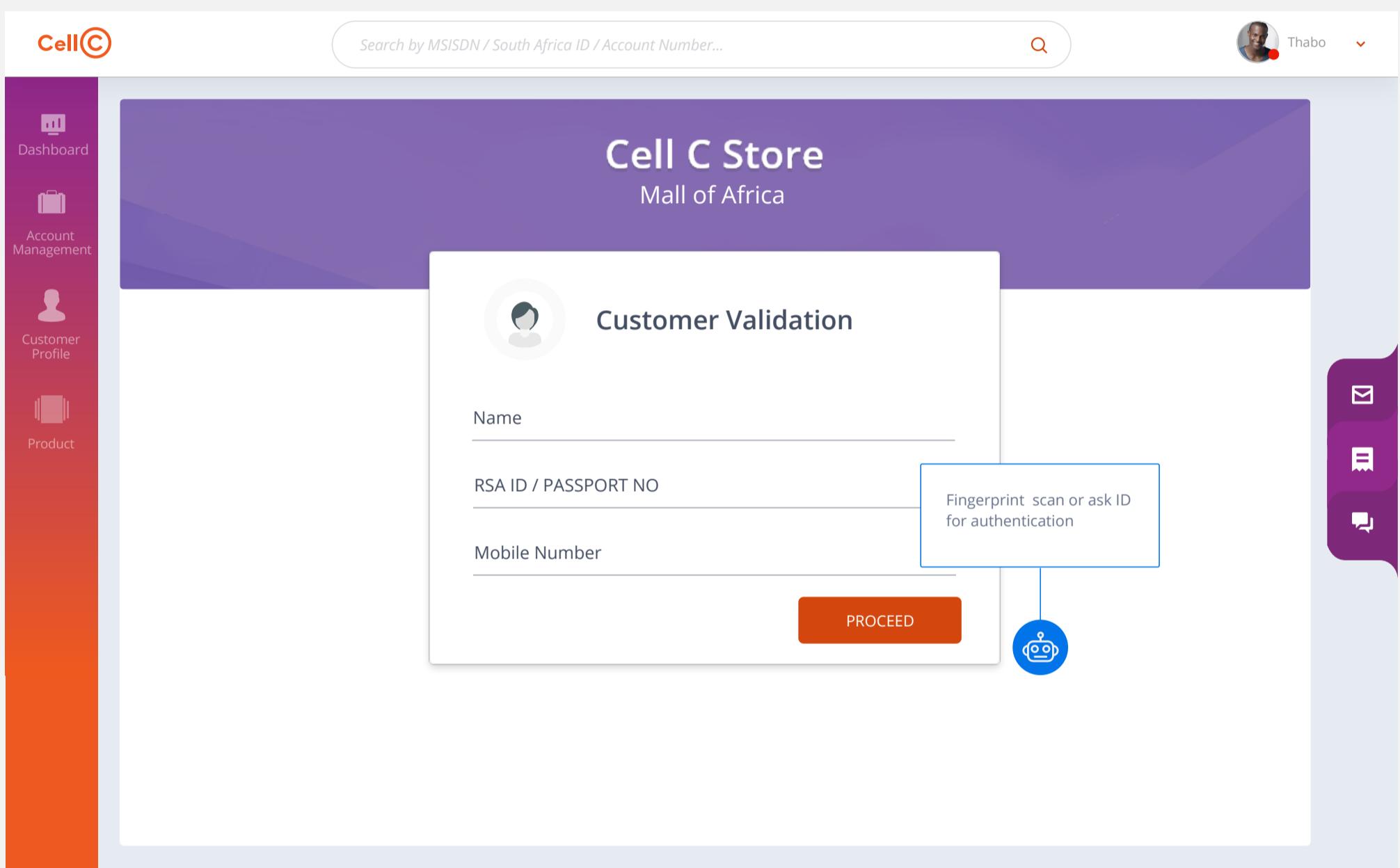
Samsung | 

Deals **Device** **Fibre** **All**

Advanced Filter **Sort by : Price Low to High**

| Deals | Price | Period | Device | Deal Type | Status |
|-------------------------------|-------|--------|------------------------|-------------|---|
| MediaPlay Mobile 1.5 GB TopUp | R799 | 24 | SAMSUNG Galaxy S9 Plus | Friday Deal | In stock |
| MediaPlay Mobile 1.5 GB | R799 | 24 | SAMSUNG Galaxy S9 Plus | Hero Deal | In stock |
| Smart Data 10 GB | R1050 | 24 | SAMSUNG Galaxy S9 Plus | Halala | In stock |
| Smart Data 20 GB | R1259 | 24 | SAMSUNG Galaxy S9 Plus | Friday Deal | Not in Stock Till 12-06-2019  |
| Smart Data 50 GB | R1650 | 24 | SAMSUNG Galaxy S9 Plus | Hot Deal | In stock |

Showing 1 to 10 of 50 Items Items per page: 5 Jump to: 1 1 2 ... 40 41 42



The image shows a screenshot of a mobile application interface for Cell C. The top navigation bar includes the Cell C logo, a search bar with the placeholder "Search by MSISDN / South Africa ID / Account Number...", and a user profile icon for "Thabo". The main header displays "Cell C Store" and "Mall of Africa". On the left, a vertical sidebar menu lists "Dashboard", "Account Management", "Customer Profile", and "Product". On the right, there is a vertical toolbar with icons for "Email", "Bookmarks", and "Feedback". The central content area is titled "Customer Validation" and contains fields for "Name", "RSA ID / PASSPORT NO", and "Mobile Number". A blue callout box with the text "Fingerprint scan or ask ID for authentication" is positioned above the "Mobile Number" field. A "PROCEED" button is at the bottom, and a blue circular icon with a robot head is to its right.

Cell C

Search by MSISDN / South Africa ID / Account Number...

Thabo

Cell C Store
Mall of Africa

Customer Validation

Name

RSA ID / PASSPORT NO

Mobile Number

Fingerprint scan or ask ID for authentication

PROCEED

Robot icon

The image shows the Cell C mobile application interface. At the top, there is a search bar with the placeholder text "Search by MSISDN / South Africa ID / Account Number..." and a magnifying glass icon. To the right of the search bar is a user profile icon for "Thabo" with a dropdown arrow. On the far left, a vertical navigation bar has four items: "Profile" (selected, indicated by an orange background), "Account Management", "Customer Profile", and "Product". On the right side, there is a vertical bar with icons for "Email", "Bookmarks", and "Messages". The main content area features a purple header with the text "Cell C Store" and "Mall of Africa". Below this is a white authentication dialog box. The dialog has a profile icon and the heading "Authentication". It contains three text input fields with placeholder text and icons: "What is your home address" (placeholder "63 Sandton", icon of a house), "What is your postal code" (placeholder "2198", icon of an envelope), and "What is your birthday" (placeholder "21/09/1980", icon of a birthday cake). At the bottom of the dialog is an orange "PROCEED" button and a blue circular icon with a robot head. The background of the main screen shows a blurred view of the Mall of Africa.

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Finger Print Identification

Cell C Store

Mall of Africa

Biometric Authentication Done Successfully

Customer Information

RSA ID
SA-9008084800089

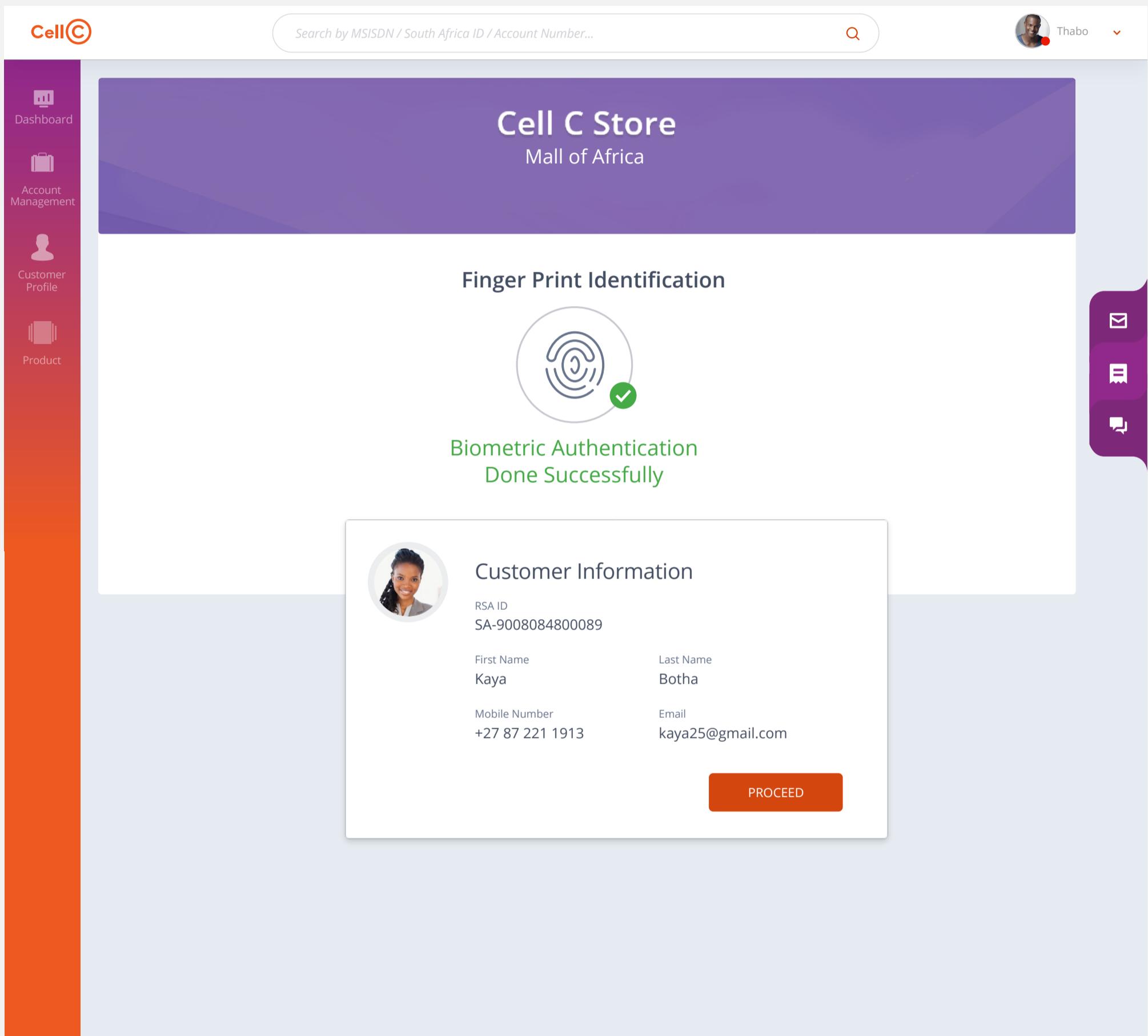
First Name
Kaya

Last Name
Botha

Mobile Number
+27 87 221 1913

Email
kaya25@gmail.com

PROCEED



This image shows the Cell C mobile application interface. At the top, there is a search bar with the placeholder text 'Search by MSISDN / South Africa ID / Account Number...'. To the right of the search bar is a user profile icon for 'Thabo' with a dropdown arrow. On the far left is a vertical navigation bar with four items: 'Dashboard' (represented by a house icon), 'Account Management' (represented by a briefcase icon), 'Customer Profile' (represented by a person icon), and 'Product' (represented by a bar chart icon). The main content area features a purple header with the text 'Cell C Store' and 'Mall of Africa'. Below this, a section titled 'Finger Print Identification' shows a circular icon with a fingerprint and a green checkmark. The text 'Biometric Authentication Done Successfully' is displayed in green. A modal box in the center contains 'Customer Information' with the following details: RSA ID (SA-9008084800089), First Name (Kaya), Last Name (Botha), Mobile Number (+27 87 221 1913), and Email (kaya25@gmail.com). At the bottom right of the modal is a red 'PROCEED' button. The background of the app has a light gray gradient.

Screen 05

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Order Capture

Document Submission

XDS Authentication

Bank AVS

Debit Check

Terms & Conditions

Product Handover

Order Capture

Deal: On MediaPlay 1.5GB TopUp

Serial No.: 1982-1232-12345

Msdn No.: 1982-1232-12345

Device Details

IMEI Number

Serial Number

Customer type: Direct Customer

Name: Kaya Botha

Email: kaya25@gmail.com

Msisd No.: +27 87 221 1913

Resident Type: Rented

Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

Screen 06

CellC   Thabo 

Dashboard **Account Management** **Customer Profile** **Product**   

Name: Kaya Botha | SA-9008084800089 | Credit Profile: 300 Approved (249)

Order Status: Order Capture (Green), Document Submission (Red), XDS Authentication (Green), Bank AVS (Green), Debit Check (Green), Terms & Conditions (Green), Product Handover (Green)

Order Capture (Step 1): Deal: On MediaPlay 1.5GB TopUp, Serial No.: 1982-1232-12345, Msdn No.: +21 87221 1913. Device Details: IMEI Number, Serial Number.

Customer Information: Customer type: Consumer, Name: Kaya Botha, Email: kaya25@gmail.com, Msisdn No.: +27 87 221 1913. Resident Type: Rented, Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191. [Edit](#)

Payment Information (Step 3): Keep ready following mandatory documents required for submission. Options: RSA ID (checked), Residential Proof (checked). **Bank Statement**: Upload Documents (Drag and drop documents from your computer, Supported Files: XLS.CSV, DOC, PPT, JPG, GIF, BMP, 5 MB, Upload button) OR Scan Document (Directly Scan and Upload Document, Document Scan icon, Scan button, Supported Files: XLS.CSV, DOC, PPT, JPG, GIF, BMP, 5 MB).

Salary Slip

NEXT

Screen 07

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

249

Order Capture Document Submission XDS Authentication Bank AVS Debit Check Terms & Conditions Product Handover

1 Order Capture

Deal: On MediaPlay 1.5GB TopUp

Serial No.: 1982-1232-12345

Msdn No.: +21 87221 1913

Device Details

IMEI Number: Serial Number:

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Msisdn No.: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

[Edit](#)

3 Payment Information

Keep ready following mandatory documents required for submission

RSA ID

Residential Proof

Bank Statement

Upload Documents

Files have been uploaded successfully

Statement Jan - May 2019.pdf 0.12 kb

Scan Document

Directly Scan and Upload Document

Document Scan

Scan documents from your device

Supported Files: XLS,CSV,DOC, PPT, JPG, GIF, BMP 5 MB

Scan

Salary Slip

NEXT

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Order Capture

Document Submission

XDS Authentication

Bank AVS

Debit Check

Terms & Conditions

Product Handover

249

1 Order Capture

Deal: On MediaPlay 1.5GB TopUp

Serial No.: 1982-1232-12345

Msdn No.: +21 87221 1913

Device Details

IMEI Number

Serial Number

Customer type: Consumer

Name: Kaya Botha

Email: kaya25@gmail.com

Msisdn No.: +27 87 221 1913

Resident Type: Rented

Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

3 Payment Information

RSA ID Bank Statement

Residential Proof Salary Slip

Edit

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

XDS Authentication #89765543

+27 87 221 1913

OTP will be sent to registered mobile number

Let's Start

Consent - Performing XDS authentication will not impact credit score

Order Capture

1 Order Captured

Deal

On Med

Device De

IMEI Num

RSA ID

SA-9008084800089

Customer to Direct Cu

Resident Type

Rented

64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

Payment Information

RSA ID

Bank Statement

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Order Capture

1 Order Deal On M Device IMEI

2 Custom Direc Residency

3 Payment Information

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

249

Which city do you currently live in?

Midrand

Sandton

Johannesburg

Randburg

1 Question of 5

Next

64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

DSID

Bank Statement

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

249

Order Capture

1 Order

Deal

On M

Device

IMEI

Customer

Direct

Residence Type: Rented

64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Are the first two numbers of your ID number 96?

yes

No

2 Question of 5

Next

3 Payment Information

RSA ID

Bank Statement

Edit

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

249

Order Capture

1 Order

Deal

On

Device

IMEI

Customer

Direct

Residence Type: Rented

64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Are you currently or previously under Debt Review?

yes

No

3 Question of 5

Next

Edit

3 Payment Information

RSA ID

Bank Statement

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Order Capture

1 Order

Deal

On M

Device

IMEI

Customer

Direct

Residence

Rented

64A, Manhattan Sunning Hill,
Sandton, Johannesburg, 2191

Edit

With which company do you have a cell phone contract?

CELLC

VODACOM

MTN

TELKOM

4 Question of 5

Next

3 Payment Information

RSA ID

Bank Statement

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Order Capture

Order

Deal

On M

Device

IMEI

Customer

Direct

Residence

Rented

64A, Manhattan Sunning Hill,
Sandton, Johannesburg, 2191

249

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

How old are you?

20 to 30

30 to 40

40 to 50

50 to 60

5 Question of 5

Next

Edit

3 Payment Information

RSA ID

Bank Statement

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Order Capture

1 Order Deal On Device IMEI

Name Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile 300 Approved 249

Please enter below OTP sent to your mobile

2 9 2 1 5

Customer has been successfully authenticated with a 80% score

Reference No A2302091

Number of attempts 2

Date/Time 2019-10-12 12:33:12 PM

Done

Residence type Rented

64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

3 Payment Information

RSA ID

Bank Statement

Screen 16

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

249

Order Capture Document Submission XDS Authentication Bank AVS Debit Check Terms & Conditions Product Handover

1 Order Capture

Deal: On MediaPlay 1.5GB TopUp

Serial No.: 1982-1232-12345

Msdn No.: +21 87221 1913

Device Details

IMEI Number: Serial Number:

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Msisdn No.: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

2 Document Submission

RSA ID, Bank Statement, Residential Proof, Salary Slip

Edit

3 Payment Information

Bank: Standard Bank Account Number: 8019 0123

Address: Sandton Branch Code: 12234

Debit Date: 25

Validated

Please perform full order vetting

A full credit check will be performed on your order details and give you final confirmation

Full Vett

Congratulations!

You have been approved for this deal with a revolving credit score of R600

| | |
|---------------|---------------|
| Current Score | Updated Score |
| 300 | 600 |

NEXT

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

249

Order Capture Document Submission XDS Authentication Bank AVS Debit Check Terms & Conditions Product Handover

1 Order Capture

Deal: On MediaPlay 1.5GB TopUp

Serial No.: 1982-1232-12345

Msdn No.: +21 87221 1913

Device Details

IMEI Number: Serial Number:

Customer type: Consumer

Name: Kaya Botha

Email: kaya25@gmail.com

Msisdn No.: +27 87 221 1913

Resident Type: Rented

Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

2 Document Submission

RSA ID

Bank Statement

Residential Proof

Salary Slip

Edit

3 Payment Information

Bank: Standard Bank

Account Number: 8019 0123

Address: Sandton

Branch Code: 12234

Debit Date: 25

Credit Score: 300

AVS Confirmed

Edit

5 Confirmation

Order Reference No.: #12348996789

Contact Person: Kaya Botha

Phone: +27 87 221 1913

Email: kaya25@gmail.com

[Order Details](#)

DebiCheck

DebiCheck authentication is required for debit order details to be successfully captured

Perform DebiCheck

Screen 18

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

249

Order Capture Document Submission XDS Authentication Bank AVS Debit Check Terms & Conditions Product Handover

1 Order Capture

Deal: On MediaPlay 1.5GB TopUp

Serial No.: 1982-1232-12345

Msdn No.: +21 87221 1913

Device Details

IMEI Number: Serial Number:

Customer type: Consumer Name: Kaya Botha Email: kaya25@gmail.com Msisdn No.: +27 87 221 1913

Resident Type: Rented Detail Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Edit

2 Document Submission

RSA ID Bank Statement

Residential Proof Salary Slip

Edit

3 Payment Information

Bank: Standard Bank Account Number: 8019 0123 Address: Sandton

Branch Code: 12234 Debit Date: 25 Credit Score: 300

AVS Confirmed

Edit

4 Confirmation

Order Reference No.: #12348996789

Contact Person: Kaya Botha +27 87 221 1913

kaya25@gmail.com

Order Details

DebiCheck

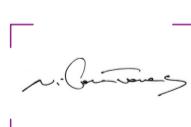
DebiCheck authentication is required for debit order details to be successfully captured

Done

Terms and Conditions

Terms and Conditions have to be accepted in order to proceed further

Contract Copy Terms and Conditions Invoice



Customer Sign

Print **Email**

✉️

✉️

✉️

Screen 19

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Name: Kaya Botha

SA-9008084800089

+27 87 221 1913

Credit Profile: 300 Approved

249

1

Order Capture Document Submission XDS Authentication Bank AVS Debit Check Terms & Conditions Product Handover

1 Order Capture

Deal Details

Add Contract

Deal: Q On MediaPlay 1.5GB TopUp

Enter Sim Details

Serial No.: 1982-1232-12345

Msisdn No.: +27 87 221 1913

Next Step:
Best recommended value added services for this product

Port this number

Recommended value added services

Data Bundle: 200 MB | 30 Days | R50

500 MB | 30 Days | R70

Device Details

IMEI Number

Serial Number

Customer Information

Customer type: Consumer

First Name (s): Kaya

Last Name: Botha

Email: kaya25@gmail.com

Mobile Number: +27 87 221 1913

Port this number

Address

Resident Type: Rented

Address

Postal Code

City

Delivery Address Billing Address

Order Summary

Samsung Galaxy A30 64 GB R304.35

VAT Service R45.65

Sub Total (Incl. all service charges) R350.00

PM X 24 month

Pro-Rata charges for this month R199.00

Upfront Payment Payable Amount R1200.00

Back to Order

Save Draft

Cancel Order

Address

Resident Type
Rented 

Address 

Postal Code  City 

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

2 Document Submission

RSA ID Bank Statement

Residential Proof Salary Slip 

3 Payment Information

| | | | |
|-----------------------|-----------------------------|---------------------|---|
| Bank Standard Bank | Account Number 8019 0123 | Address Sandton |  AVS Confirmed |
| Branch Code 12234 | Debit Date 25 | Credit Score 300 |  |

4 Confirmation

Order No.
#12348996789

Terms and Conditions
 Contract Copy Terms and Conditions

 DebiCheck Confirmed  Invoice 

5 Product Handover



Delivery Handover

Deal Details

Deal
Q On MediaPlay 1.5GB TopUp 

Sim Details

| | |
|-------------------------------|-------------------------------|
| Serial No. 1982-1232-12345 | Msisdn No. +27 87 221 1913 |
|-------------------------------|-------------------------------|

#12348996789 Contract Copy Terms and Conditions
 Invoice [Edit](#)

5 Product Handover



Delivery Handover

Deal Details

Deal [Edit](#)

Sim Details

| | |
|-----------------|-----------------|
| Serial No. | Msisdn No. |
| 1982-1232-12345 | +27 87 221 1913 |

Device details

| | |
|-----------------------|-----------------|
| IMEI No. | Serial No. |
| 325160099000000132542 | 5AASS8133XDYT95 |


IMEI : 325160099000000132542


SERIAL : 5AASS8133XDYT95

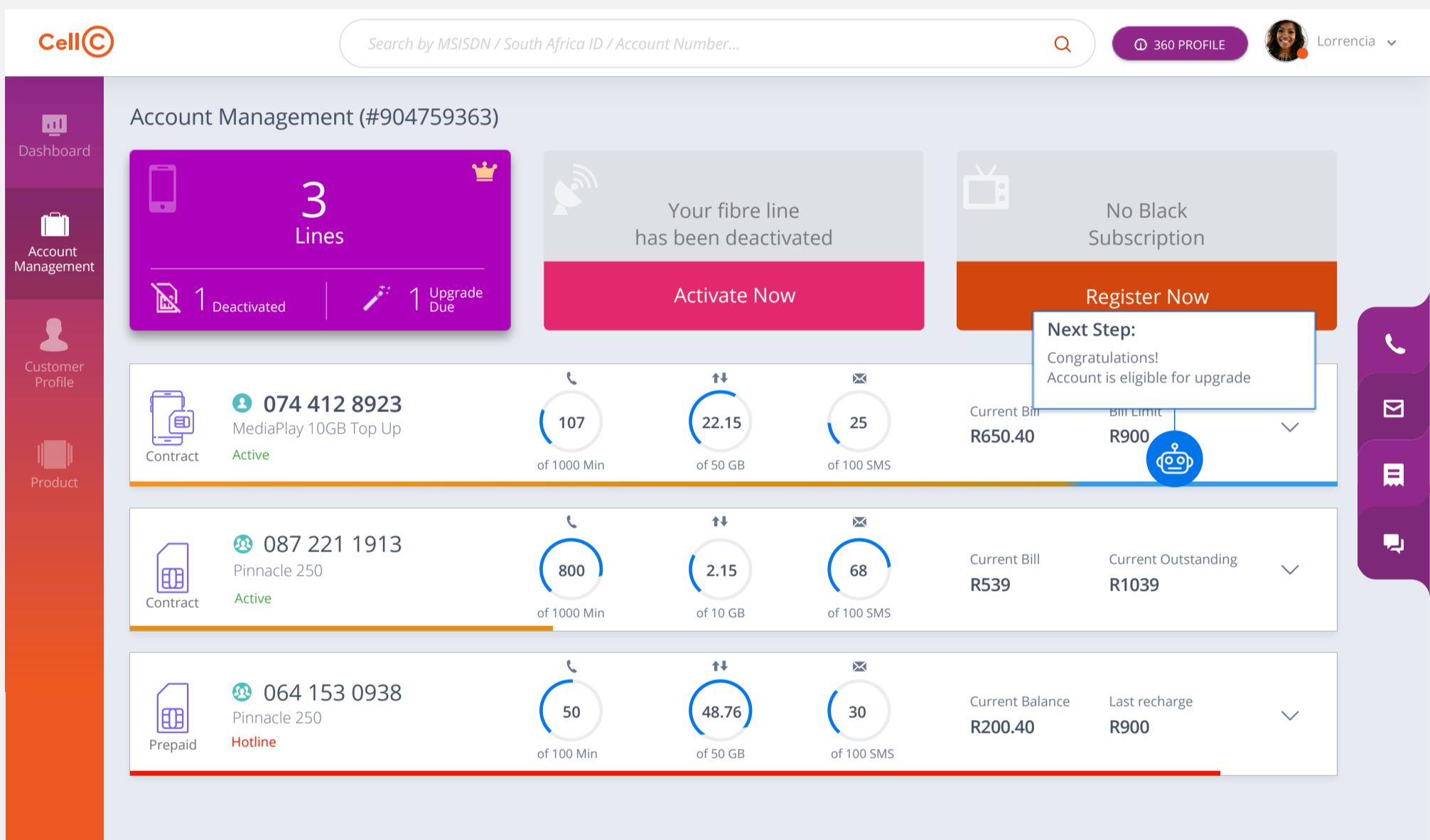
Samsung S4 Black Device physically handover to Customer (Kaya Botha (SA ID- 199019200) by Agent - (Thabo | Emp ID no. 12456) at Mall of Africa (Cell Store Reg. No MA2130)

Date : 12-07-2019 Place : Cell Store -Mall of Africa

[NEXT](#)

Account Management

Screen 1



The image shows the Cell C Account Management dashboard for account #904759363. The dashboard is divided into several sections:

- Header:** Cell C logo, search bar, 360 PROFILE button, and user profile (Lorrenca).
- Left Sidebar:** Navigation menu with Dashboard, Account Management, Customer Profile, and Product options.
- Top Section:** Account Management (#904759363) title, summary card showing 3 Lines (1 Deactivated, 1 Upgrade Due), and a message: "Your fibre line has been deactivated" with a "Activate Now" button.
- Central Section:** Three line details:
 - MediaPlay 10GB Top Up:** Contract, Active, number 074 412 8923. Usage: 107 of 1000 Min, 22.15 of 50 GB, 25 of 100 SMS. Current Bill: R650.40, Bill Limit: R900.
 - Pinnacle 250:** Contract, Active, number 087 221 1913. Usage: 800 of 1000 Min, 2.15 of 10 GB, 68 of 100 SMS. Current Bill: R539, Current Outstanding: R1039.
 - Pinnacle 250 Hotline:** Prepaid, Hotline, number 064 153 0938. Usage: 50 of 100 Min, 48.76 of 50 GB, 30 of 100 SMS. Current Balance: R200.40, Last recharge: R900.
- Right Sidebar:** Call, Message, Bookmarks, and Chat icons.
- Bottom Right:** A "Next Step" callout box: "Congratulations! Account is eligible for upgrade".

Screen 2

CellC

Search by MSISDN / South Africa ID / Account Number...

360 PROFILE Lorrenicia ▾

Account Management (#904759363)

3 Lines Activate Now Register Now

Contract **074 412 8923** **MediaPlay 10GB Top Up** **Active**

107 of 1000 Min 22.15 of 50 GB 25 of 100 SMS

Current Bill **R650.40** Bill Limit **R900**

Contract **087 221 1913** **Pinnacle 250** **Active**

800 of 1000 Min 2.15 of 10 GB 68 of 100 SMS

Current Bill **R539** Current Outstanding **R1039**

Search

Account Management

Creation - 19 Feb 2018 Expiry - 20 Feb 2019

Account Holder **Mrs. Kaya Botha** MSISDN Number **087 221 1913**

Payment Method **Debit order** Account Type **Contract**

SIM Management SUSPENDED

Serial Number **009808000363002** Network Type **LTE**

PIN Code ********* PUK Code **83115800**

Signal Strength **-107 dBm 33 asu**

Services

International Roaming OFF Enable LTE OFF GPRS Settings ON

Billing & Payment

Current Outstanding **R 939** Debit Date **29 May 2019** Last Bill (pdf) **R399** View Download

Previous Arrears **30** **60** **90** **120**

R539 **R400** **R0** **R0**

Make Payment

Usage

Pinnacle 250

Subscription (Incl VAT) **R229** Current Bill Limit **Unlimited**

800 of 1000 Min 2.15 of 10 GB 68 of 100 SMS

Deals

Base Package **MediaPlay 10GB Top Up** Start Date **19 June 2017** Contract Tenure **24 Months** Next Upgrade **20 June 2019**

Add On Deals

WhatsApp Bundle 2GB 30Days Remove **Data Bundle 2GB 30Days** Remove

Add Deal

Device Support

Device Name **iPhone XR** OS Version **10.01** Network **4G LTE**

IMEI Number **100893352935282** Status **Active**

Insurance Details **Csurance** Insurance Renewal **20 June 2019**

Communication

Call/SMS **DND** Date **16 April 2019**

Recent Interactions

- Bill Limit Increase** 10 April 2019 less than a minute ago
- Balance inquiry** 26 Mar 2019 2 hours ago
- Self Service**

Open Cases

| | | | |
|----------------|----------------|-------------|-------------------------|
| ST09475 | Bill Dispute | HIGH | In Process |
| ST75936 | Handset repair | HIGH | PENDING |
| ST58362 | Network issue | LOW | CLOSED |
| ST75573 | Handset repair | HIGH | CLOSED |

Screen 2 (Continue)

Payment Method
Debit order

Account Type
Contract

Signal Strength
-107 dBm 33 asu

Billing & Payment

Current Outstanding
R 939
Due on 30 May 2019

Debit Date
29 May 2019

Last Bill (pdf)
R399 (Open) (Download)

Previous Arrears

| | | | |
|---|---|---|--|
| 30 R539 | 60 R400 | 90 R0 | 120 R0 |
|---|---|---|--|

[Make Payment](#)

Usage

Pinnacle 250

Subscription (Incl VAT)
R229

800 of 1000 Min

2.15 of 10 GB

68 of 100 SMS

Deals

Base Package
MediaPlay 10GB Top Up

Start Date
19 June 2017

Contract Tenure
24 Months

Next Upgrade
20 June 2019

Add On Deals

WhatsApp Bundle 2GB 30Days (x)
Data Bundle 2GB 30Days (x)

[Add Deal](#)

Device Support

| | | |
|---|-----------------------------------|-------------------|
| Device Name iPhone XR | OS Version 10.01 | Network 4G LTE |
| IMEI Number 100893352935282 | Status Active | |
| Insurance Details Csurance | Insurance Renewal 20 June 2019 | |

Communication

Call/SMS
DND

Date
16 April 2019

Recent Interactions

| | | |
|--|--|--|
| | | <p>Bill Limit Increase 10 April 2019 less than a minute ago</p> |
| | | <p>Balance inquiry 26 Mar 2019 2 hours ago</p> |
| | | <p>Self Service 20 Feb 2019 10:20 am</p> |

Open Cases

| | | |
|-------------------------|-------------------------------|--|
| ST09475 | Bill Dispute 17 Apr 2019 | HIGH In Process |
| ST75936 | Handset repair 2 Feb 2019 | HIGH PENDING |
| ST58362 | Network issue 17 Sep 2019 | LOW CLOSED |
| ST75573 | Handset repair 11 Aug 2018 | HIGH CLOSED |
| ST59583 | Network issue 16 Jul 2018 | LOW CLOSED |

Prepaid

064 153 0938
 Pinnacle 250

50 of 100 Min
 48.76 of 50 GB
 30 of 100 SMS

Current Balance
R200.40
Last recharge
R900
▼

CellC

Search by MSISDN / South Africa ID / Account Number... 

 360 PROFILE  Lorrenicia 

Account Management (#904759363)

  Billing and Payment  Switch Account  087 221 1913 

Latest Bill

R539
Payment due on 30 April

| | | | | |
|--|--|--|--|----------------------------------|
| Your last bill | R400 | | | |
| Payment was due on | 30 March 2019 | | | |
| Late Charge | R100 | | | |
| Arrears | | | | |
|  R539 |  R400 |  R0 |  R0 | Current Outstanding R1039 |

Your subscription will be deactivated on 30 May 2019

[Payment Options](#) [Promise to Pay](#)

Summary of Charges

| | Rand |
|-------------------------------------|--------------|
| + Monthly Charges | 300.00 |
| + Usage Charges | 0.00 |
| • Call Charges | 135.00 |
| • SMS Charges | 05.00 |
| • Mobile Internet Charges | 99.00 |
| • National Roaming Charges | 0.00 |
| • International Roaming Charges | 0.00 |
| • Value Added Service Charges | 0.00 |
| + Discounts | 0.00 |
| • Other Credits/Charges | 0.00 |
| • Miscellaneous Charges | 0.00 |
| • Taxable Value | 0.00 |
| • Tax | 0.00 |
| Charges for this Bill Period | R 539 |

Period

From  To  

Itemised Bills for 

Last 3 Month Last 6 Month 

| <input type="checkbox"/> | Invoice Number | Bill Months | Amount | Debit Account | Payment Date | Status | Action |
|-------------------------------------|----------------|-------------|--------|---------------|--------------|--|---|
| <input checked="" type="checkbox"/> | #2908201948083 | April | R539 | 908754638 | 30 Feb | Paid  |   |
| <input type="checkbox"/> | #2906593046382 | March | R400 | 908754638 | 28 March | unpaid  |   |
| <input type="checkbox"/> | #8908201948859 | Feb | R300 | 908754638 | 28 April | Paid  |   |

Showing 1 to 3 of 10 Items

Items per page: **3**  Jump to: **1**    **1** **2** **40** **41** **42**

CellC Search by MSISDN / South Africa ID / Account Number... 360 PROFILE  Lorrenicia ▾

Dashboard Account Management Customer Profile Product

Usage Pattern Switch Account 087 221 1913 ▾

MediaPlay 10GB Top Up

Contract Tenure: 24 Months | Next Upgrade: 20 June 2019

Subscription (Incl VAT): R229 | Current Bill Limit: Unlimited

UPGRADE MANAGE LIMIT

800 of 1000 Min View Details

34.15 of 50 GB View Details

68 of 100 SMS View Details

START 10 May 2018 EXPIRY 29 May 2019

Value Added Services

Whatsapp Bundle 2GB | @R20 (30 days) 910 MB Remove Recurring
Once Off | Expiry 29 May 2019

Data Bundle 1GB | @R20 (30 days) 580 MB Remove Recurring
Once Off | Expiry 29 May 2019

Add VAS +

CellC

Search by MSISDN / South Africa ID / Account Number...

360 PROFILE Lorrenicia ▾

Dashboard Account Management Customer Profile Product

Usage Pattern

MediaPlay 10GB Top Up

Contract Tenure 24 Months Next Upgrade 20 June 2019

Subscription (Incl VAT) R229 Current Bill Limit Unlimited

UPGRADE MANAGE LIMIT

800 of 1000 Min 34.15 of 50 GB 68 of 100 SMS

View Details

START 10 May 2018 EXPIRY 29 May 2019

Manage Bill Limit ▾

Manage Bill Limit R999 View Details

Manage your mobile spend by setting a limit that suits your budget. This cannot be more than the maximum bill limit of R2147.85 or less than the Total Monthly Cost +R1 which is R1000. Reset

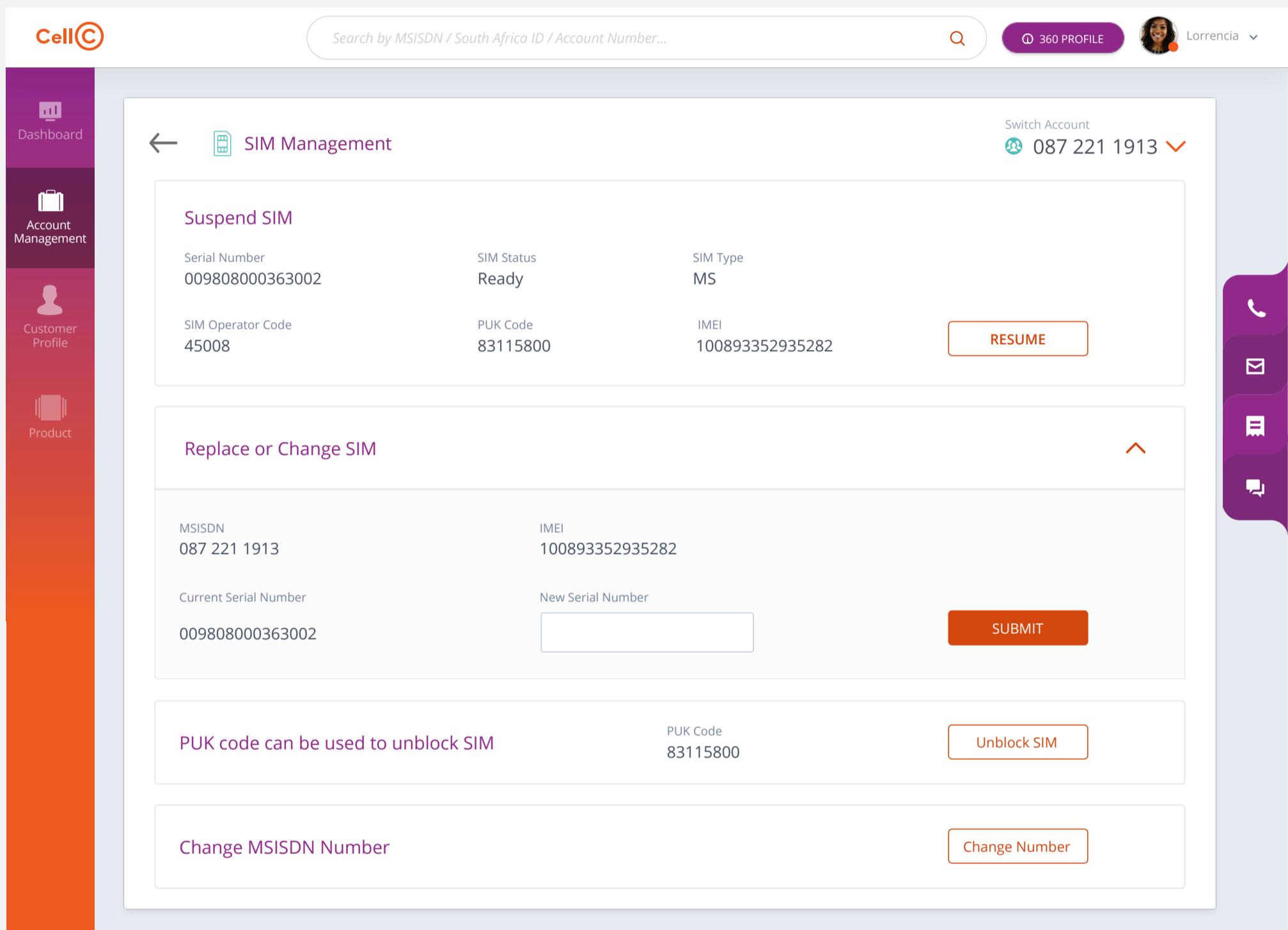
Set your Limit

Out of bundle spend R1.75

Available bill limit R400

Your monthly bill limit Enter Amount Maximum Limit R1000

CHANGE LIMIT CANCEL



The image shows the 'SIM Management' section of the Cell C mobile application. The sidebar on the left includes 'Dashboard', 'Account Management', 'Customer Profile', and 'Product' options. The main content area has a search bar at the top. A 'Switch Account' button is visible, showing the number 087 221 1913 with a dropdown arrow. The 'SIM Management' section contains four main sections: 'Suspend SIM', 'Replace or Change SIM', 'PUK code can be used to unblock SIM', and 'Change MSISDN Number'. Each section displays relevant SIM details and includes a 'RESUME' button, a 'SUBMIT' button, or an 'Unblock SIM' button.

Cell C

Search by MSISDN / South Africa ID / Account Number...

360 PROFILE Lorrenzia ▾

Dashboard

Account Management

Customer Profile

Product

Switch Account
087 221 1913 ▾

SIM Management

Suspend SIM

| | | |
|----------------------------------|----------------------|-------------------------|
| Serial Number 009808000363002 | SIM Status Ready | SIM Type MS |
| SIM Operator Code 45008 | PUK Code 83115800 | IMEI 100893352935282 |

RESUME

Replace or Change SIM

| | |
|--|---|
| MSISDN 087 221 1913 | IMEI 100893352935282 |
| Current Serial Number 009808000363002 | New Serial Number <input type="text"/> |

SUBMIT

PUK code can be used to unblock SIM

| | |
|----------------------|--------------------|
| PUK Code 83115800 | Unblock SIM |
|----------------------|--------------------|

Change MSISDN Number

Change Number

Backoffice

Screen 1

CellC

Search by MSISDN / South Africa ID / Account Number...

Lorrenicia ▾

My Cases (32) My Cases All Cases

Dashboard

Account Management

Customer Profile

Product

My Cases (32)

Search by case number

Sort by Date

Filter

06107475 High
Open
Customer has raised a query of bill dispute due to unauthorized trans...
21 Aug 9:34 PM

06107900 High
Open
Customer is unable to use USSD code *133*1#, to block content for the b...
30:13 hrs ago

06107688 Medium
Open
Customer is unable to make calls and use data service on her mobile.
12:45 hrs ago

07867346 Low
In Progress
Hi, My network is not working. There is no signal at my home location and th...
10:23 hrs ago

06127145
Closed
Mr. Patwyn has raised a query unknown transaction from their account on t...
4:46 hrs ago

Bill Dispute

06107475
Bill Dispute

Actions performed (Front office associate performed following action)

Transaction History Recent Bills Fraud Check

Activity

Comments History Recordings Mail

Contact centre agent added a comment - 20hrs ago
Customer is asking for cancellation of account due to bill dispute. Please resolve the query as soon as possible.

Assign Details

Assignee  Contact centre JHB1891

Reporter  Network team JHB1022

Case SLA

Created 21 Aug 19, 9:34 AM
Updated 24 Aug 19, 10:13 AM
SLA 36h 37min

Customer Details

Kaya Botha
RSA ID - 9008084800089
+27 87 221 1913
kaya25@gmail.com

Billing Address
64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Credit Vetting

Screen 1

CellC

Search by MSISDN / South Africa ID / Account Number...

Lorrenicia

Dashboard

Account Management

Customer Profile

Product

My Cases (32)

My Cases **All Cases**

Search by case number

Sort by Date Filter

- 06107475** Open Referred - New Sales order Source - Telesales 21 Aug 9:34 PM
- 06107900** Open Referred - Upgrade Source - Telesales 30:13 hrs ago
- 06107688** Open Referred - Retention Source - Referral 12:45 hrs ago
- 07867346** In Progress Referred - New Sales Order Source - Telesales 10.23 hrs ago
- 06127145** Closed Referred - New Sales Order Source - Telesales 4:46 hrs ago
- 06107688** Open Referred - New Sales Order Source - Telesales 12:45 hrs ago
- 07867346** In Progress Referred - New Sales Order Source - Telesales 10.23 hrs ago
- 06127145** Closed Referred - New Sales Order Source - Telesales 4:46 hrs ago
- 06107688** Open Referred - New Sales Order Source - Telesales 12:45 hrs ago
- 07867346** Referred - New Sales Order Source - Telesales 10.23 hrs ago
- 06127145** Closed Referred - New Sales Order Source - Telesales 4:46 hrs ago
- 06107688** Open Referred - New Sales Order Source - Telesales 12:45 hrs ago
- 07867346** In Progress Referred - New Sales Order Source - Telesales 10.23 hrs ago

#06107475 Referred-New Order

Subscription

Deals: SAMSUNG Galaxy A30 | Black 64 GB On MediaPlay 1.5 GB Top Up

Order Total: R350 PM X 24 Months

Customer Information Fraud Check: ✓

Name: Mrs. Kaya Botha SA-ID: SA-9008084800089

Email ID: kaya25@gmail.com Mobile Number: +27 87 221 1913

Address: 64A, Manhattan Sunning Hill, Sandton, Johannesburg, 2191

Shipping Address: ✓ Billing Address: ✓

Employment Information

Company Name: Accessories spares centre Monthly Salary: R11000

Employment Duration: 3.5 years

Payment Information Verified: ✓

Account Holder: Mrs. K Botha Account Number: 241360552

Payment Method: Debit Order Debit Date: 28

Attachments

Bank_Statement.pdf: 84 KB, 10 minutes ago

Salary_slips.zip: 2 MB, 11 minutes ago

Run OCR

OCR will help you to extract the details from the attached documents and will give you required fields to check.

Document Review

| Record | Current Details | Required Details |
|----------------|-----------------|------------------|
| Monthly Salary | R11,000 | R10,000 |
| Annual Income | R132,000 | R120,000 |
| Banking | No Debt | No Debt |

Approval

Approve Reject Pend

Approval Score: 450

Upfront Payment: R1,000

Comments if any:

SUBMIT

Assign Details

Assignee: Sales agent SF 980327

Reporter: Credit vetting

Case Details

Order Creation: 21 Aug 19, 9:34 AM

Channel: Telesales

SLA: 59 mins ago

Transaction: 21 Aug 2019

Status: Referred

Credit Profile

Current Score: 400

Last updated on 22 May 2019

Updated Score: 500 ↑

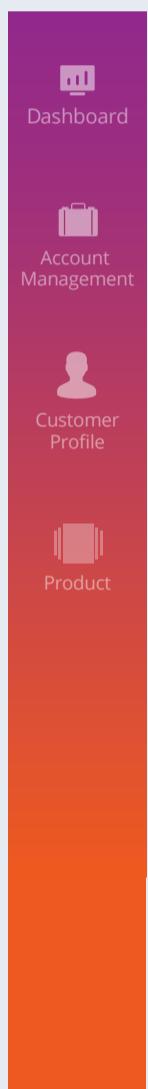
Last updated on 22 May 2019

GET CREDIT BUREAU REPORT

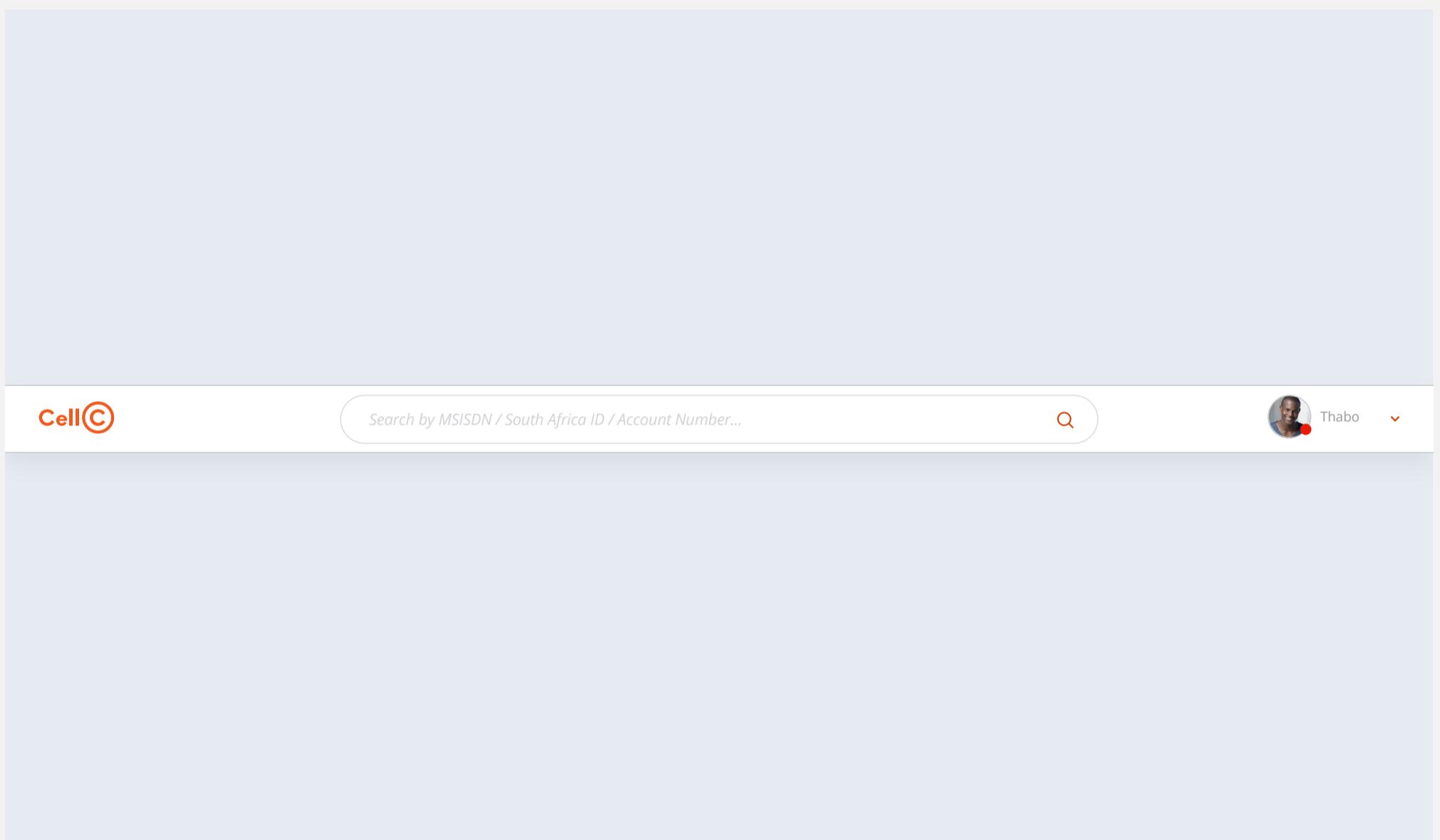
Call, Email, Chat icons

Components

Component 1 (Left Menu)



Component 2 (Header)



The image shows the header of a mobile application interface for Cell C. The header is a light grey bar with rounded corners. On the left, the Cell C logo is displayed, consisting of the word 'Cell' in a bold, black, sans-serif font followed by a red circular icon containing a white 'C'. To the right of the logo is a search bar with a rounded rectangular border. Inside the search bar, the placeholder text 'Search by MSISDN / South Africa ID / Account Number...' is written in a small, grey, sans-serif font. To the right of the search bar is a small orange magnifying glass icon. Further to the right is a user profile section featuring a circular profile picture of a man with dark hair and a beard, with the name 'Thabo' written next to it. A small downward-pointing arrow is located at the far right end of the header bar.

Component 3 (Quick Launch Right Menu)



Component 4 (Quick Launch - Calling)

The screenshot shows the 'CellC' Quick Launch - Calling component. The interface includes a sidebar with icons for Dashboard, Account Management, Customer Profile, and Product. A search bar at the top allows searching by MSISDN, South Africa ID, or Account Number. The main area displays a call log entry for 'Kaya Botha' (SA-9008084800089), showing a duration of 00:03:09. Below the call log, there are buttons for microphone, pause, end call, and speaker. A 'Wrap up' section contains buttons for 'Interested' (grey), 'Not interested' (grey), and 'Call back' (orange). There are also radio buttons for 'Reason Code 1' (grey) and 'Reason Code 2' (grey). A 'Comments if any' text area is provided. At the bottom, there is a checked 'Customer survey' checkbox, a 'Rate the customer' rating scale (4 stars), and a large orange 'SUBMIT' button. A sidebar on the right shows icons for messaging, file sharing, and bookmarks.

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Kaya Botha
SA-9008084800089
00:03:09

Calling No - +27 87 221 1913 | Dialed No - 140

Wrap up Service Ticket

How was the call ?

Interested Not interested Call back

Reason Code 1 Reason Code 1

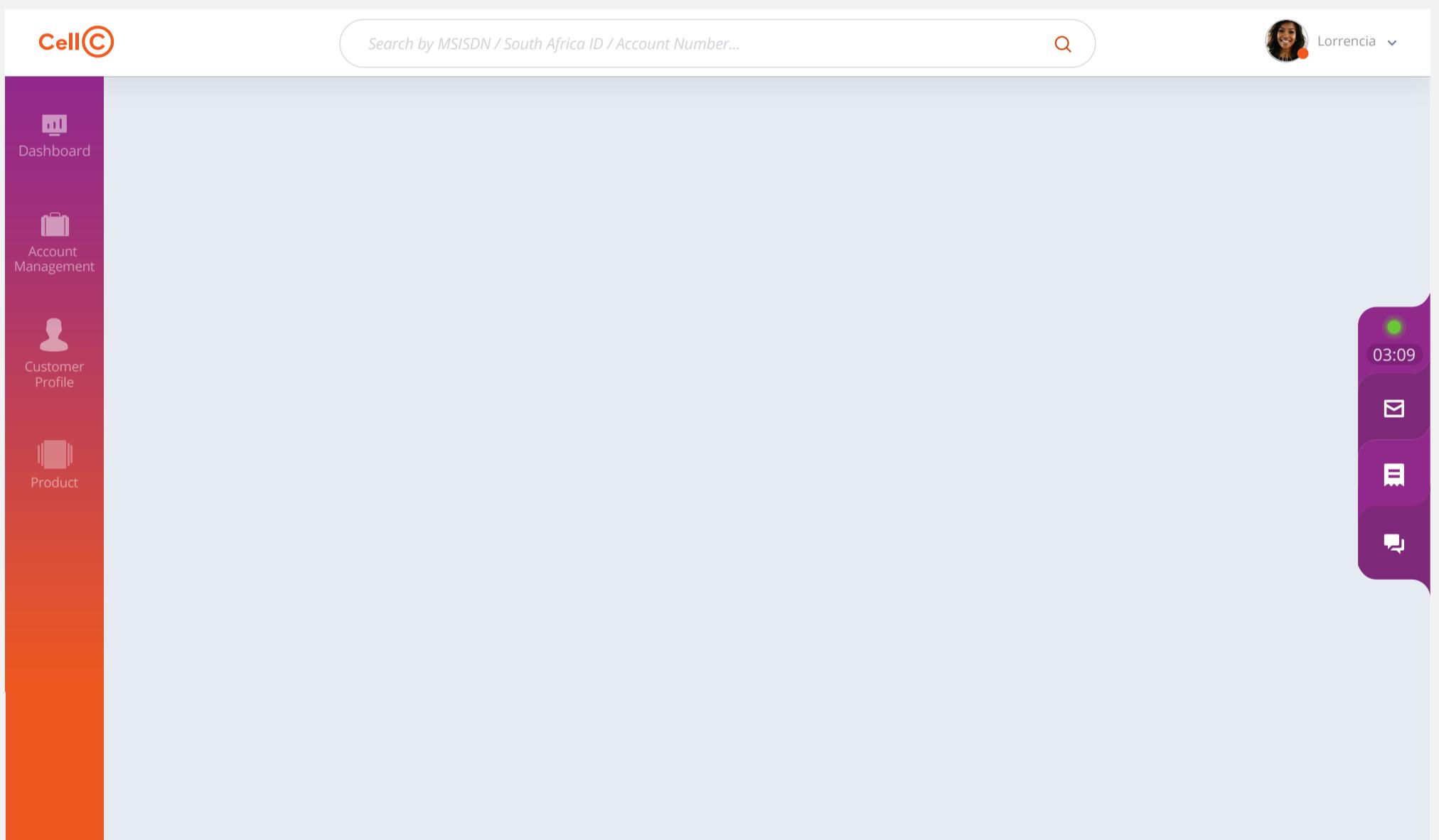
Reason Code 1 Reason Code 1

Comments if any

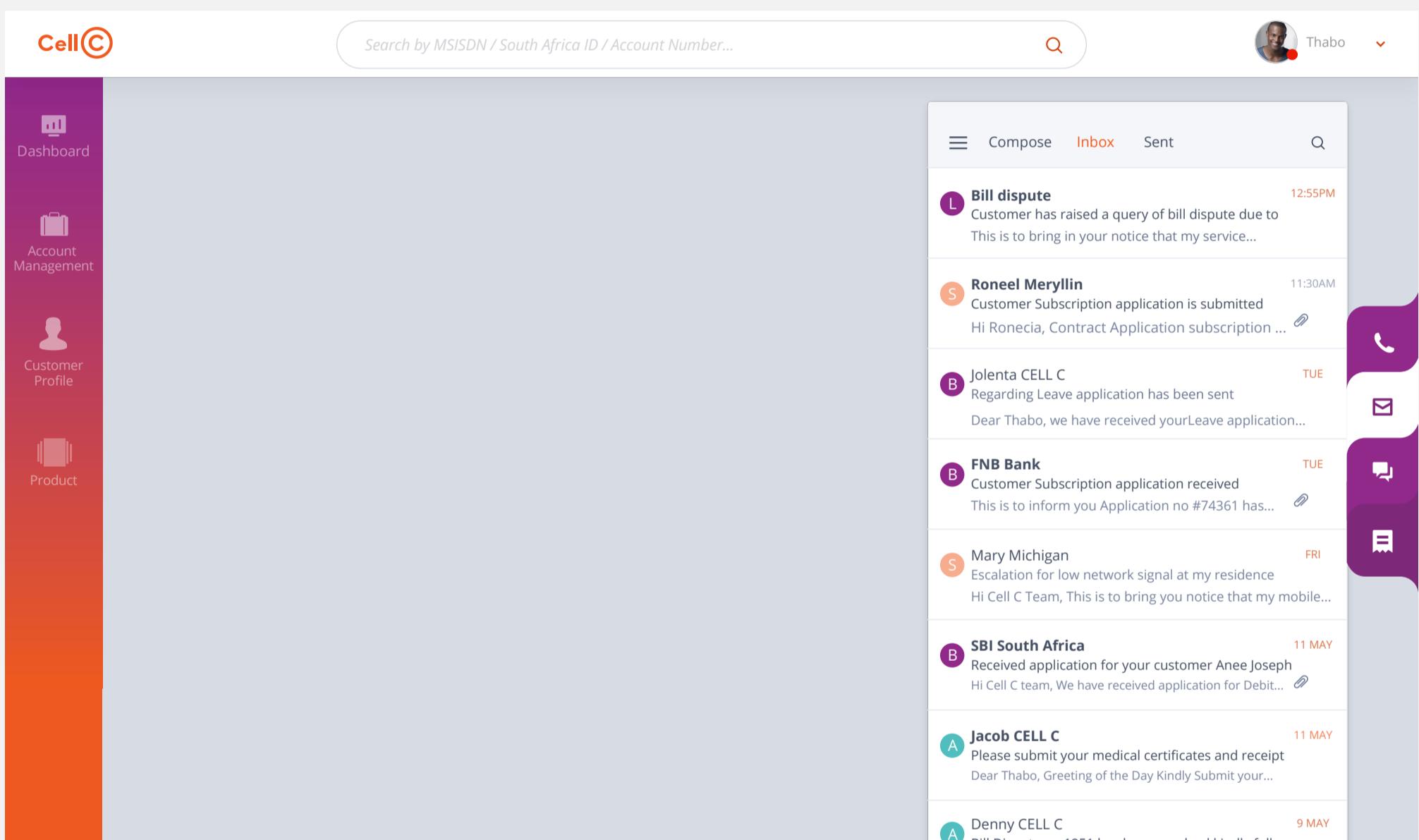
Customer survey Rate the customer

SUBMIT

Component 5 (Quick Launch - Call Duration Counter)



Screen 6 (System Roboto Message)



The screenshot shows the Cell C customer service application interface. The left sidebar has a purple-to-orange gradient and contains the following menu items:

- Dashboard
- Account Management
- Customer Profile
- Product

The main area has a light gray background. At the top, there is a search bar with the placeholder text "Search by MSISDN / South Africa ID / Account Number..." and a magnifying glass icon. To the right of the search bar is a user profile picture of a man named Thabo, with a dropdown arrow.

The main content area is a list of messages in an inbox. The inbox header includes "Compose", "Inbox", "Sent", and a search icon. The messages are listed as follows:

- L Bill dispute** 12:55PM
Customer has raised a query of bill dispute due to This is to bring in your notice that my service...
- S Roneel Meryllin** 11:30AM
Customer Subscription application is submitted
Hi Ronecia, Contract Application subscription ...
- B Jolenta CELL C** TUE
Regarding Leave application has been sent
Dear Thabo, we have received yourLeave application...
- B FNB Bank** TUE
Customer Subscription application received
This is to inform you Application no #74361 has...
- S Mary Michigan** FRI
Escalation for low network signal at my residence
Hi Cell C Team, This is to bring you notice that my mobile...
- B SBI South Africa** 11 MAY
Received application for your customer Anee Joseph
Hi Cell C team, We have received application for Debit...
- A Jacob CELL C** 11 MAY
Please submit your medical certificates and receipt
Dear Thabo, Greeting of the Day Kindly Submit your...
- A Denny CELL C** 9 MAY
Bill Dispute no 1251 has been received kindly follow up

On the right side of the inbox, there is a vertical sidebar with icons for phone, message, and other communication functions.

Component 7 (Quick Launch - Chat)

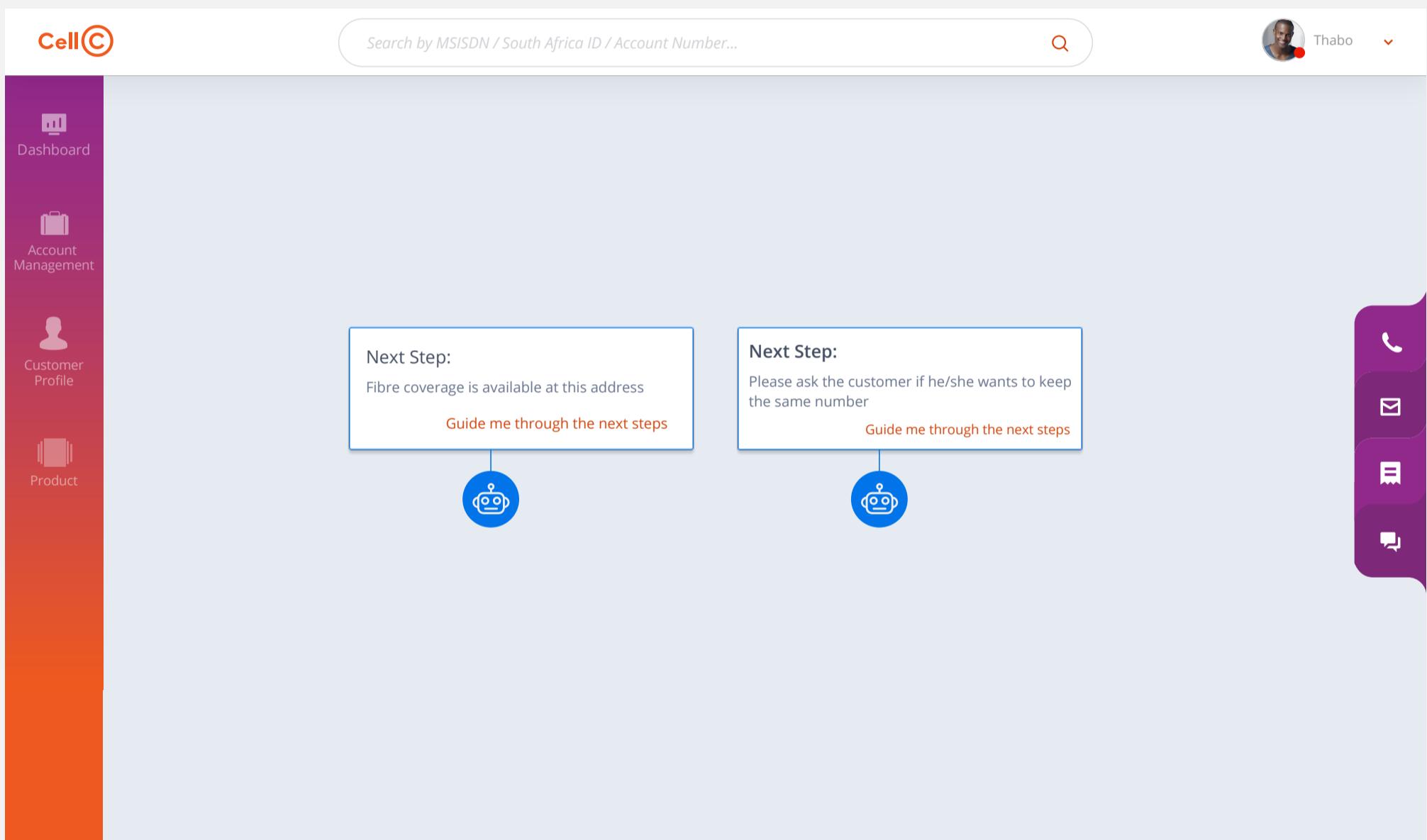
The screenshot shows the CellC mobile application interface. On the left is a vertical navigation bar with icons for Dashboard, Account Management, Customer Profile, and Product. The main area features a search bar at the top with the placeholder "Search by MSISDN / South Africa ID / Account Number...". To the right of the search bar is a user profile for "Thabo". Below the search bar is a "Frequent Chat" section with icons for Peter, Jabulani, Friedrich, and Feyon. A message from the "Hi I am Chat Bot" is displayed, followed by a welcome message "Hey Thabo! Welcome to my Chat Room". Below this are buttons for "Sim Swap", "Steps", and "Eligibility Check". A text input field "Type your message here..." is at the bottom with a send button. To the right of the main content area is a vertical sidebar with icons for phone, message, and other communication functions.

Component 8 (Quick Launch - Wrap Up)

The screenshot shows the CellC customer service application interface. The top navigation bar includes the CellC logo, a search bar with the placeholder "Search by MSISDN / South Africa ID / Account Number...", and a user profile for "Thabo". The left sidebar has a purple gradient background and contains the following menu items:

- Dashboard
- Account Management
- Customer Profile
- Product

The main content area features a modal window titled "Wrap Up" with tabs for "Wrap Up", "Service Ticket", and "Notes" (which is currently selected). The modal contains a text input field with the placeholder "Write Something" and two buttons at the bottom: "Cancel" and "Submit". To the right of the modal, there is a vertical sidebar with icons for phone, email, messaging, and a bookmark.



The screenshot shows a customer service interface for CellC. The top navigation bar includes the CellC logo, a search bar with placeholder text "Search by MSISDN / South Africa ID / Account Number...", and a user profile for "Thabo". The left sidebar has a purple gradient background and contains five menu items: "Dashboard", "Account Management", "Customer Profile", and "Product". The main content area features two blue-bordered boxes representing "Next Step" messages. The first box contains the text: "Fibre coverage is available at this address" and a "Guide me through the next steps" button. The second box contains the text: "Please ask the customer if he/she wants to keep the same number" and a "Guide me through the next steps" button. Each message box has a blue circular icon with a white robot head at the bottom. A vertical purple sidebar on the right contains icons for phone, email, messages, and a speech bubble.

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Next Step:
Fibre coverage is available at this address
Guide me through the next steps

Next Step:
Please ask the customer if he/she wants to keep the same number
Guide me through the next steps

The screenshot shows the Cell C mobile application interface. The top navigation bar includes the Cell C logo, a search bar with placeholder text 'Search by MSISDN / South Africa ID / Account Number...', and a user profile icon for 'Thabo'.

Left Sidebar: A vertical sidebar on the left features five icons with labels: 'Dashboard' (home icon), 'Account Management' (briefcase icon), 'Customer Profile' (person icon), and 'Product' (phone icon). A purple vertical bar is positioned to the left of the sidebar.

Header: The main header area contains the 'Cell C' logo, a search bar, and a user profile for 'Thabo'.

Step 1: What are you looking for?

Question: **What are you looking for?**
*Please select one or more options

Options (radio buttons): Device with Contract Deals, Fibre Connection, SIM Only Deals, Deals, Device Only.

NEXT button

Step 2: Do you have any specific Requirements?

Question: **Do you have any specific Requirements?**
*Please select appropriate options

Options (radio buttons): DEVICE BRAND, Yes, No.

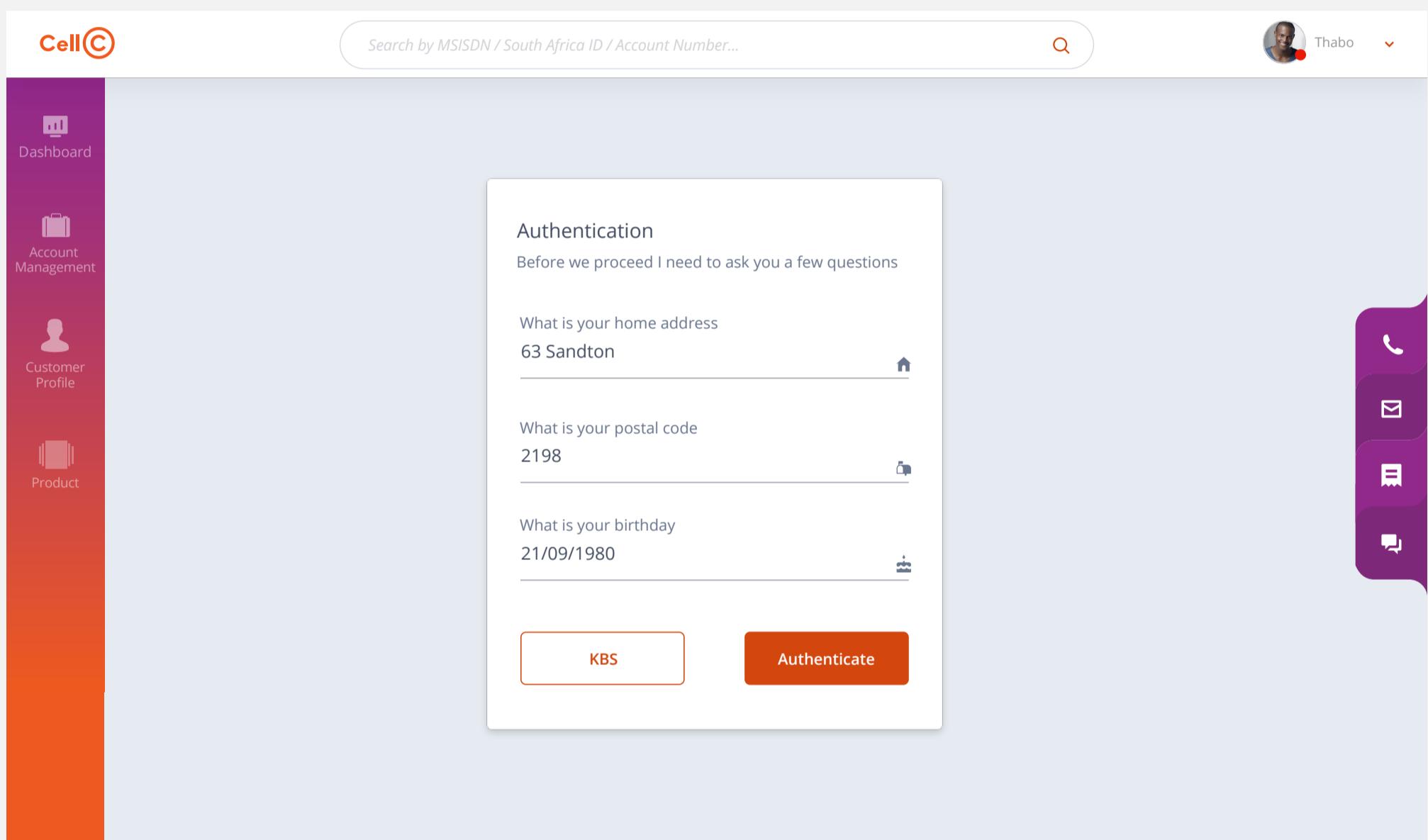
Options (checkboxes): Cell C, Apple, Samsung, LG, Huawei.

DATA slider: 0 to 200 GB, current value is 3 GB.

MINUTES slider: 0 to 1000 MN, current value is 300 Min.

SMS radio buttons: Yes, No.

Right Sidebar: A vertical sidebar on the right features four icons: a phone, an envelope, a bookmark, and a speech bubble.



CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Authentication

Before we proceed I need to ask you a few questions

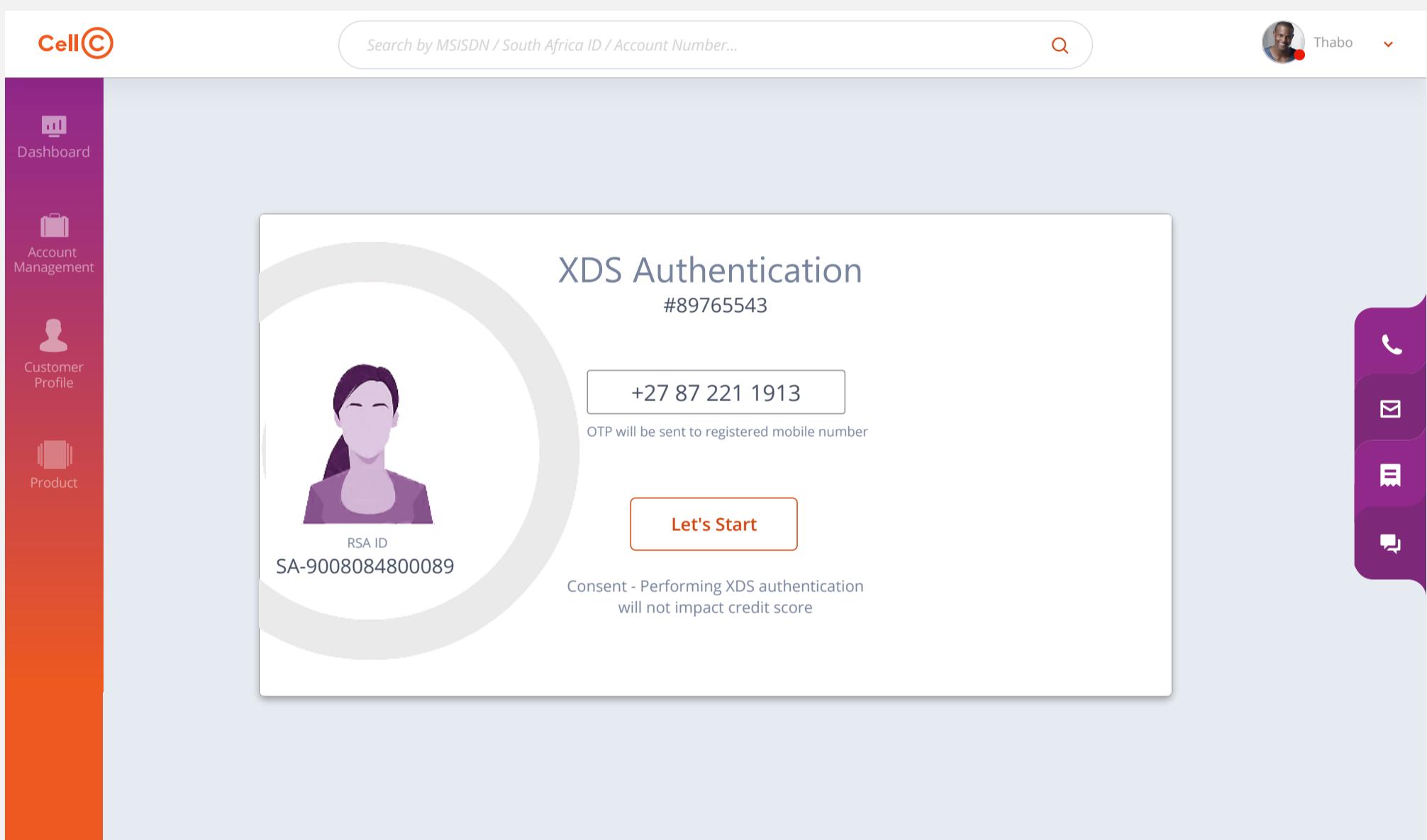
What is your home address
63 Sandton

What is your postal code
2198

What is your birthday
21/09/1980

KBS

Authenticate



The image shows the Cell C mobile banking application interface. The top navigation bar includes the 'Cell C' logo, a search bar with the placeholder 'Search by MSISDN / South Africa ID / Account Number...', and a user profile for 'Thabo' with a dropdown arrow. The left sidebar has a purple gradient background and contains icons for 'Dashboard', 'Account Management', 'Customer Profile', and 'Product'. The right sidebar has a purple gradient background and contains icons for a phone, email, messages, and a bookmark. The main content area displays an 'XDS Authentication' screen. It features a circular profile picture of a woman with the text 'RSA ID SA-9008084800089' below it. The title 'XDS Authentication' and reference number '#89765543' are at the top. A large phone number '+27 87 221 1913' is prominently displayed in a box, with the note 'OTP will be sent to registered mobile number' below it. A large red 'Let's Start' button is centered at the bottom. A small note at the bottom states 'Consent - Performing XDS authentication will not impact credit score'.

CellC

Search by MSISDN / South Africa ID / Account Number... 

Thabo  

Dashboard

Account Management

Customer Profile

Product

Which city do you currently live in?

 Midrand

 Sandton

 Johannesburg

 Randburg

1 Question of 5 

CellC

Search by MSISDN / South Africa ID / Account Number... 

Thabo 

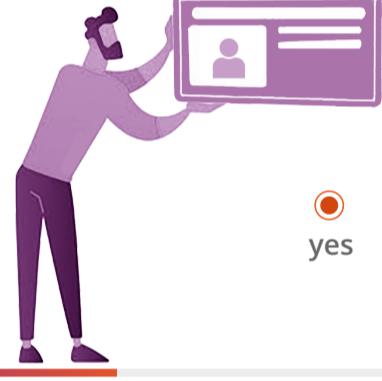
Dashboard

Account Management

Customer Profile

Product

Are the first two numbers of your ID number 96?



yes No

2 Question of 5 [Next](#)



CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

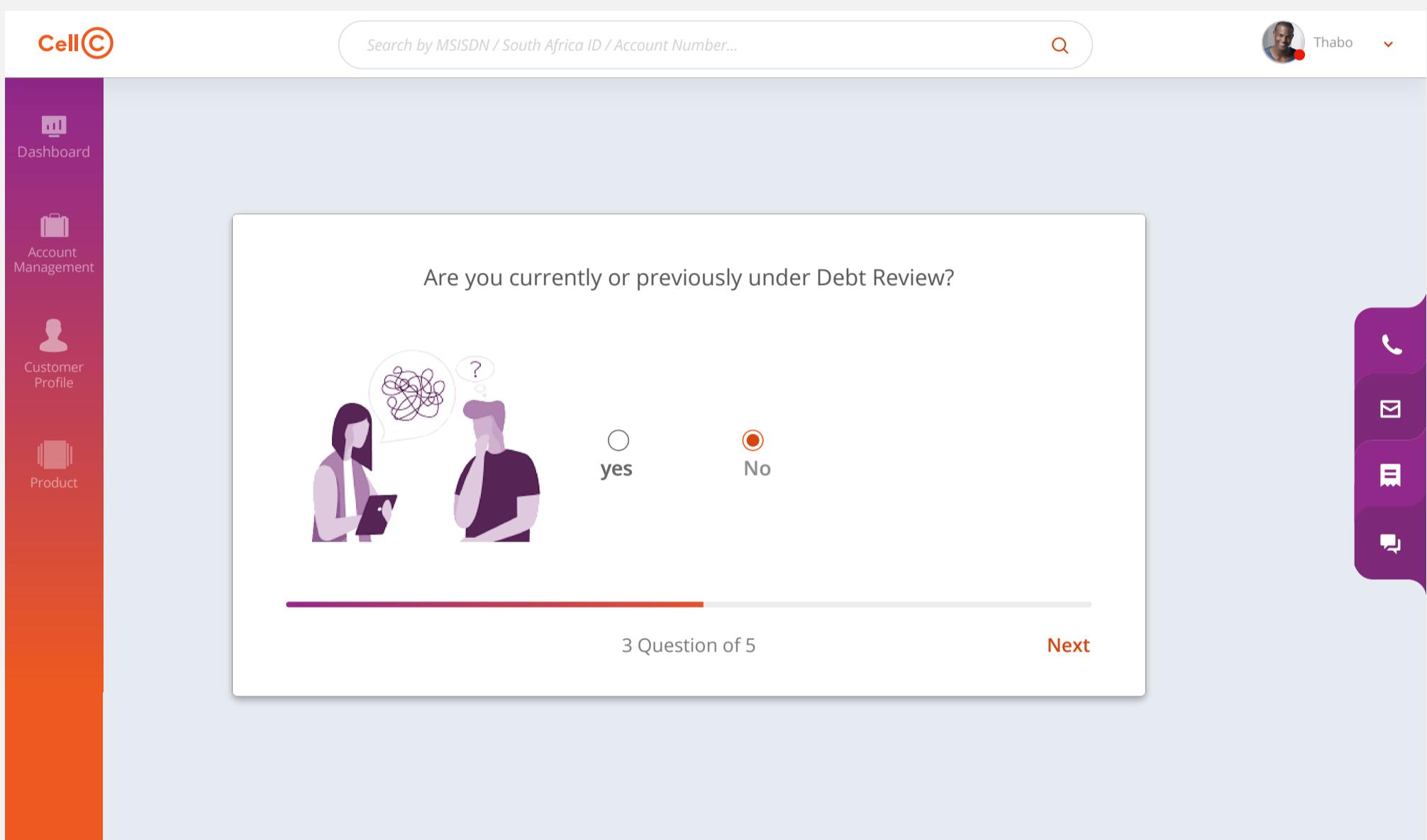
Are you currently or previously under Debt Review?

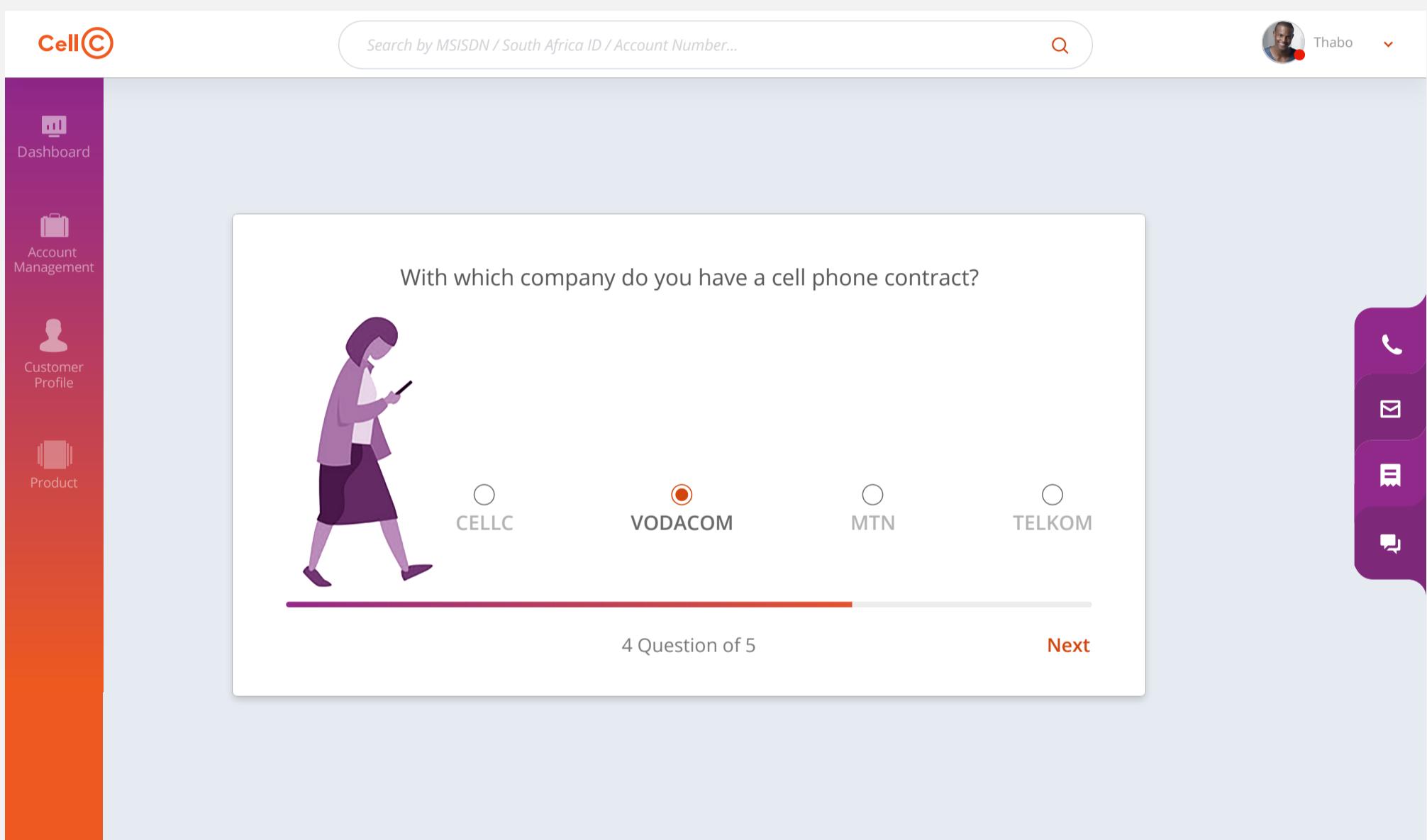


yes No

3 Question of 5 [Next](#)

Call
 Email
 Book
 Chat





The screenshot shows the CellC mobile application interface. The top navigation bar includes the CellC logo, a search bar with the placeholder "Search by MSISDN / South Africa ID / Account Number...", and a user profile for "Thabo". The left sidebar has a purple gradient background and contains icons for Dashboard, Account Management, Customer Profile, and Product. The main content area displays a survey question: "With which company do you have a cell phone contract?". It features a woman walking and looking at her phone icon on the left. Below the question are four options with radio buttons: "CELLC" (unchecked), "VODACOM" (checked with a red dot), "MTN" (unchecked), and "TELKOM" (unchecked). At the bottom, it says "4 Question of 5" and "Next". A purple navigation bar on the right side includes icons for Phone, Email, Bookmarks, and Chat.

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

With which company do you have a cell phone contract?

CELLC

VODACOM

MTN

TELKOM

4 Question of 5

Next

The screenshot shows a mobile application interface. At the top, there is a search bar with the placeholder text "Search by MSISDN / South Africa ID / Account Number..." and a magnifying glass icon. To the right of the search bar is a user profile picture of a man named Thabo. On the far left, there is a vertical navigation bar with four items: "Dashboard" (selected), "Account Management", "Customer Profile", and "Product". On the far right, there is a vertical toolbar with icons for phone, email, messages, and a speech bubble. The main content area contains a question: "How old are you?". To the left of the question is a silhouette of a person. Below the question are four radio button options: "20 to 30", "30 to 40" (which is selected), "40 to 50", and "50 to 60". At the bottom of the screen, it says "5 Question of 5" and "Next".

CellC

Search by MSISDN / South Africa ID / Account Number...

Thabo

Dashboard

Account Management

Customer Profile

Product

Please enter below OTP sent to your mobile

2 9 2 1 5

Customer has been successfully authenticated with a 80% score

Reference No: A2302091

Number of attempts: 2

Date/Time: 2019-10-12 12:33:12 PM

Component 20 (File Uploader)

The screenshot shows a mobile application interface for 'CellC'. The top navigation bar includes the 'CellC' logo, a search bar with placeholder text 'Search by MSISDN / South Africa ID / Account Number...', and a user profile icon for 'Thabo'.

The left sidebar contains a vertical navigation menu with icons and labels: 'Dashboard' (purple), 'Account Management' (blue), 'Customer Profile' (green), and 'Product' (orange).

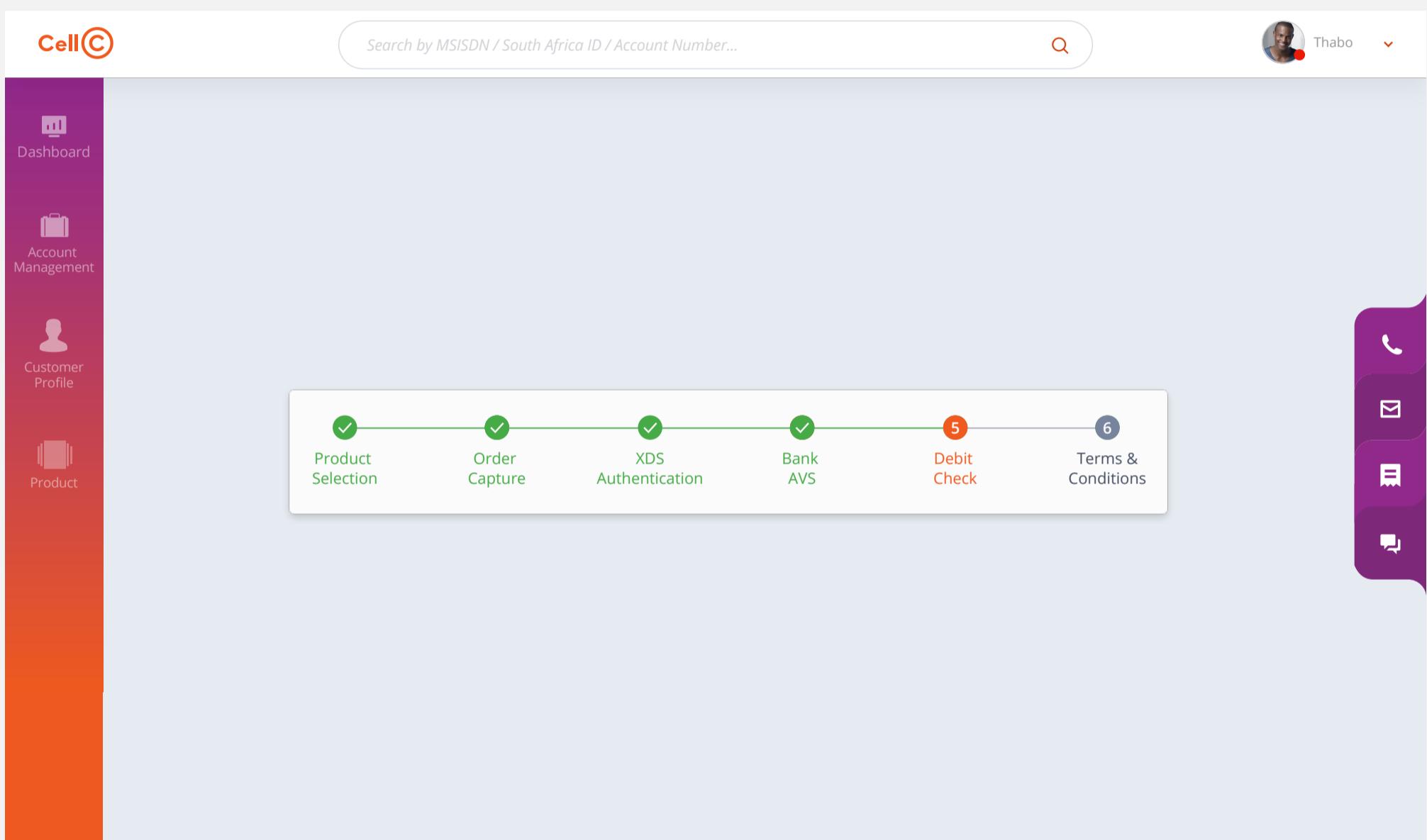
The main content area displays two 'Bank Statement' sections. The first section is titled 'Bank Statement' and contains a 'Upload Documents' form. It includes instructions to 'Drag and drop documents from your computer', a 'Upload Document' button with a cloud icon, and a 'Scan documents from your device' option. It also lists 'Supported Files' as XLS, CSV, DOC, PPT, JPG, GIF, BMP, and a 5 MB file size limit. An 'Upload' button is at the bottom. The second section is also titled 'Bank Statement' and shows a successful upload of a file named 'Statement Jan - May 2019 . pdf' (0.12 kb). It features a green checkmark icon and the message 'Files have been uploaded successfully'.

A vertical purple sidebar on the right contains icons for phone, email, messages, and a bookmark.

Component 21 (Scan Document)

The screenshot shows the CellC mobile application interface. The top navigation bar includes the CellC logo, a search bar with the placeholder "Search by MSISDN / South Africa ID / Account Number...", and a user profile for "Thabo". The left sidebar has a purple gradient background and contains icons for Dashboard, Account Management, Customer Profile, and Product. The main content area has a light gray background and features two "Bank Statement" cards. The left card is titled "Scan Document" and contains instructions to "Directly Scan and Upload Document" with a "Document Scan" button and a note that it "Scan documents from your device". It also lists "Supported Files" as XLS.CSV, DOC, PPT, JPG, GIF, BMP, and 5 MB. A "Scan" button is at the bottom. The right card is also titled "Scan Document" and shows a green checkmark icon with the message "Files have been scanned successfully". It displays a PDF file thumbnail with the name "SA ID_9008084800089.pdf", a size of "280 kb", and a delete icon. A vertical purple sidebar on the right contains icons for Phone, Email, Bookmarks, and Chat.

Component 22 (Stepper)



Red Line Document



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Welcome to Cell C

Red Line Document for Digital Re-Imagination

The place to know it all

The recipe to create the new age CRM is here, with the list of ingredients that make it a 'user's delight'. This document is a one stop shop that has required guidelines, colour inspirations, typography and elements that will help you shape an application that caters to a 360 degree view for all its users. So carve yourself a vision truly futuristic!

← ALERT/NOTIFICATION

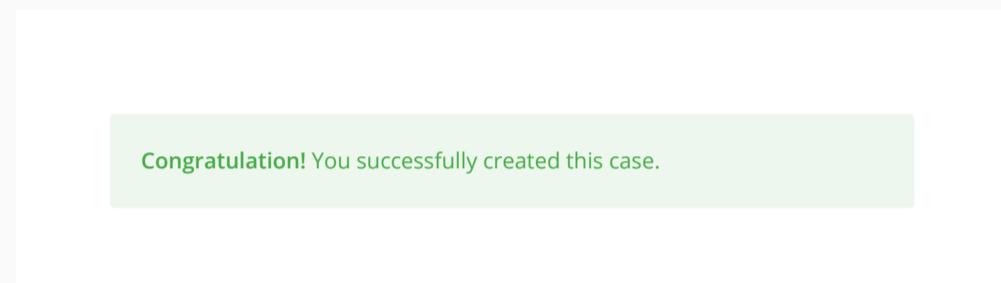
01

Alerting you always

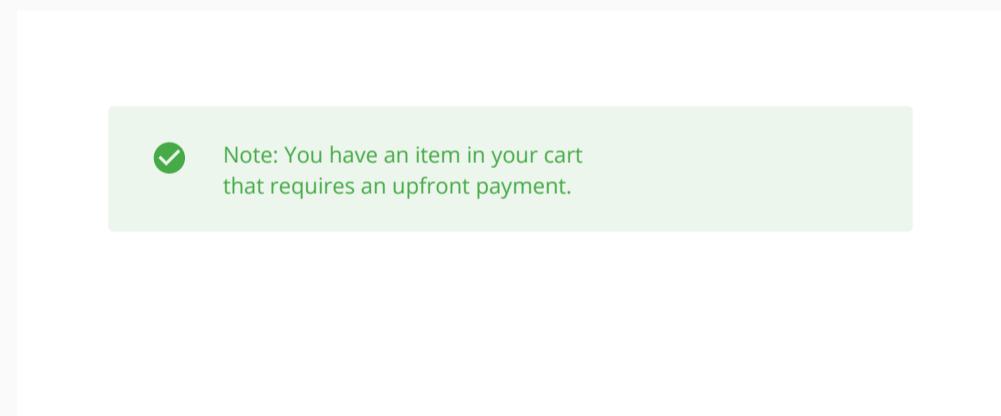
Alert and Notification is an act of bringing something to the notice of the user.

Action Alert/Notification

Without Icon



With Icon



Press to play

Lights camera or action would never be complete without a press of a button.
This application includes buttons in the various states of activity, inactivity or state of disappearance.
The response of the buttons to various actions the users make. Listed below are the 'buttons in action'

Primary Button

Outline

Default State

Start

Mouse Hover State

Start

**Secondary Button**

Outline

Default State

Start

Mouse Hover State

Start

**Small Secondary Button**

Outline

Default State

Start

Mouse Hover State

Start

**Tertiary Button**

Outline

Default State

Submit

Mouse Hover State

Submit

Special Button

Place Order

LINK ACCOUNT

PROFILE

Screen 6

Small Secondary Button

Outline

Default State



Mouse Hover State



Tertiary Button

Outline

Default State



Mouse Hover State



Special Button

Place Order

LINK ACCOUNT

PROFILE

Actionable Button

Big Size

Small Size

Default State



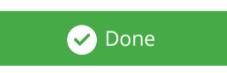
Default State



Submit State



Submit State

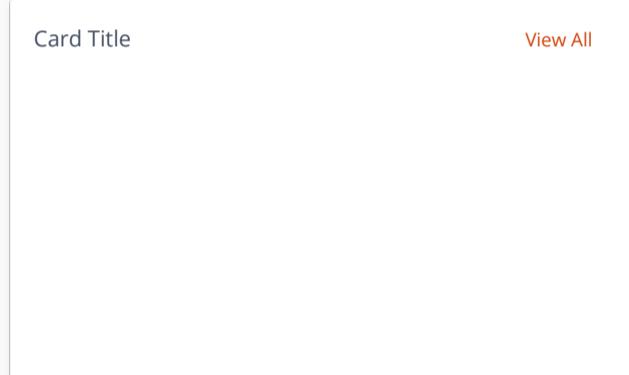


← CARD

03

Information served crisp

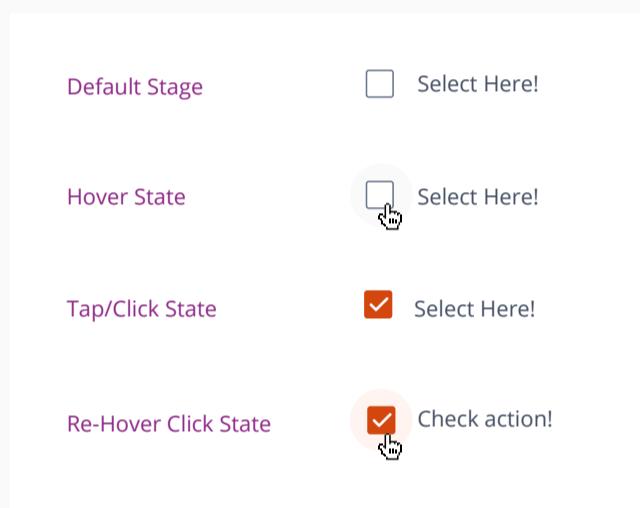
A 'card' element is a must have to enhance user experience. We have done so by incorporating the 'card' elements at various stages of information design.



← CHECKBOX

Tick Talk Tick

It always feels great when you can choose from more than one! Checkboxes do exactly that, they give you the power to choose multiple options. We have included checkboxes in our form designs to enable the power of 'multiple choice'



← CHIP 05

Functionally yours

Chips are compact elements that represent an input, attribute, or action. We have incorporated chips to enable easier task completion, and content easier to sort. Displayed below is one of the ways a 'chip' would function within this application ecosystem.

Stepper Display Chip

AVS Confirmed

With Icon fill 5% Opacity (Text Color Added Color)

Sim Swap Balance Enquiry Bill Limit

Input Chips Input Chips Input Chips

With Icon fill 5% Opacity (Text Color Added Color)

Samsung Samsung Samsung

What appeals to all!

Colours connect the users with an emotion that has an everlasting impact. We have primarily used orange – the Cell C brand colour as it represents the newly-invigorated Cell C culture and shows the energy that Cell C brings to its products and services along with enough breathing space between various elements using white. Cell C's orange represents the 'unowned and vibrant' and we try to bring the same feeling across the Application through the colour palette created.

Primary Color

This palette's primary colors are orange, purple, and grey. Orange is commonly associated with trust, success, encouragement, and stimulation. Purple is often associated with royalty, nobility, luxury, power, and ambition

| | | | | | |
|--------------------------|-------------|--------------------------|--------------|-----------------------------|-------------|
| Cell C Orange #d3460e | Level AA | Cell C Purple #8E2787 | Level AAA | Cell C Grey Dark #454F63 | Level AA |
|--------------------------|-------------|--------------------------|--------------|-----------------------------|-------------|

Secondary Color

These are accent colors to provide additional lightness and style to pages looking for a more modern flair

| | | | | |
|----------------------------------|-------------|------------------------------|--------------------------------|---------------------------------|
| Cell C Grey Dark #454F63 | Level AA | Cell C Grey Light #A1A6B0 | Cell C Grey Lighter #C7CAD0 | Cell C Grey Lightest #ECEDEF |
| Cell C Grey Warm Dark #6A768E | Level AA | | | |

Tertiary Color

These colors are used primarily for content-specific needs, such as alerts and illustrations. They should never overpower the primary colors.

| | | | | | |
|------------------------------|--------------|----------------------------------|-------------|-------------------------|-------------|
| Cell C Blue #0074E8 | Level AA | Cell C Red #EA1B05 | Level AA | Cell C Green #46AB47 | Level AA |
| Cell C Grey Dark #454F63 | Level AAA | Cell C Green Lightest #EDF7ED | | | |
| Cell C Green Dark #308282 | Level AAA | Cell C Red Lightest #FAC5C0 | | | Level AA |

Level

Background Color

These colors are used largely for background blocks and large content areas.

| | | |
|---------------------------|---------------------------------|---------------------------------|
| Cell C Grey BG #E6EBF1 | Cell C Grey Lightest #ECEDEF | Cell C Grey Lightest #F2F5F8 |
|---------------------------|---------------------------------|---------------------------------|

[DATA TABLE](#)
07

A table that seats many

An integral part of an agent's work is going through data. With our application we have ensured that the data is easily palatable and never becomes an overload on the user. Tables will assist the user in placing important data for the agent & helps customers easily understand data in one glance.

Customer Data Sort by: Price Low to High

| Deals | Price | Period | Device | Deal Type | Status |
|-------------------------------|-------|--------|------------------------|-------------|--|
| MediaPlay Mobile 1.5 GB TopUp | R799 | 24 | SAMSUNG Galaxy S9 Plus | Friday Deal | In stock |
| MediaPlay Mobile 1.5 GB | R799 | 24 | SAMSUNG Galaxy S9 Plus | Hero Deal | In stock |
| Smart Data 10 GB | R1050 | 24 | SAMSUNG Galaxy S9 Plus | Halala | In stock |
| Smart Data 20 GB | R1259 | 24 | SAMSUNG Galaxy S9 Plus | Friday Deal | Not in Stock <small>Till 12-06-2019</small> |
| Smart Data 50 GB | R1650 | 24 | SAMSUNG Galaxy S9 Plus | Hot Deal | In stock |

Showing 1 to 10 of 50 Items Items per page: 5 Jump to: 1 1 2 40 41 42

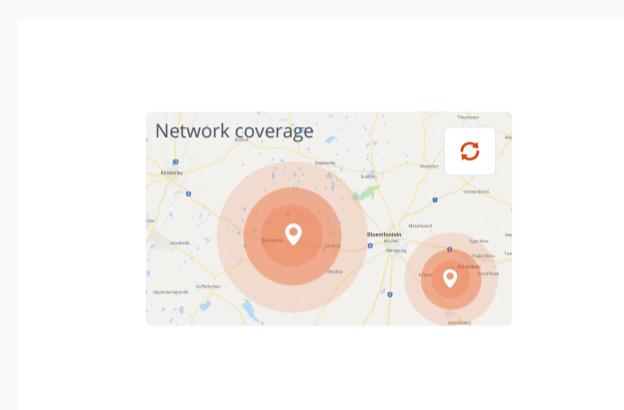
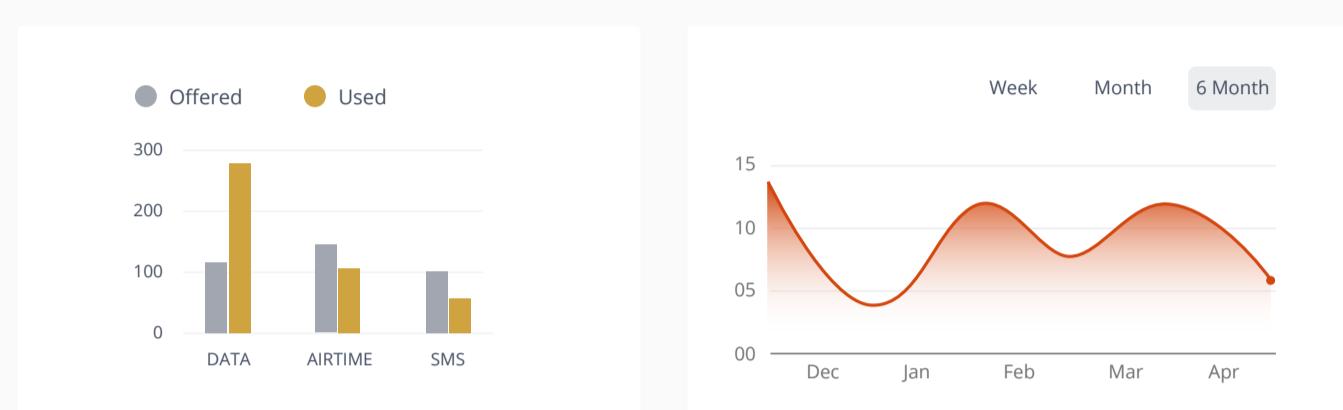
← DATA VISUALISATION

08

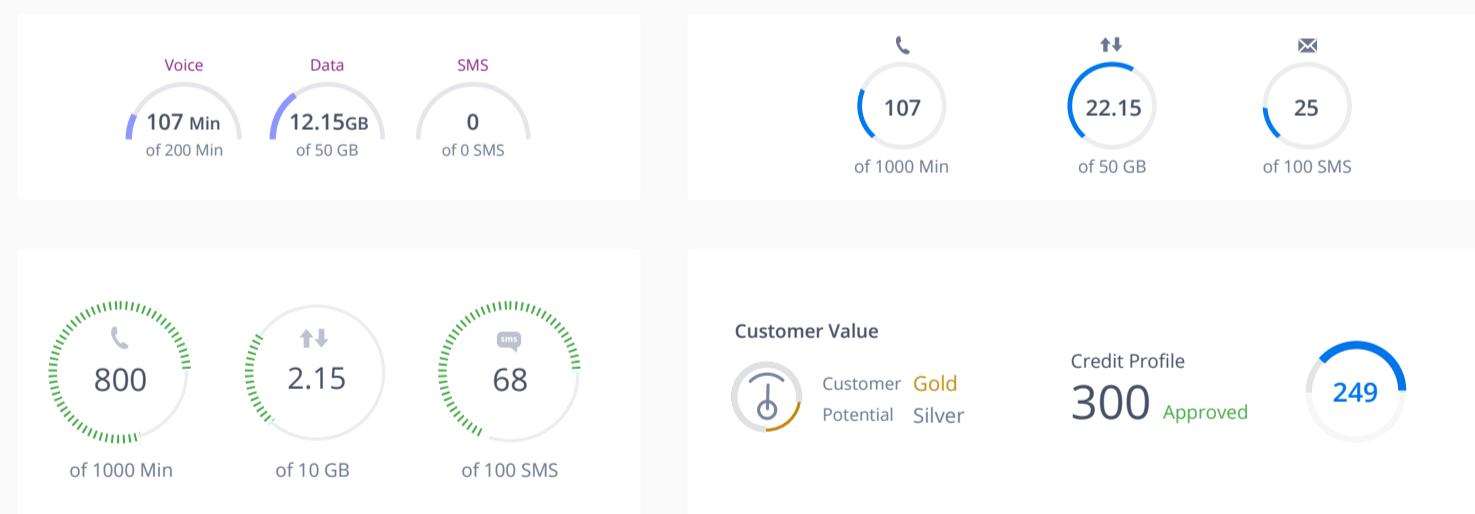
Visually yours

'A good story teller always creates a picture in the mind'. Graph representations play a vital role in creating a story around the data. We utilized these graphs primarily in the dashboard section to display vital information upfront

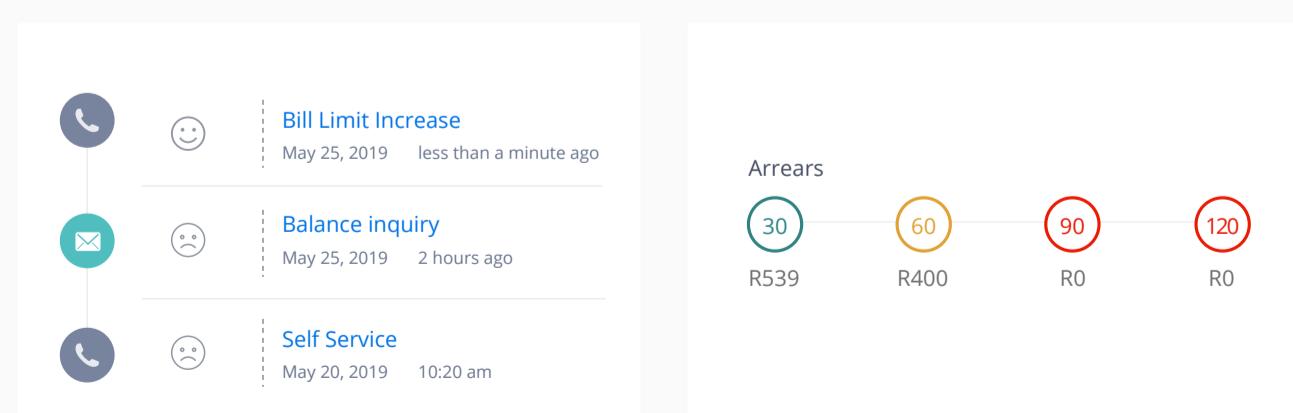
Graph Representation



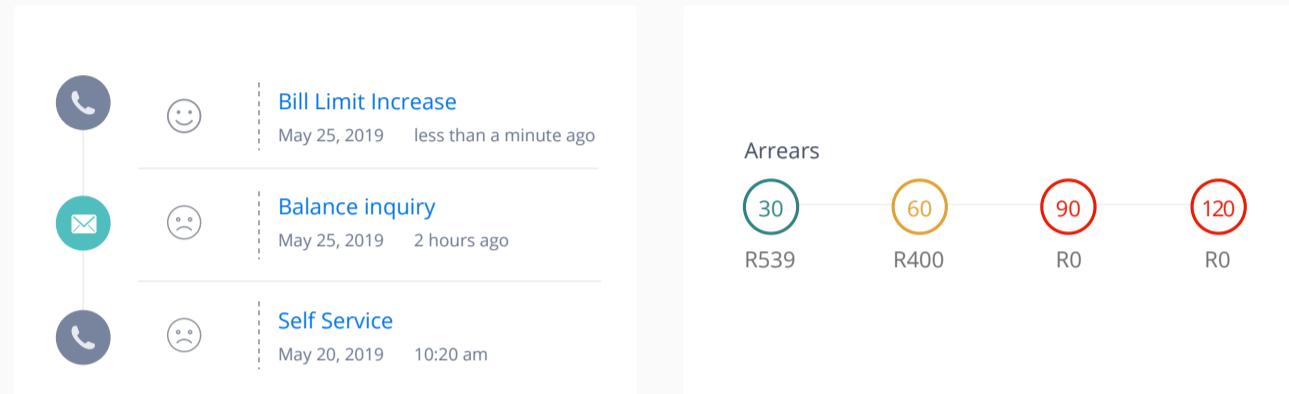
Donut Pie Chart



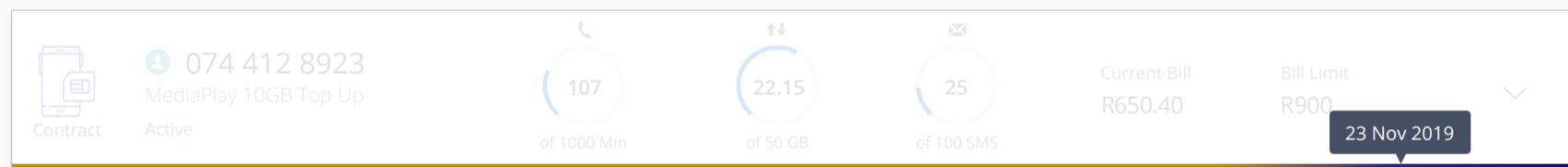
Iconic and Infographics Representation



Iconic and Infographics Representation



Gradient Fill Representation



← DROP DOWN

09

Your Palette of choices!

The power of choice begins with a simple widget. We have used the dropdown menu To ensure that user gets ample choices, dropdowns help conserve screen space & prevent users from entering erroneous data.

Components / Text Input with label

Default
Stage Type 1

Label
Select an Option



Active State
Dropdown

Label
Select an Option



Manhattan Sunning Hill, Sandton, Johannesburg
Mansion Avenue, Rivonia, Johannesburg
Manchester Palace, Rivonia, Johannesburg

Error State

Label
Error



⚠ Error Message

← FORM ELEMENTS

10

Where words have a home

A form displays a set of related user input fields in a structured way. forms are a particularly important interface between the user and the applications.

Input field

2 Order Capture

Customer Information

Customer type
Direct Customer 

First Name (s)
Kaya 

Last Name
Botha 

Owner

Email
kaya25@gmail.com 

Mobile Number
+27 613508659 

Port this number

Address

Resident Type
Rented 

Address
Detail Address 

Postal Code
2191 

City
Johannesburg 

Delivery Address Billing Address

Communication

SMS Email Call Do Not Disturb

NEXT

| | | | |
|-------------------|--|---|--|
| Normal with label | Name |  | |
| Hover | Name Text find |  | Normal <input type="checkbox"/> Port this number |
| Press | Name Lorea Botha |  | Hover <input checked="" type="checkbox"/> Port this number |
| Error | Name Lorea Botha |  | Select <input checked="" type="checkbox"/> Port this number |
| |  Username or password incorrect | | |

← GRID STRUCTURE

11

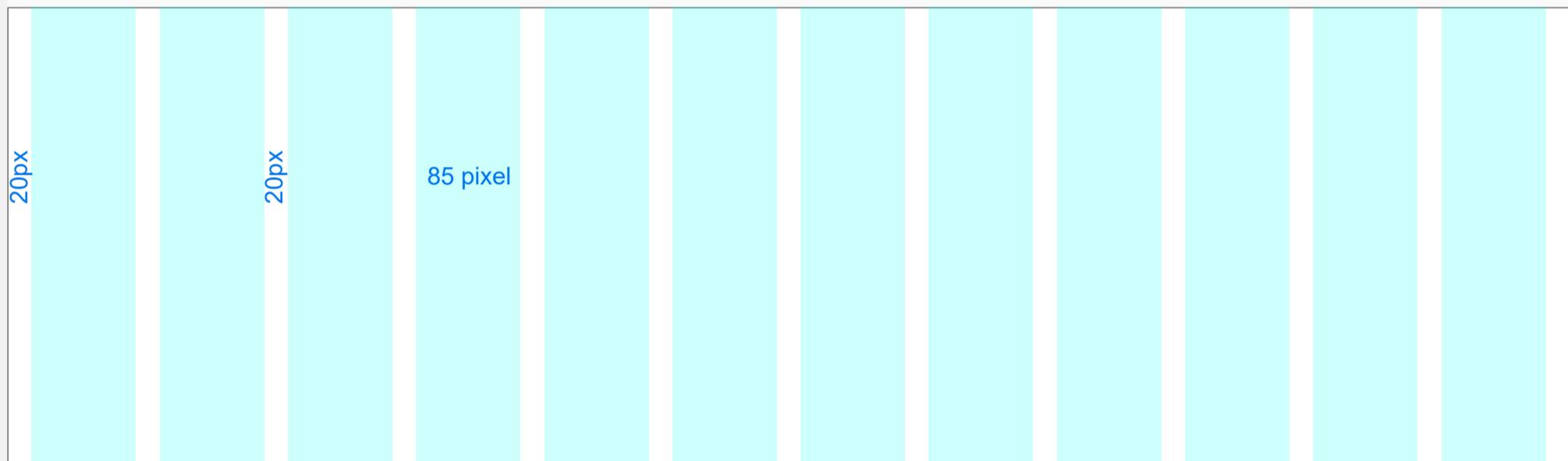
Guidelines to perfection

These lines will help you distribute the elements proportionality in your designs and build a rhythm. These help the designs reorganise and adapt to various devices making it scalable & providing a seamless experience for the users.

Layout Width — 1280 px
Gutter width — 20 px

Width —1280 px
Column width —20 px

Column — 12



← ICONOGRAPHY

Icon Family

Iconography or Icons serve as an important visual aid in any graphical communication. Their primary function is to serve as a common visual language, removing the possibility of open interpretation or ambiguity. ... Clever use of iconography directs users to what we want them to see. users can be motivated by the message conveyed by icons.

| Primary icons | | | Secondary icons | | |
|---|---|---|---|---|---|
|  |  |  |  |  |  |
| SIZE 24 | COLOUR #848FA6 | OUT LINE 0 | SIZE 16 | COLOUR solid fill | OUT LINE 1≤pt |
| Library | | | Library | | |
|  |  |  |  |  |  |
| Home | Account Management | Customer Profile | Settings | Dashboard | Refresh |
|  |  |  |  |  |  |
| Product | Billing | Network | Edit | Call | Email |
|  |  |  |  |  |  |
| Search | Billing | Black | Device | Select | Deselect |
|  |  |  |  |  |  |
| Billing | Text | Text | Extremely happy | Happy | Fine |
|  |  |  |  |  |  |
| Text | Text | Text | Neutral | Sad | Angry |
|  |  |  |  |  |  |
| Text | Text | Text | Call log | Chat | Email 2 |
| Account Group | | | Social | | |
|  |  |  |  |  |  |
| Account Information | Sim Management | Billing and Payment | Account | Like | Celebration |
|  |  |  |  |  |  |
| Package | Device Support | Services | Bank | Arrow | Arrow 2 |
|  |  |  |  |  |  |
| Contact Person | Transaction History | Communication | facebook | twitter | whatsapp |
|  |  |  |  |  |  |
| Recent Activities | Text | Text | linkedin | instagram | youtube |

[!\[\]\(8e3dd335c725007e1bd5a5ebcdfc389d_img.jpg\) LOADER](#) 13

Wait for it to clear

A wait-animation progress indicator is the most common form of providing a system status for users when something is happening or loading.



LOADER-INLINE

Loader inline is lorem ipsum dolor sit amet, consectetur adipiscing elit, sed do eiusmod tempor incididunt ut labore et.

 Loading data

 Data loaded

← MENU 14

Set of Option select and go for it

A menu is a set of options presented to the user of a system to help the user find information or execute a program function.

Header of App

CellC Search by MSISDN / South Africa ID / Account Number... Lorrenicia ▾

Menubar

- Profile
- Account Management
- Customer Profile
- Product

[!\[\]\(d6c03d4f4c0fa64e59d9f35e9a8d9de2_img.jpg\) MODAL](#) 15

Helping you make an informed decision

A modal window is a graphical control element subordinate to an application's main window. Modal windows are sometimes called heavy windows or modal dialogs because they often display a dialog box.

BASIC DEFAULT

Are sure to accept these changes?

This is a section for additional informational or subjective context...

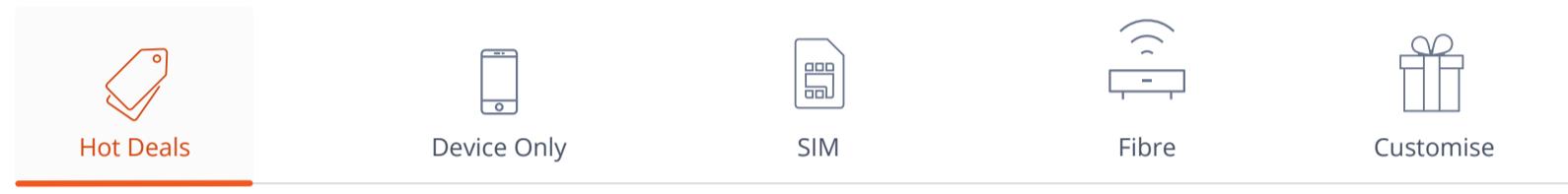
NO **YES**

← NAVIGATION LINK AND TAB

What's next?

Just how 'my location' helps you on google maps , these catchy links indicates your current location in the site preventing you from losing your way in the application.

Link Bar Selection



Activity



Tab Selection



Recommended value added services



[!\[\]\(74986e385f0da1ba749838f6a6abe217_img.jpg\) PAGINATION](#)

17

What follows!

Pagination is the process of dividing a document into discrete pages, either electronic pages or printed pages." Wikipedia. Pagination are an important element in web designing. Especially in content heavy websites and applications pagination is used to divide content and present in limited & digestible manner

Showing 1 to 10 of 50 Items

Items per page: 5 ▾ Jump to: 1 ▾ < 1 2 40 41 42

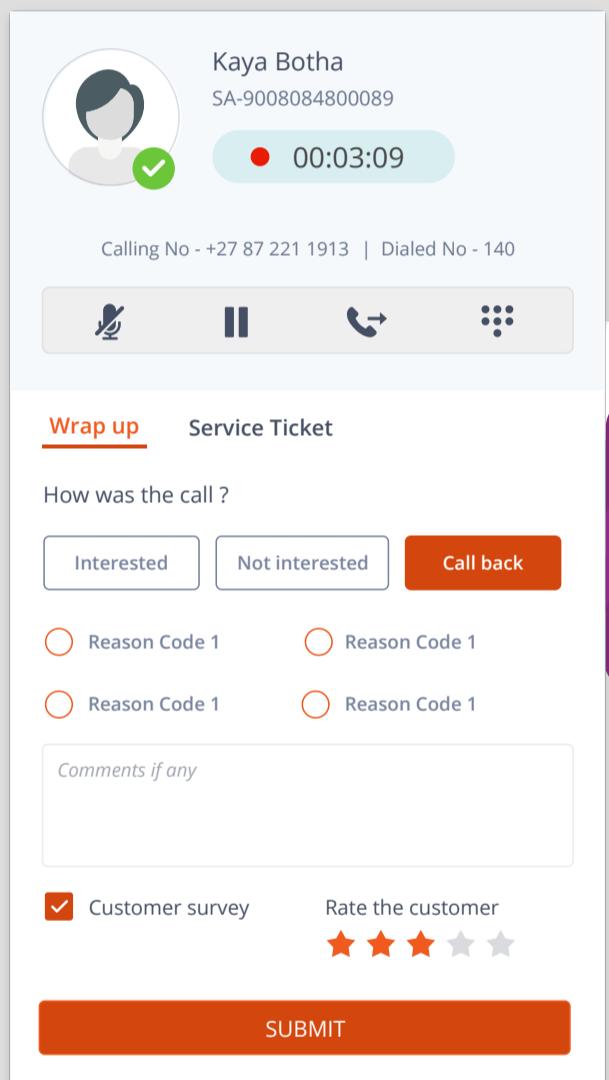
← QUICK LAUNCHER

19

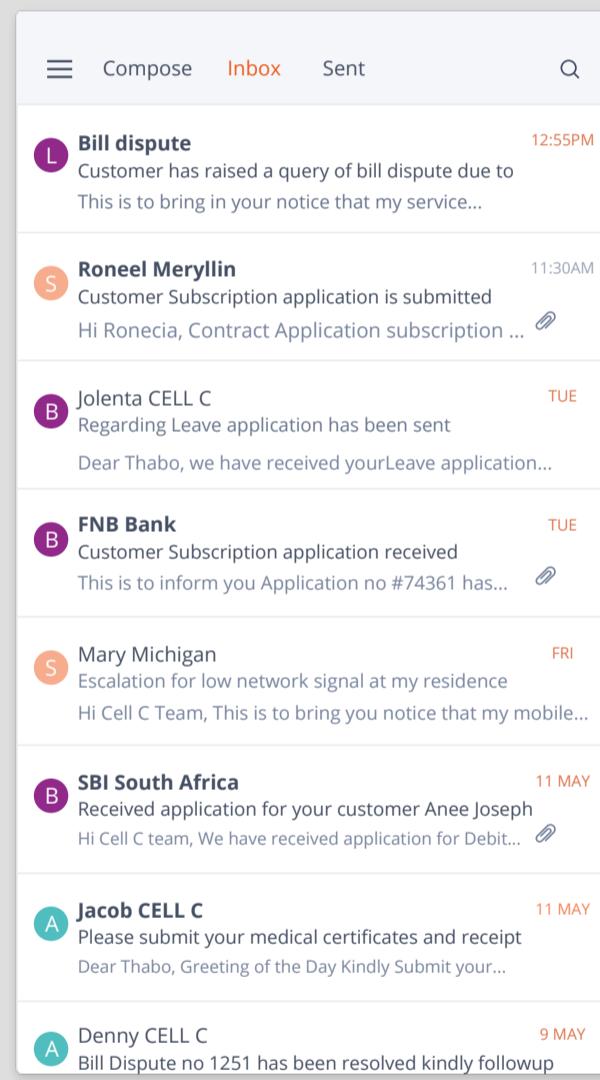
Always at your service

We have tried our level best to make the in-application navigation quick simple and unintrusive. Located at the Right of your application is the Quick launch Bar. It acts as the perfect guide to assist you for your in-app journey making it simplistic at every step.

Phone Call + Dialer



Mail



Chat

Search New Chat

Frequent Chat

- Peter
- J Jabulani
- F Friedrich
- F Feyon

Hi I am Chat Bot

Hey Thabo! Welcome to my Chat Room

Sim Swap

Steps

Eligibility Check

Type your message here...



Send button (orange circle with white arrow)

Closing Call

Wrap Up Service Ticket Notes

Write Something

Cancel Submit



← RADIO BUTTON

On AIR Action

Radio buttons. Radio buttons allow the user to select one option from a set.
Radio buttons should have the most commonly used option selected by default.

Default Stage

Option 1

Hover State

Option 1

Tap/Click State

Select Here!

Re-Hover Click State

Check action!

← SLIDER 20

Control with a slide

Slider is a control that allows users to select a specific value (or range of values). All too often users get the information of what the value is all about by reading the label on a slider.

Normal

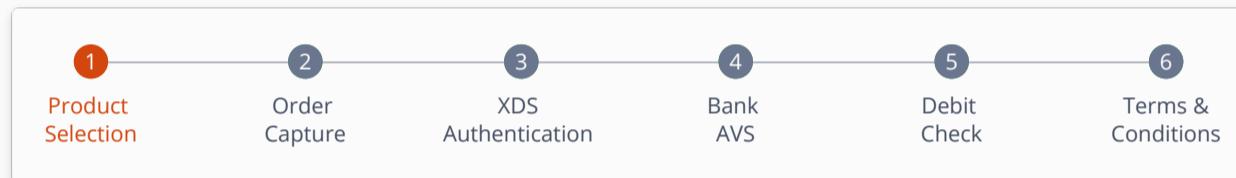


[!\[\]\(485bbdbbf4625e2bdd2393d3eb325e97_img.jpg\) STEPPER](#)

21

Every journey begins with a step

Steppers convey progress through numbered steps. It provides a wizard-like workflow. It displays progress through a sequence of logical and numbered steps.

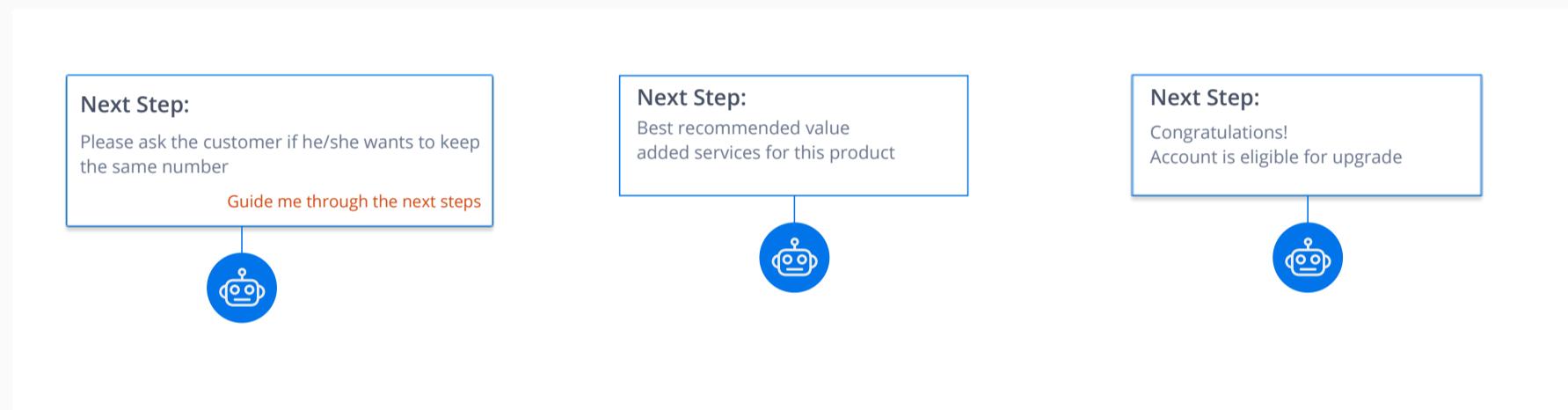


← TOOLTIPS

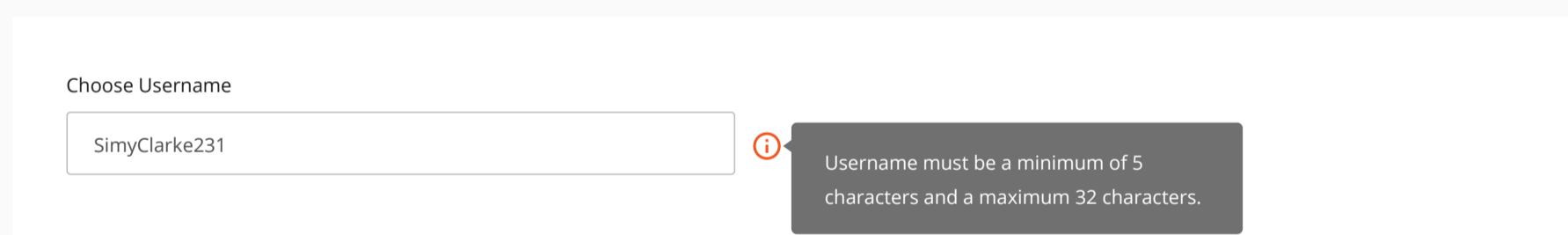
An arrow that Guides you right

A tooltip is a brief, informative message that appears when a user interacts with an element in a graphical. In our system we have introduced Robot tool tips which will guide and help user to follow appropriate process and action.

Robotic tool tip



Field tool tip



[**← TYPOGRAPHY**](#)
[**My Type, Our Type**](#)

Typography is defined as the art and science of font style, appearance, and structure which aims at delivering the aesthetic and easily readable copy to readers.

[**Headings Text**](#)

H1 Heading

SIZE 52 SPACE 0.6 LINE 62.4

[**Body Text**](#)

Body 1 Regular

SIZE 17 SPACE 0.6 LINE 25.5

H2 Heading

SIZE 43 SPACE 0.6 LINE 51.6

Body 1 Semibold

SIZE 17 SPACE 0.6 LINE 25.5

H3 Heading

SIZE 36 SPACE 0.6 LINE 43.2

Body 1 Bold

SIZE 17 SPACE 0.6 LINE 25.5

H4 Heading

SIZE 36 SPACE 0.6 LINE 36

Body 2 Regular

SIZE 14 SPACE 0.6 LINE 21

H5 Heading

SIZE 25 SPACE 0.6 LINE 30

Body 2 Semibold

SIZE 14 SPACE 0.6 LINE 21

H6 Heading

SIZE 21 SPACE 0.6 LINE 25.2

Body 2 Bold

SIZE 14 SPACE 0.6 LINE 21

Caption Normal

SIZE 12 SPACE 0.4 LINE 18

Caption Semibold

SIZE 12 SPACE 0.4 LINE 18

Caption Bold

SIZE 12 SPACE 0.4 LINE 18

MINIMUM SIZE TEXT

SIZE 10 SPACE 0.4 LINE 15